

OMAGH

Neighbourhood Renewal Survey
2013



Northern Ireland
Housing Executive

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Introduction and methodology

Background to the survey

The Northern Ireland Housing Executive (NIHE) is the regional strategic housing authority for Northern Ireland. Part of its remit is to 'conduct or promote research into any matter relating to any of its functions'¹. Research for the NIHE is carried out by the Research Unit and this work assists the NIHE in informing policy and improving services.

One of the Research Unit's key ongoing areas of research is its rolling programme of neighbourhood renewal surveys, carried out annually in a number of NIHE estates, regardless of tenure. Residents are invited to participate in the research; their views are a key source of information for local district offices and community organisations trying to address the complex web of problems which characterise many of these estates.

In June 2003, the government launched "People and Place – A strategy for Neighbourhood Renewal". The strategy seeks to target those communities throughout Northern Ireland that are experiencing the highest levels of deprivation. It is also about bringing together the work of all government departments, in partnership with local people, to tackle disadvantage and deprivation in all aspects of everyday life. The total population affected by deprivation throughout Northern Ireland is approximately 228,000 (one person in six)².

The Neighbourhood Renewal Area (NRA) strategy falls within the remit of the Department for Social Development (DSD). In light of the NIHE's broad experience in undertaking research in Neighbourhood Renewal Areas, the DSD Neighbourhood Renewal team and staff from the NIHE's Research Unit met in November 2006 to discuss the DSD's objectives with regard to Neighbourhood Renewal areas and to see if there was sufficient overlap to allow the NIHE to undertake NRA surveys on the DSD's behalf. Following NIHE Board approval for its research programme in March 2007 – which included DSD-requested NRA research – representatives from the Research Unit met formally with the DSD and NISRA (Northern Ireland Statistics and Research Agency) on 8 May 2007 to develop a way forward. The DSD confirmed the following in relation to its 36 NRAs:

- i) the need to monitor change over time at NI level; that is, closing the gap between the 36 Neighbourhood Renewal Areas and the NI average;
- ii) the need to identify local level issues for people living in the 36 Neighbourhood Renewal Areas;
- iii) that there was a considerable overlap between the questionnaires used by the NIHE in its Neighbourhood Renewal Surveys and the issues the DSD wanted to explore;
- iv) that the DSD would like a small number of additional questions/amendments which, in the event, were acceptable to NIHE;
- v) that the top 10% of deprived neighbourhoods across Northern Ireland have been identified using the New Noble Multiple Deprivation Measure. Following extensive consultation, this resulted in a total of 36 areas being targeted for

¹ Housing (NI) Order 1981, Article 6

² DSD website Urban Regeneration - Neighbourhood Renewal

action. The areas include 15 in Belfast, six in the North West and 15 in other towns and cities across Northern Ireland.

DSD and NIHE in partnership

Given the NIHE's experience in conducting similar household surveys in deprived areas, the DSD's Neighbourhood Renewal team formally requested NIHE's assistance in undertaking surveys in Northern Ireland's 36 NRAs. In consultation with the DSD and on the basis of its priorities, four NRAs were selected for study in 2010/11:

Greater Shankill	Coalisland
Outer West Belfast	Brownlow

Four new NRSs had been selected for 2011/12 to be carried out by the NIHE's Research Unit:

Lurgan	Limavady
Ballymena	Omagh

Conduct of the survey

The project management, design, quality assurance, analysis and report writing were the responsibility of the Research Unit. Fieldwork in the Omagh NRS commenced in February 2013 and concluded in March 2013.

Survey objectives

The objectives of Neighbourhood Renewal Surveys are:

- to examine the housing history, tenure, aspects of the home and satisfaction with current dwelling;
- to ascertain intention to buy or transfer from the current NIHE/housing association dwelling;
- to investigate perceptions about the image of the area and personal safety;
- to gather opinions on the impact of crime and the extent of anti-social behaviour;
- to ascertain respondents' views on education;
- to determine the extent of local participation in and the impact of local Neighbourhood Renewal Initiatives;
- to investigate the socio-economic characteristics of the household.

Presentation of findings

The findings from the survey are presented in the following sections:

Introduction and methodology

Key Findings

Chapter 1:	Socio-economic profile
Chapter 2:	Characteristics of the home and area
Chapter 3:	Omagh NRA
Chapter 4:	Neighbourhood Renewal
Chapter 5:	Education in Omagh NRA

Appendix 1:	Technical information
Appendix 2:	Questionnaire
Appendix 3:	Tabular analysis
Appendix 4:	Map of Omagh NRA

Key findings

Socio-economic profile

Almost one-quarter (24%) of HRPs were retired; 19% of HRPs were working, 20 per cent were not working; 18% were permanently sick/disabled; 10% were looking after family/home.

A considerable proportion of HRPs were in receipt of benefits: Housing Benefit (42%), Disability Benefit (29%) and/or Retirement Pension (20%).

There was a mix of household types; the main three being lone adult (29%); lone older (17%) and one parent (12%).

The ethnic origin of the vast majority (90%) of HRPs was white (NI level – 99%³). Eight per cent of respondents did not state the ethnicity of the HRP.

The average household size was 1.86 (Northern Ireland average 2.48).

Seventeen per cent of household members were aged under 16 (a lower proportion to the NI level – 20%⁴). A further 20 per cent were aged over 60 (NI level – 19%).

Median annual gross household income was less than £10,000.

Two-fifths (40%) of households surveyed had a gross income of less than £10,000 (17% had less than £5,000 and 23% had £5,000-<£10,000).

More than two-fifths (43%) of respondents said they or someone in their household had a disability that limited their daily activities (NI level – 37%⁵).

More than four-fifths (82%) of respondents said their household religion was Catholic and 6 per cent said their household religion was Protestant.

Characteristics of the home

The survey indicated a fairly high level of tenure mix; however, in terms of length of tenure there was a high level of residential stability.

Respondents were generally satisfied with their homes, although there were also important issues to be addressed in terms of energy costs.

Almost half (47%) of respondents lived in social housing (NIHE and housing associations); 26 per cent were in owner-occupied accommodation and 25 per cent rented privately.

Seventy per cent of respondents had lived in the Omagh NRA for more than 15 years.

More than three-quarters (77%) of respondents lived in houses; the remainder lived in flats (15%) or bungalows (8%).

The most prevalent home security measures were window locks (45% of respondents' homes), security lights (15%) and/or door chains (15%).

The vast majority (94%) of respondents had at least one working smoke alarm in their dwelling.

³ NISRA - Continuous Household Survey 2012/13

⁴ NISRA – Population and Migration Estimates (2012)

⁵ NI Survey of Activity Limitation and Disability 2007

Almost half (49%) of households represented in the survey owned or had access to one or more vehicles; 51% of respondents said their household had access to no vehicles.

Regardless of household heating system, most respondents (94%) had full central heating in their home. The main heating source for homes represented in the survey was oil fired with radiators (88%). Oil was the predominant home heating source at NI level (68%⁶).

There were high levels of satisfaction among respondents with various aspects of their heating system, the ease of using the system (81%) and the type of heating system (75%). However, more than half (52%) were dissatisfied with the cost of running the system.

Almost half (45%) of respondents said they had been unable to adequately heat their home in the last 12 months. The cost of domestic fuel (59; 77%), low household income (44; 57%) and money needed for other priorities (41; 53%) were factors contributing to respondents' inability to adequately heat their home.

One-third (33%) of respondents had heard of the Warm Homes Scheme.

More than four-fifths (86%) of respondents said their home was about the right size; 7% said it was too small and 5% said it was too big.

Almost four-fifths (79%) of respondents were satisfied with their home overall.

A small proportion (7%) of respondents in social housing said they intended to buy their home during the following two years.

Omagh NRA

The survey indicated moderate levels of satisfaction with the area and a perception that the area had not really changed, although there were a number of anti-social behaviour issues to be addressed.

Almost three-quarters (72%) of respondents agreed that they really felt part of the community living in the area.

Two-thirds (63%) disagreed that they felt embarrassed to bring people to the area.

Seventy-one per cent agreed that they were proud to come from the area.

Almost two-fifths (38%) of respondents thought the area was changing for the better, 50% thought it was not really changing and 12% thought it was changing for the worse.

Twelve per cent of people in Omagh NRA perceived the level of antisocial behaviour (ASB) in their area to be high. The equivalent figure for Northern Ireland was the same at 12%⁷.

The main perception of very/fairly big problems of ASB identified by respondents in the area were 'rubbish or litter' (31%); 'people being drunk/rowdy in public places' (25%) and 'teenagers hanging around the streets' (22%). The most prevalent perceived ASB problems at Northern

⁶ NI House Condition Survey 2011

⁷ NICS 2011/12: Perceptions of Crime Research and Statistical Bulletin 2/2013

Ireland level were 'rubbish and litter' (26%) and 'people using or dealing with drugs' (23%)⁸.

The vast majority (92%) of respondents said they felt safe walking alone in the area during the day and 88% said they felt safe in their own home at night. However, almost one-third (31%) said they did not feel safe walking alone in the area after dark.

Neighbourhood renewal

The survey indicated fairly low levels of awareness of neighbourhood renewal and community involvement.

Almost four-fifths (78%) of respondents said they were not aware of physical changes that had improved the neighbourhood within the previous 12 months.

More than one-third (35%) of respondents thought there were issues that needed to be addressed. The most common issue that respondents said needed to be addressed was to 'reduce ASB' (17%); 'reduce drug and alcohol abuse' (16%); and 'more residential parking into the area' (14%).

More than three-quarters (77%) of respondents were not aware of the Housing Executive's neighbourhood warden service.

More than three-fifths (62%) of respondents said their area had a community/residents' association; 5% said their area did not have one and the remaining 33% did not know.

More than half (51%) of all respondents said they would not consider joining a local community/residents' association, compared to 18% who said they would and 24% who did not know if they would join.

More than three-quarters (77%) of respondents were not aware that their household was within the Omagh Neighbourhood Renewal Area.

Education

More than four-fifths (83%) of respondents agreed that 'staying on in school is important if you want to get a good job' (NI level - 84%)⁹.

Four-fifths (80%) of respondents agreed that 'children in Northern Ireland get a good education' (NI level – 88%).

Three-fifths (60%) of respondents agreed that they had enjoyed their time at school (NI level – 67%).

One-fifth (20%) of parent/legal guardians had one or more children of school age (4-18 years).

Of these respondents, the majority (34; 97%) agreed their child's school was a good school. The same proportion (34; 97%) found 'their child's school welcoming to parents' and 34 (97%) respondents agreed their child's school was well led and well managed. A high proportion (32; 91%) agreed their child's school gave clear information on how their child was getting on.

⁸ NICS 2011/12: Perceptions of Crime Research and Statistical Bulletin 2/2013

⁹ NISRA – NI Omnibus Survey 2011 – Education module

Almost all respondents (34; 97%) with children of school age agreed that making sure their child attends school regularly and on time is important.

The majority of respondents with children of school age (32; 91%) said helping their child with schoolwork is important.

One-fifth (7; 20%) of respondents said they would consider taking their child out of school during term time (NIOS 2010: 24%).

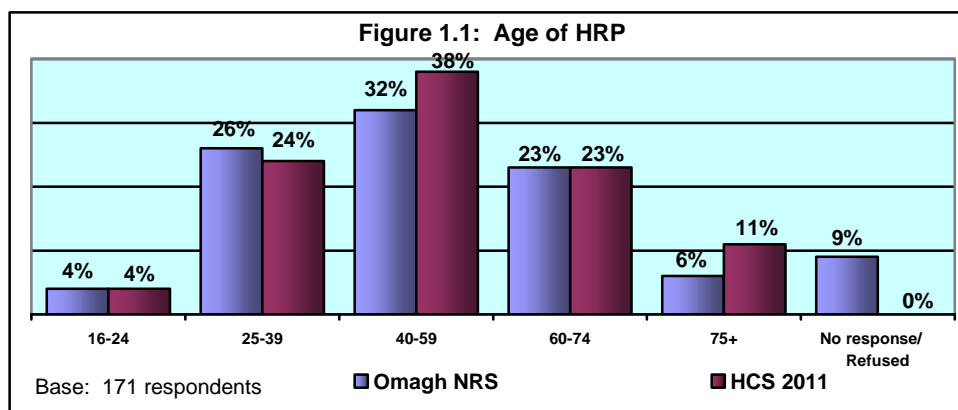
Most respondents with children of school age said they feel involved personally in their child's school life (49% very involved; 49% fairly involved).

1.0 Socio-Economic Profile

This chapter details the socio-economic characteristics of households within the Omagh NRA.

1.1 Age of Household Reference Person/gender

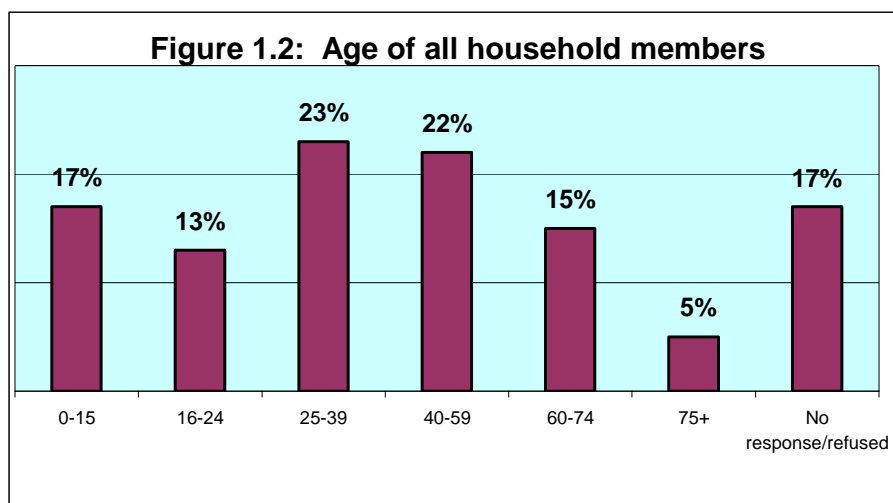
Almost one-third (32%) of HRP were aged between 40 and 59; 26% were between 25 and 39; 23% were aged between 60 and 74; 6% were aged 75 or older and four per cent were aged between 16 and 24. Data from the Northern Ireland House Condition Survey (2011) are included in Figure 1.1 below for reference (Appendix Table 1.1).



Almost half (47%) of HRP were female and 46 per cent male. The remainder (7%) did not provide information on gender. Analysis of gender by age shows that a higher proportion of HRP were aged 40-59 (54%) (Appendix Table 1.2).

1.2 Age of all household members

In total, 319 individuals were identified as resident in the 171 households surveyed. More than one-fifth (23%) of household members were aged 25 and 39, 22% were between 40 and 59; 15% were aged between 60 and 74; 17% were aged 15 and less and 5% were aged 75 or over (Figure 1.2; Appendix Table 1.3).

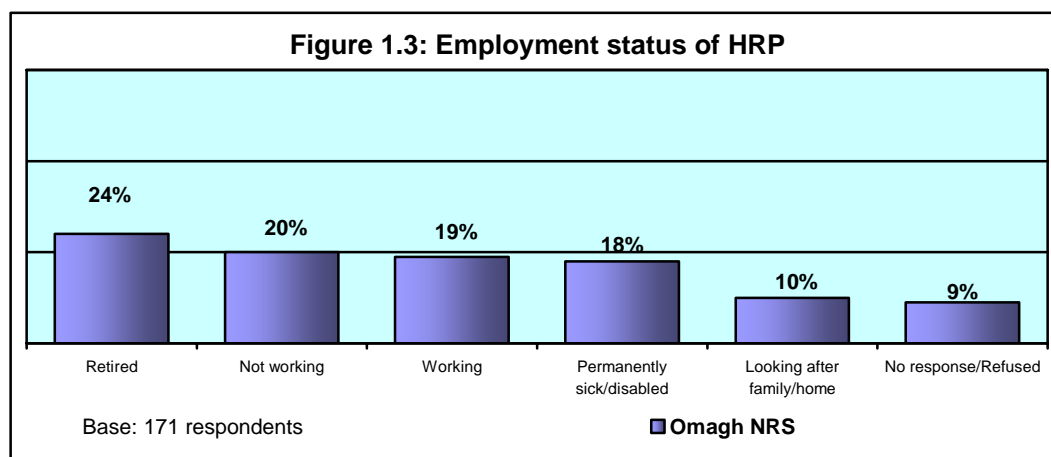


1.3 Average household size

The survey found that the mean household size in Omagh NRA was 1.86. The Northern Ireland average was 2.48¹⁰.

1.4 Employment status of Household Reference Person

Almost one-quarter (24%) of HRP's were retired, 20% were not working, 19% were working (inclusive of 3% self-employed), 18% were permanently sick/disabled and 10% were looking after family/home (Figure 1.3, Appendix Table 1.4).



1.5 Household type

Households were classified into eight types according to the number and ages of household members. Table 1A includes a description of each household type.

¹⁰ NISRA Continuous Household Survey 2012/13

Table 1A: Household types and definitions (%)

	Omagh NRS 2013
Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)	29
Lone Older (lone person of pensionable age – 65 years for men, 60 years for women)	17
Lone Parent (sole adult living with dependent child(ren) <16)	12
Two Adult (two people – related or unrelated – below pensionable age)	11
Large Adult (three or more adults - related or unrelated – and no dependent children <16)	10
Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children < 16)	6
Two Older (two people – related or unrelated - at least one of whom is of pensionable age)	5
Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16)	1
Not enough information supplied to classify household type	9

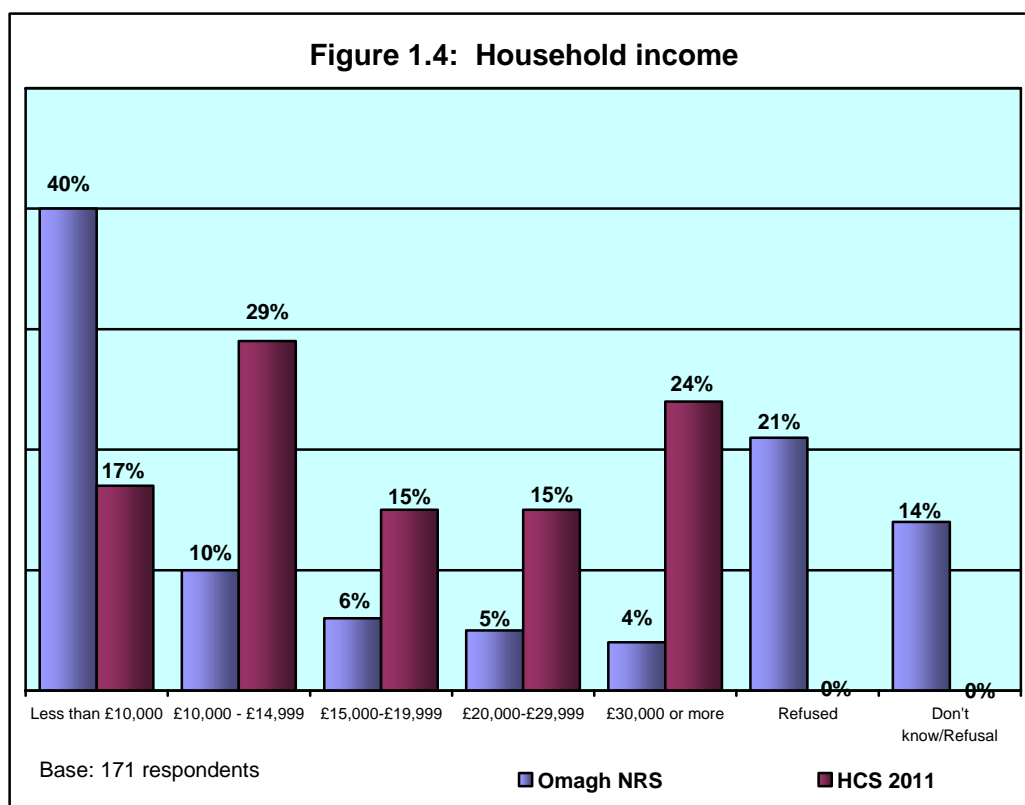
1.6 Household type

Table 1A shows that lone adult (29%) were the predominant household types followed by lone older (17%) and lone parent (12%), two adult (11%) and large adult (10%) (Appendix Table 1.5).

1.7 Annual household income

This survey defines household income as the total annual income before tax of the Household Reference Person (HRP) and partner (if applicable), including all income from savings, employment, benefits and other sources.

Two-fifths (40%) of respondents said their annual gross household income was less than £10,000; 10% had between £10,000 and £14,999, 6% had between £15,000 and £19,999, and 9% had £20,000 or more. More than one-third (35%) of respondents either did not know or refused to give any details of their household income. Full income details are in Table 1.6 and Appendix 1.4 and data from the HCS 2011 are included in the graph below for comparison



1.8 Benefits

The main benefits received by HRP's were Housing Benefit (42%), Disability Benefit (29%) and Retirement Pension (20%). Table 1B and Appendix Table 1.7 detail the benefits received by respondents and their partners (37 partners) (if applicable).

Table 1B: Benefits received	Household Reference Person (%)	Partner (%)
Housing Benefit	42	5
A Disability Benefit	29	22
Retirement Pension	20	22
Income Support	19	7
Child Benefit	17	7
Jobseekers Allowance	15	2
Pension Credit	13	2
Child Tax Credit	11	7
Incapacity Benefit	8	2
Working Tax Credit	3	0
Other, including Carer's Allowance	2	0

1.9 Long-term illness or disability

More than two-fifths (43%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities. Of these respondents, the majority (60; 81%) said their household had one disabled member, 13 (18%) had two or more disabled members in the household (Appendix Tables 1.8 and 1.9).

1.10 Household religion

More than four-fifths (82%) of HRPs described their household religion as Catholic, 6% as Protestant and 2% as mixed religion. The remaining 10% either stated that their household had another religion or refused/omitted to state the religion of their household (Appendix Table 1.10).

1.11 Ethnic origin and nationality of Household Reference Person

Almost all HRPs (90%) were white (Appendix Table 1.11).

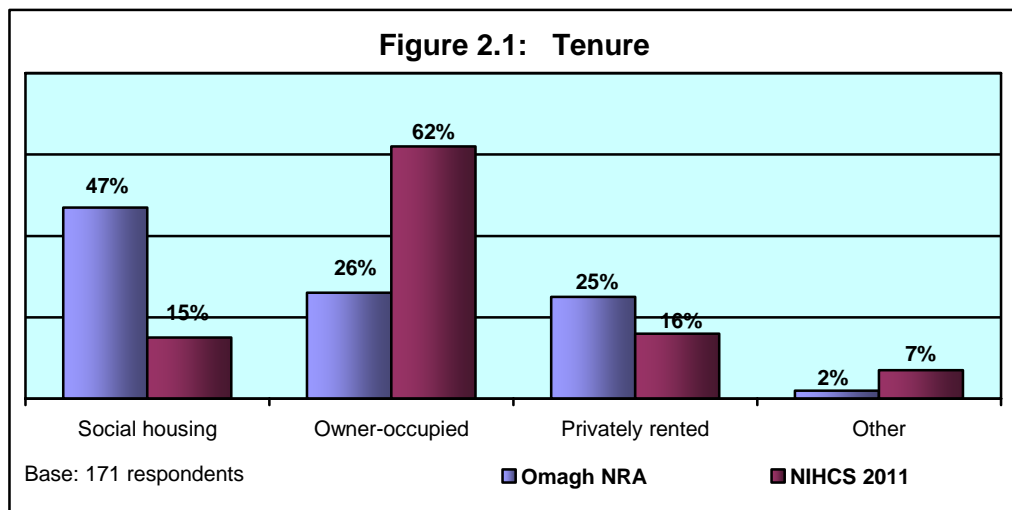
More than one-third (36%) of HRPs were Northern Irish; 31% were Irish; 18% were British and 7% were of another nationality, 8% refused to state their nationality. (Appendix Table 1.12)

2.0 Characteristics of the home and area

This chapter presents an analysis of some of the characteristics of homes within the Omagh NRA, the tenure, length of tenure, satisfaction with aspects of accommodation and intention to buy or transfer to/from NIHE or housing association properties.

2.1 Tenure

A higher proportion of respondents were living in social housing (47%) than owner-occupied properties (26%) or privately rented accommodation (25%). Data at the Northern Ireland level from the Northern Ireland House Condition Survey 2011 are included in Figure 2.1 for comparison (Appendix Table 2.1).



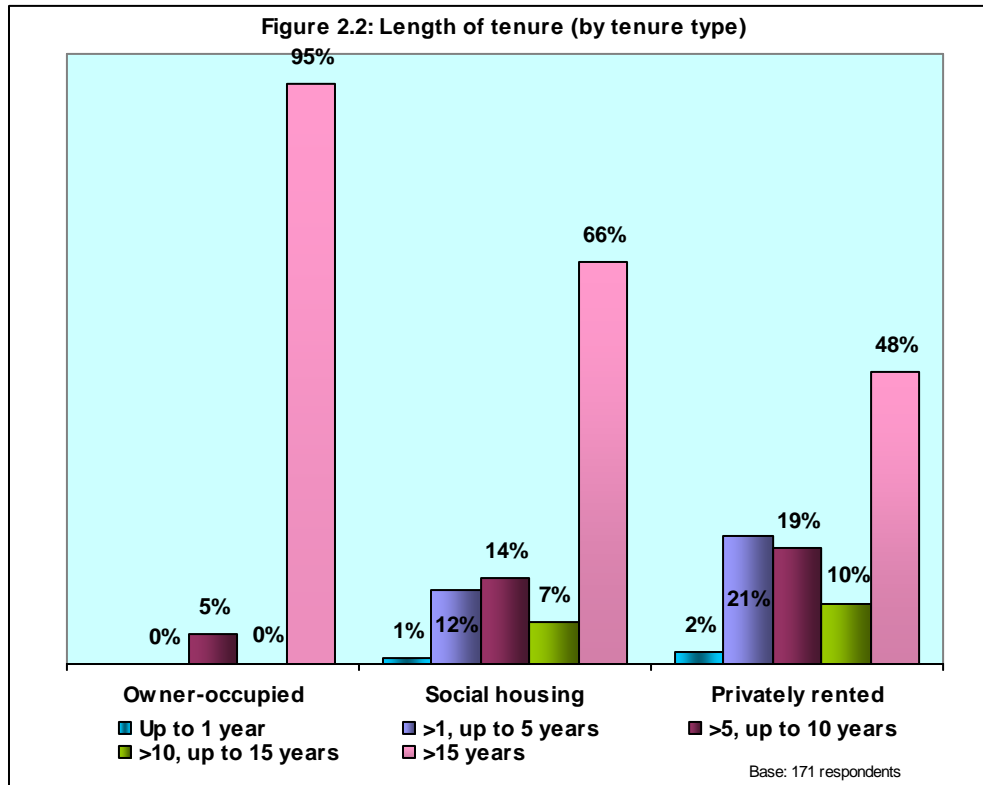
2.2 Length of time living in Omagh NRA

Almost three-quarters (70%) of respondents had lived in the Omagh NRA for 15 years or more and the remainder (30%) had lived there for less than 15 years (Appendix Table 2.2).

2.3 Three-fifths (60%) of respondents said they had lived within the Omagh NRA before moving to their present home. Fifteen per cent had lived outside the Omagh Council area and 8% had lived outside the Omagh Neighbourhood Renewal area but within the Omagh Council Area. A further 17% had never lived anywhere else (Appendix Table 2.3).

2.4 Tenure by length of time living in Omagh NRA

Analysis of length of tenure by tenure type shows that a higher proportion of owner-occupiers (95%) than those in social housing (66%) or privately rented accommodation (48%) had lived in the Omagh NRA for more than 15 years. Further detail is in Figure 2.2 and Appendix Table 2.4.



2.5 Dwelling type

More than three-quarters (77%) of respondents said they lived in a house; 15% lived in flats/apartments and 8% lived in a bungalow (Appendix Table 2.5).

2.6 Home security

Home security measures in respondents' homes included window locks (45%); security lights (15%); door chains (15%); door viewers (9%); and/or burglar alarms (6%) (Appendix Table 2.6).

2.7 Smoke alarms

The majority of households (94%) had working smoke alarms. More than two-fifths (41%) had two working smoke alarms, more than one-quarter (27%) had one working smoke alarm and 26% had three or more. However, 6% had no working smoke alarms present (Appendix Table 2.7).

2.8 Vehicle ownership and parking

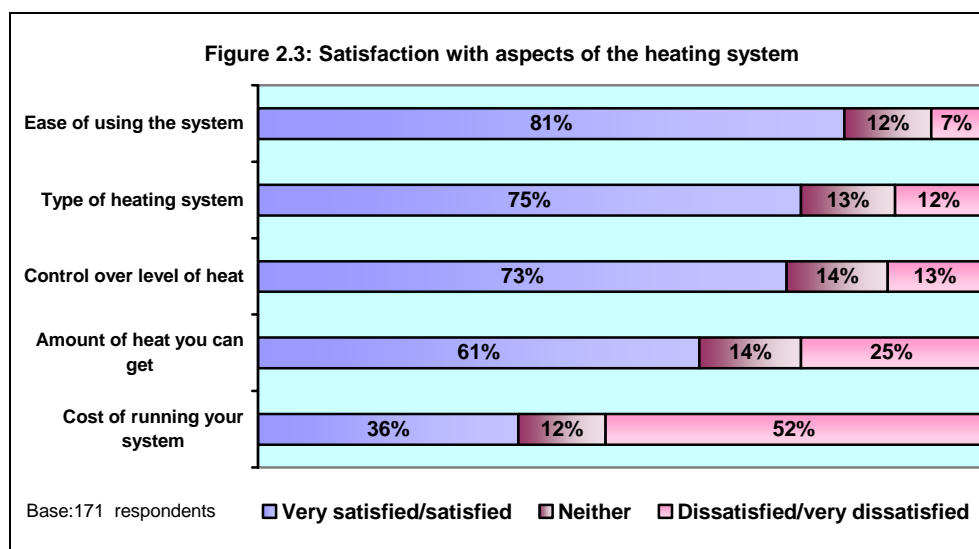
Respondents were asked how many cars or other vehicles were owned or available for use by anyone in their household. More than half (51%) did not own or have access to any vehicles, two-fifths (40%) owned or had access to one vehicle and 9% owned or had access to two or more vehicles. Respondents' most common area for parking in the Omagh NRA was on the street (50; 60%). More than one-fifth (20%) parked on their driveway and seven per cent parked in a garage (Appendix Tables 2.8 and 2.9).

2.9 Heating system

Almost all households in the survey (94%) had full central heating and a small proportion had partial central heating (2%). However four per cent of all households had no central heating. The main heating source in more than four-fifth (88%) of homes represented in the survey was oil fired with radiators. Other main heating sources included solid fuel glass fronted fire with radiators (5%), and Economy 7 (3%) (Appendix Tables 2.10 and 2.11).

2.10 Satisfaction with heating system

Respondents reported high levels of satisfaction with various aspects of their heating system, ranging from 'satisfaction with the ease of using the system' (81%) to 'satisfaction with the type of heating system' (75%). However, more than half (52%) of respondents were dissatisfied with the cost of running the system (Figure 2.3; Appendix Table 2.12).



2.11 Ability to adequately heat the home

Almost half (77: 45%) of respondents said they had been unable to adequately heat their home during the previous 12 months. The cost of domestic fuel (59; 77%), low household income (44; 57%) and money needed for other priorities (41; 53%) were factors contributing to the difficulties experienced by these respondents who had been unable to heat their homes (Appendix Tables 2.13-2.15).

2.12 Warm Homes Scheme

One-third (56; 33%) of respondents had heard of the Warm Homes Scheme. Analysis by tenure shows that awareness of the scheme was highest among owner-occupiers (19; 43%) and private renters (17; 40%) (Appendix Table 2.16).

2.13 Size of home

More than four-fifths (86%) of respondents said their home was about the right size; 7% said it was too small and five per cent said their home was too big (Appendix Table 2.17).

2.14 Satisfaction with home

Almost four-fifths (79%) of respondents were very satisfied/satisfied with their home; 12% were neither satisfied nor dissatisfied and 9% were dissatisfied/very dissatisfied. The main reason for dissatisfaction was 'repairs required'; 'ASB in area' and 'difficult to heat' (Appendix Tables 2.18 and 2.19).

2.15 House sales and transfers

Respondents living in social housing (NIHE or housing association properties – 47%; 81 respondents) were asked about their intentions to purchase or transfer/exchange their dwelling. Only a small proportion (6; 7%) of tenants said they intended to buy their home during the following two years; the majority (62; 77%) did not intend to buy their home and 16% (13) were unsure (Appendix Table 2.20).

Transfer applications

Of the 77% of respondents in social housing who did not intend to buy their home; six (8%) had applied for a transfer from their present property during the previous two years and a small number (7; 10%) intended to apply for a transfer during the following 12 months. Most of those who wished to transfer wanted to stay within the local area (10 respondents) (Appendix Tables 2.21-2.23).

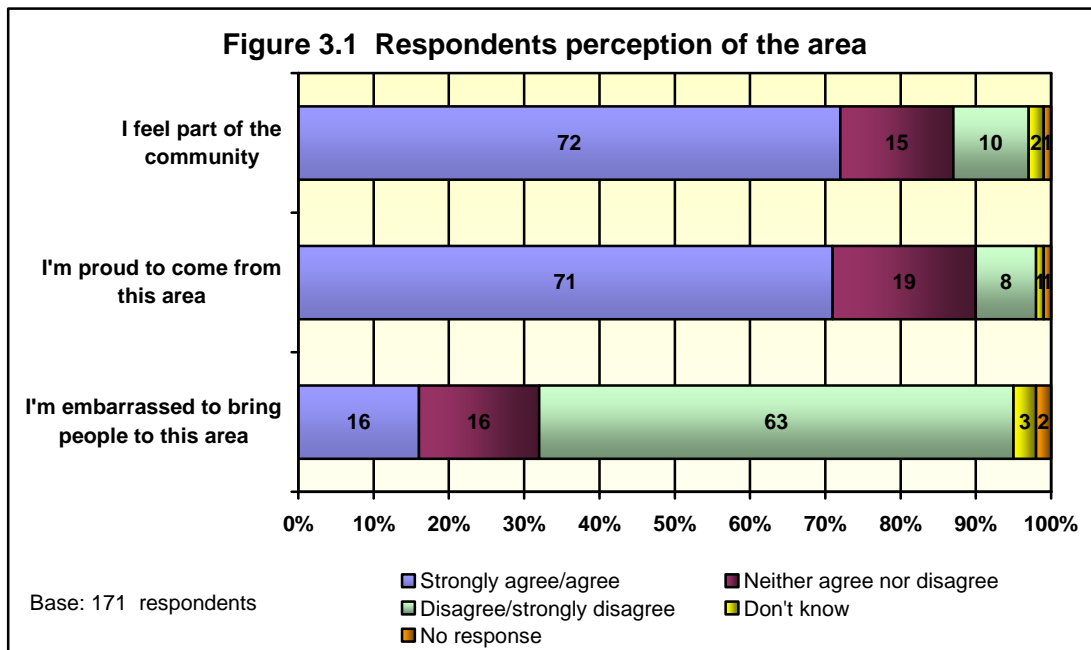
3.0 Omagh NRA

This chapter presents an analysis of data from questions aimed specifically at respondents' perceptions of life in the Omagh NRA, including opinion of the area, crime and antisocial behaviour and sense of community safety.

3.1 Perceptions about the area

Respondents were asked to state how much they agreed or disagreed with a number of statements related to their perceptions of the area (Figure 3.1; Appendix Table 3.1).

- Almost three-quarters (72%) of respondents agreed that they really felt part of the community living in the area; 15% neither agreed nor disagreed and 10% disagreed.
- Almost three-quarters (71%) agreed that they were proud to come from the area; 19% neither agreed nor disagreed and 8% disagreed.
- More than three-fifths (63%) of respondents disagreed that they felt embarrassed to bring people to the area; 16% agreed and 16% neither agreed nor disagreed.



3.2 Almost two-fifths (38%) of respondents thought the area overall was changing for the better; 50% thought the area was not really changing and 12% thought it was changing for the worse (Appendix Table 3.2).

3.3 Reasons given by the 38% (66 respondents) who thought the area was changing for the better included 'quieter and friendlier neighbours' (16; 22%) and 'renovations in area/improvements' (14; 19%). Among the 12% (20 respondents) who said the area was changing for the worse, the most common reason was 'increase in strangers/rental

properties/no longer a close knit community' (7 respondents) and increase in alcohol/drug abuse' (5 respondents) (Table 3A; Appendix Table 3.3).

Table 3A: Perceived reasons why the local area is changing

Changing for the better			Changing for the worse		
	Num	%		Num	%
Quieter and friendly neighbours	16	22	Increase in strangers/rental properties/no longer a close-knit community	7	21
Renovations in area/improvements	14	19	Increase in alcohol/drug abuse	5	15
Good tenant association/community spirit	11	15	ASB/vandalism/teenagers loitering	5	15
Less ASB and trouble from youths in the area	9	12	Dogs fouling and pigeons in area	5	15
New facilities in area, football pitch, changing rooms	9	12	Private rental not maintained	3	9
Investment into the area now	6	8	Rubbish and litter	3	9
Others, street lighting, parking, dealing with drugs, closure of army base	8	11	Other, traffic noise, flags, lack of parking	4	12
No comment	1	1	No comment	2	6

Base: 66 respondents who gave 74 reasons

Base: 20 respondents who gave 33 reasons

3.4 Perceptions about anti-social behaviour in Omagh NRA

Respondents were asked to rate how much of a problem different types of anti-social behaviour (ASB) were in their area within a 15 minute walk of their home. In line with the latest Northern Ireland Crime Survey 2008/9 (NICS), the following seven strands of ASB were used to form a composite measure¹¹ to gauge the overall perceived level of ASB in Omagh NRA compared to Northern Ireland as a whole (Table 3.4A).

1. abandoned or burnt out cars;
2. noisy neighbours or loud parties;
3. people being drunk or rowdy in public places;
4. people using or dealing drugs;
5. teenagers hanging around on the streets;
6. rubbish or litter lying around; and
7. Vandalism, graffiti and other deliberate damage to property.

3.5 Based on this composite measure, findings from this survey show that 12% of respondents in Omagh NRA perceived the level of ASB in their local area to be high. The equivalent figure for Northern Ireland was slightly higher (13%¹²) (Appendix table 3.4B).

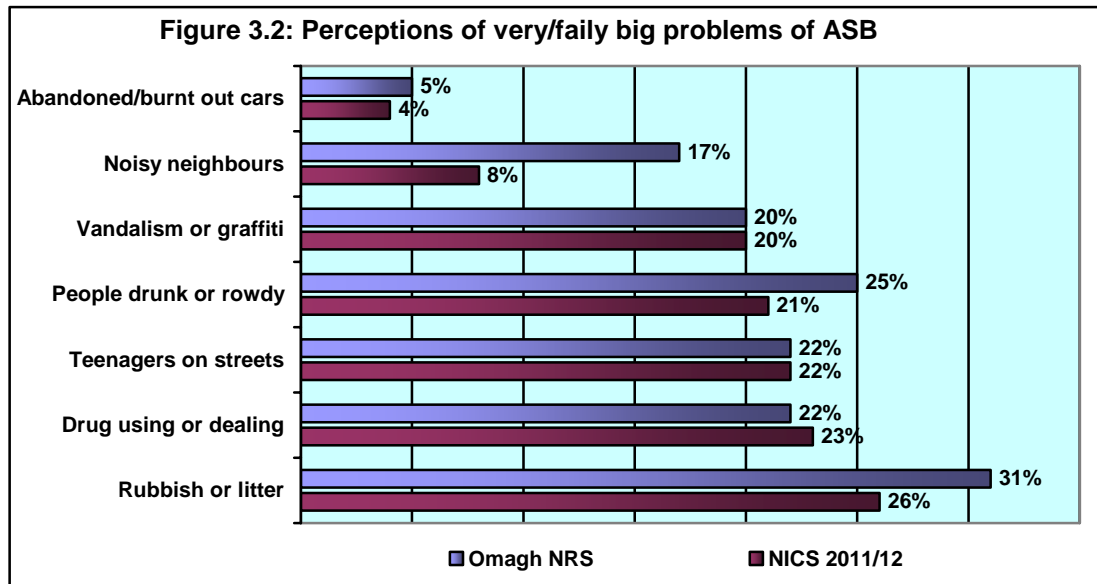
¹¹ Perceptions of ASB were measured using the NICS scale based on respondents' answers to the questions related to the seven ASB strands, as follows: 'very big problem'=3, 'fairly big problem'=2, 'not a very big problem'=1 and 'not a problem at all'=0. The maximum score for the seven questions was 21. Those respondents with 'high' levels of perceived anti-social behaviour scored 11 or more on this scale

¹² NICS 2011/12: Perceptions of Crime Research and Statistical Bulletin 2/2013

- 3.6** The two ASB types perceived by the largest proportions of respondents to be a very/fairly big problem in the local area were:
- rubbish or litter lying around (31%); and
 - people being drunk or rowdy in public places (25%).

The most prevalent issue perceived as very/fairly big problems at Northern Ireland level¹³ were:

- rubbish or litter lying around (26%); and
 - people using or dealing with drugs (23%)
- (Figure 3.2: Appendix Table 3.4A & B).



- 3.7** Findings from the Omagh NRA survey show that the lowest proportions of respondents perceived the following types of ASB to be problematic: 'noisy neighbours' (17%) and 'abandoned/burnt out cars' (5%). The least prevalent ASB problems at Northern Ireland level were noisy neighbours (8%) and abandoned or burnt out cars (4%).

3.8 Perceptions about the effect of 'fear of crime' on quality of life

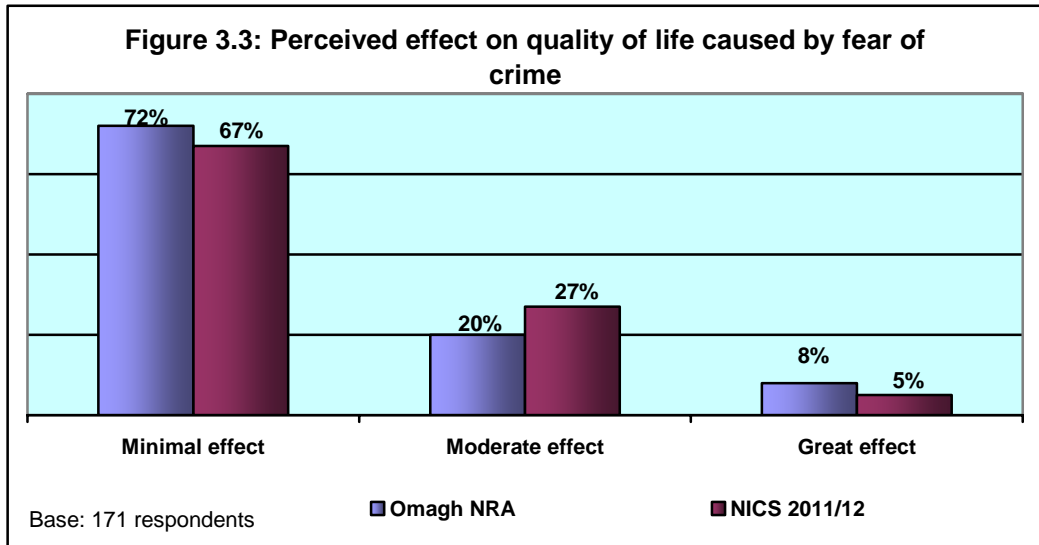
Respondents were asked to rate how much their quality of life was affected by fear of crime, on a scale of 1 to 10 where 1 being 'little effect' and 10 'a total effect'. In order to standardise the results, the following conventions have been used to gauge the effect of 'fear of crime' on quality of life:

1. minimally affected (responded in the range 1 to 3);
2. moderately affected (responded in the range 4 to 7); and
3. greatly affected (responded in the range 8 to 10).

- 3.9** Almost three-quarters (72%) of respondents in Omagh NRA felt that 'fear of crime' had a minimal impact on their quality of life (NICS 67%), one-fifth (20%) said it had a moderate effect and 8% considered that it had a great effect (Figure 3.3; Appendix Table 3.5) (NICS: 67%

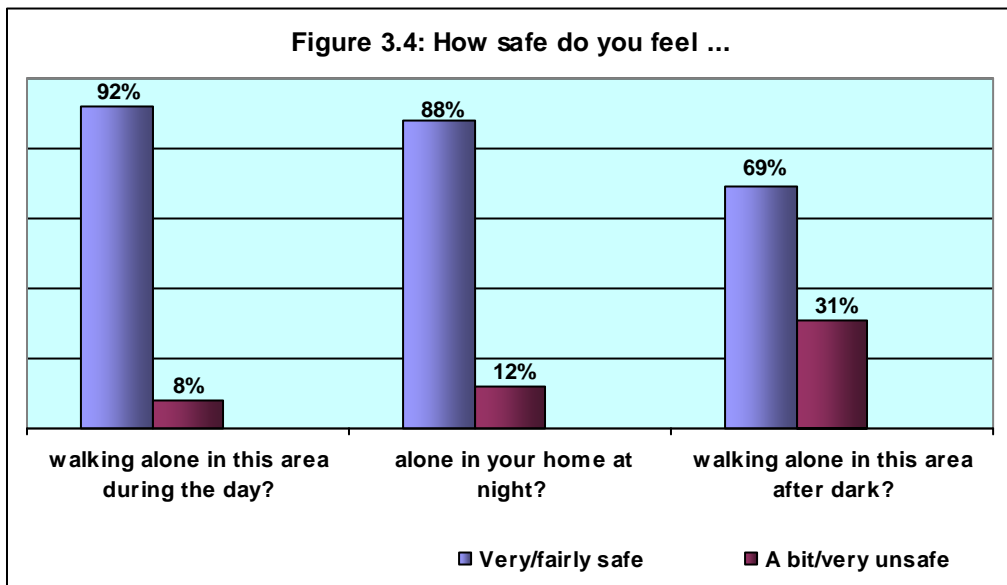
¹³ NICS 2011/12 Perceptions of Crime Research and Statistical Bulletin 2/20123

respondents felt that fear of crime had a minimum impact on their quality of life).



3.10 Perceptions about personal safety

The vast majority (92%) of respondents said they felt safe walking alone in the area during the day. More than four-fifths (88%) felt safe in their own home when alone at night and more than three-fifths (69%) of respondents felt safe walking alone in the area after dark. Respondents' reasons for not feeling safe are detailed in the appendix tables (Figure 3.4; Appendix Tables 3.6-3.10).



4.0 Neighbourhood Renewal

This chapter analyses respondents' awareness of physical improvements to the area and recent neighbourhood renewal activity, assesses community involvement, measures satisfaction with services and identifies perceptions about other services, facilities or improvements needed in the Omagh NRA.

4.1 Physical changes within the Omagh NRA

Almost four-fifths (78%) of respondents were not aware of any physical changes which had improved the neighbourhood within the previous 12 months. Physical changes identified by the remaining 22% (38 respondents) included 'landscaping/planting scheme' and 'new roads/ramps/railings' (Appendix Tables 4.1 and 4.2).

4.2 Important issues to be addressed in the neighbourhood

More than one-third (35%) of respondents thought there were issues that needed to be addressed (Appendix Tables 4.3). The most common issues were 'reducing ASB'; 'reducing drug and alcohol abuse', and 'more residential parking'. A full breakdown of issues identified by respondents is in Appendix 4.4.

4.3 Facilities/services/activities in the area

Respondents were asked about their awareness and use of certain facilities in the area and whether anyone in their household would use them. The highest proportions of respondents were aware of sports facilities (57%); adult education classes (52%) and youth facilities (52%). Use of these facilities varied greatly as shown in Table 4A and a full breakdown is in Appendix Table 4.5.

Table 4A: Awareness and use of local facilities

	Percentage (%)	
	Aware of...	Would use...
Sports facilities	57	27
Adult education classes	52	25
Youth activities	52	20
Mother and Toddler Group	47	10
Facilities for senior citizens	45	12
Pre/extended school play group	43	12

4.4 Services needed that were not already available

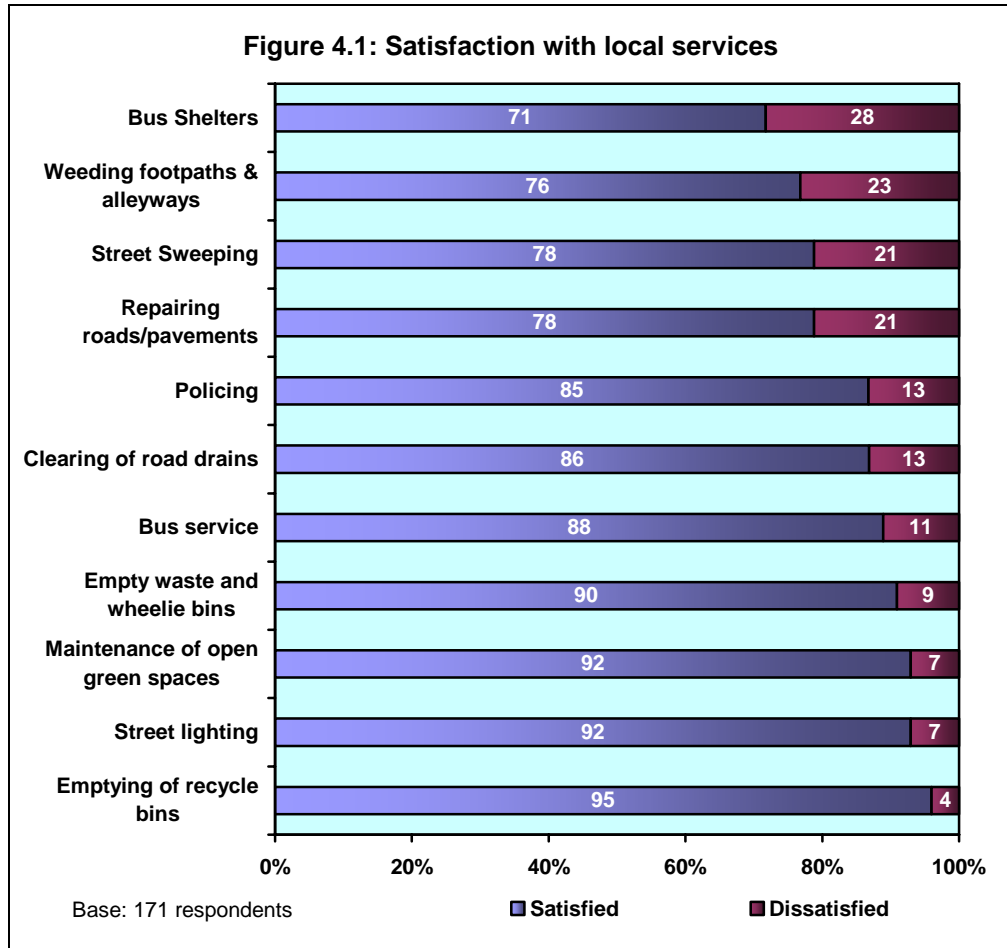
Almost one-fifth (19%) of respondents gave examples of services or facilities needed in the area. Of these respondents, 14 said more youth clubs and sports facilities were needed and 10 respondents stated more facilities for the elderly were needed. Responses were varied and are detailed fully in the appendix tables; however, more than four-fifths (138; 81%) of respondents did not state what services or facilities were needed in the area (Appendix Table 4.6).

4.5 Neighbourhood warden

More than three-quarters (77%) of respondents said they were not aware of the Housing Executive’s neighbourhood warden service. Of the 23% of respondents who were aware, only a small number (11) had used the service and more than half (6) were satisfied with the service they had received (Appendix Tables 4.7-4.9).

4.6 General services within the area

Respondents were asked about a number of general services provided in the area and whether they found them satisfactory or unsatisfactory. Respondents were most satisfied with the emptying of recycle bins (95%) and least satisfied with the provision of bus shelters in the area (71%) and weeding of footpaths and alleyways (76%) and weeding of footpaths and alleyways (76%). The reasons for dissatisfaction were varied and are detailed in the appendix tables (Figure 4.1: Appendix Tables 4.10-4.31).

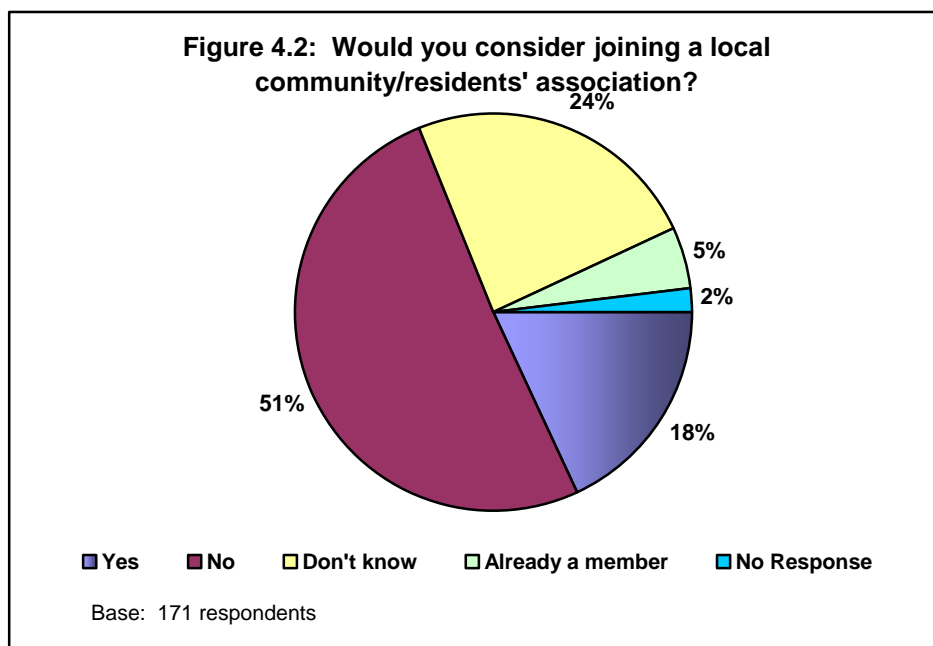


4.7 Community/residents’ associations

More than three-fifths (62%) of respondents said their area had a community/residents’ association; 33% did not know and the remaining 5% said their area did not have one. Respondents who were aware of a community/residents’ association in their area were asked to name it. Their responses are listed in the appendix tables (Appendix Tables 4.32 and 4.33).

Of the 107 respondents (62%) who said their area had a community/residents' association, almost three-fifths (59%) felt it was representative of the community as a whole; 10% said it was not representative and the remaining respondents (31%) did not know (Appendix Table 4.34). The reasons given by respondents who thought the community/residents' association did not represent the community are detailed in Appendix Table 4.35.

More than half (51%) of all respondents said they would not consider joining a local community/residents' association and 18% said they would consider doing so. A further 24% of respondents were undecided and 5% was already a member of a local community/residents' association (Figure 4.2; Appendix Table 4.36).



4.8 Awareness of the local NRA

More than three-quarters (77%) of respondents had not been aware that their home was within the Omagh NRA. Of the 23% (40 respondents) who had been aware that their home was within the Omagh NRA, a small number (9) had contributed to the consultation process for the development of a neighbourhood renewal action plan.

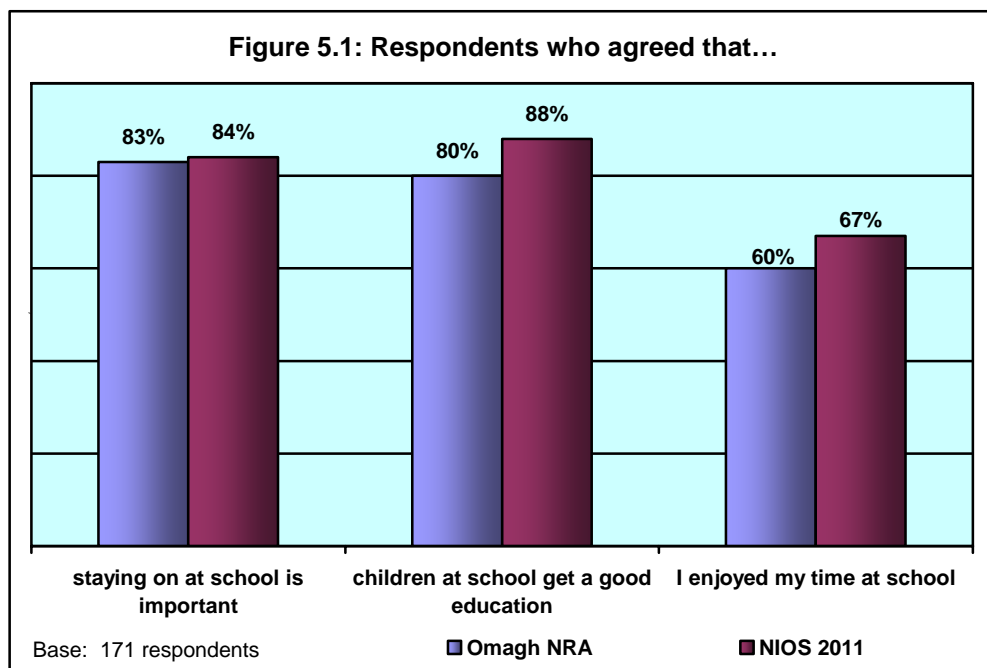
The main reasons given by the 22 respondents who had not contributed to the consultation process were that they had not known about the consultation process/had not been asked to contribute to Neighbourhood Renewal (Appendix Tables 4.37-4.39).

5.0 Education in Omagh NRA

One of the main objectives of the Neighbourhood Renewal Strategy is to improve educational standards. This survey sought to ascertain respondents' views on educational services for children and their personal experiences of, and opinions on, educational provision in Omagh NRA. The results of the latest education module of the 2010 Northern Ireland Omnibus Survey¹⁴ (NIOS) have been included for information.

5.1 General opinions about education

Respondents were asked how much they agreed or disagreed with a series of statements relating to education in general. More than four-fifths (83%) agreed that staying on at school is important if one wants to get a good job (NIOS: 84%) and 80% agreed that children at school in Northern Ireland get a good education (NIOS: 88%). Two-thirds (60%) agreed that they had enjoyed their time at school (NIOS: 67%) (Figure 5.1; Appendix Table 5.1).



5.2 Parents of children aged 4-18

The survey included a series of questions on education, directed at respondents who were the parent/guardian of children aged between 4 and 18 and attending school (35; 20% of all respondents in the survey). If respondents had more than one child of school age, they were asked to answer the questions with particular reference to the child with the nearest upcoming birthday (Appendix Table 5.2).

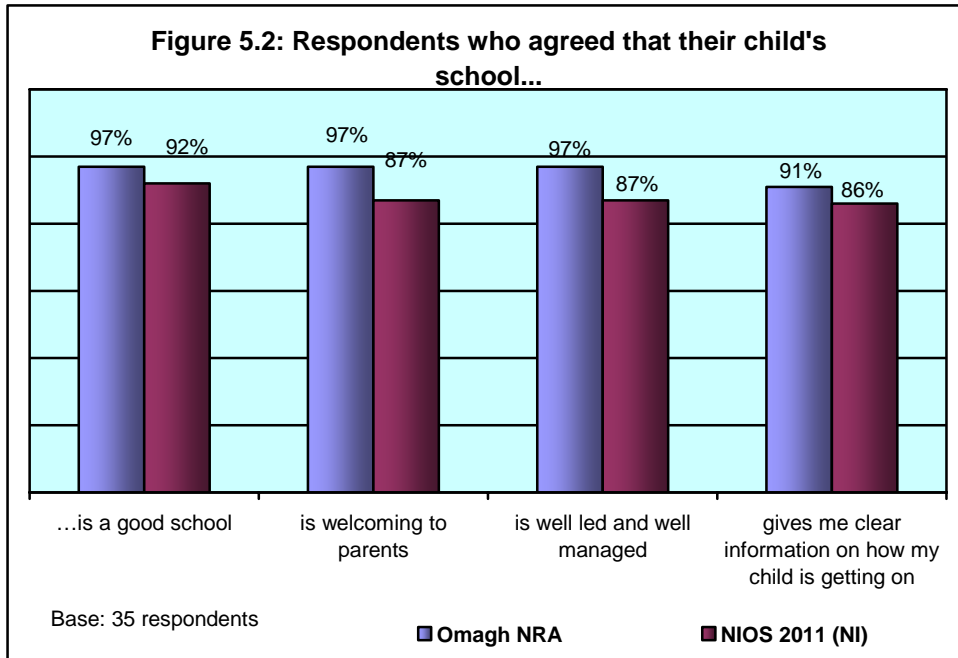
¹⁴ NISRA – Northern Ireland Omnibus Survey 2011 – Education Module

5.3 Primary/secondary education

More than half (19; 54%) of respondents with school-age children said their child was in primary education (Years 1 to 7) and 16 respondents (46%) said their child was in post-primary education (Years 8 to 14)(Appendix Table 5.3).

5.4 Parents’ opinions on schools

Respondents who were parents of school-aged children were asked to state the extent to which they agreed or disagreed with a series of statements relating to their child’s school. The majority (34; 97%) of respondents agreed that their child’s school is a good school; similar proportions also agreed that their child’s school is welcoming to parents (34; 97%) is well led and well managed (34; 97%) and also gives clear information on how their child is getting on (32: 91%); Results from the NIOS 2011 are illustrated in Figure 5.2 and Appendix Table 5.4.



5.5 Importance of parental responsibilities regarding education

Almost all respondents (34; 97%; NIOS 2010 - 94%) who had school-age children said making sure their child attends school regularly and on time was very/quite important and almost all respondents (22; 91%; NIOS 2011 - 96%) said helping their child with homework was very/quite important (Appendix Table 5.5).

5.6 Term-time holidays

One-fifth (28; 20%) of respondents with school-age children, reported that they would consider taking their child out of school during term time, for example, for a family break or holiday. This figure is lower than the Northern Ireland level as reported by the NIOS 2011, which found that 23% of parents would consider taking their child out of school during term time (Appendix Table 5.6).

5.7 Parental involvement

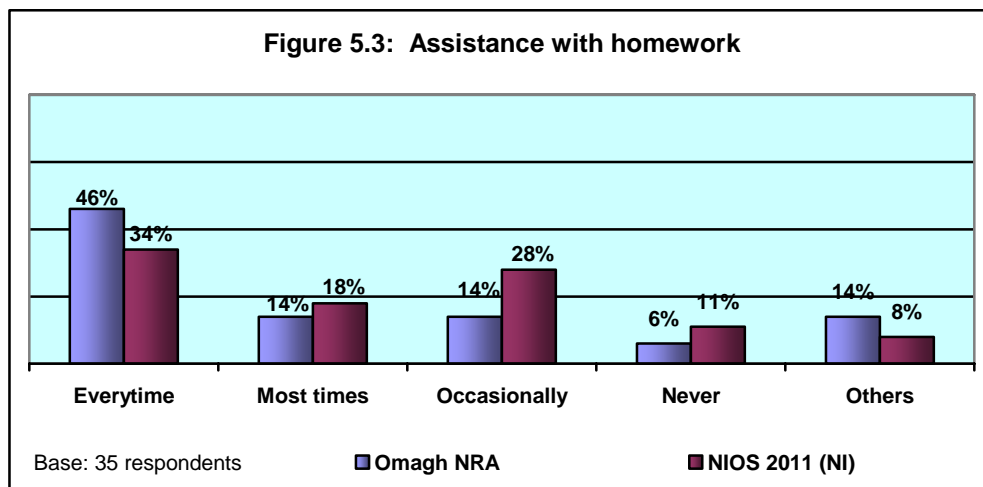
The majority (34: 98%) of respondents said they felt involved in their child's school life (NI level – 88%). Respondents reported different levels of involvement in their child's school, ranging from 32 (91%) attending parent-teacher meetings to one (6%) helping out with dinner duties/school trips/ school clubs/classrooms. Findings from this survey and from the 2011 NIOS at Northern Ireland level are included for reference in Table 5A and Appendix Tables 5.7-5.9.

Table 5A: Type of parental involvement in child's school

Activity	Percentages	
	Omagh 2013	NIOS 2011 (NI)
Attending parent/teacher meetings	91	85
Get involved with the Parent/Teacher Association (PTA)	6	12
Helping out with school clubs/classroom	3	10
Helping out with dinner duties/school trips and so on	3	9

5.8 Assistance with homework

Almost half (16; 46%) of respondents with school-age children said they help their child with their homework every time; fourteen percent (5) of respondents said they help most times and similar (5: 14%) respondents said they help occasionally. This is illustrated in Figure 5.3, which also shows data at the Northern Ireland level from the NIOS 2011 (Figure 5.3 and Appendix Table 5.10).



5.9 Confidence helping child with homework

Almost half (16: 46%) of respondents with children at school said they would feel confident most of the time helping their child with homework, six respondents (17%) said they would always feel confident. Ten respondents (29%) said they would feel confident some of the time and fewer respondents said it depends what the homework is (3: 9%). Findings from the 2011 NIOS are included for reference in the appendix tables (Appendix Table 5.11).

Children of primary school age

Of those 46 respondents with children who were still at school, 23 (69%) had one child or more between Year 1 and Year 7, i.e. at primary school (Appendix Tables 5.12 and 5.13).

Respondents with more than one child of primary school age were asked to think about their eldest child when answering the following questions:

Most of this sub-sample of respondents (22 out of 23) agreed that their child's school puts enough emphasis on basic numeracy skills/sums (2011 NIOS 91%) (Appendix Table 5.14); and

Almost all respondents with children at primary school (22 out of 23) agreed that their child's school puts enough emphasis on reading and writing skills. (2011 NIOS 87%).

Working in schools

All respondents were asked if they had ever worked in a school: 14% said they had done so (Appendix Table 5.15).

Appendix 1: Technical information

Survey methodology

The Housing Executive Research Unit sent each randomly selected household a self-complete questionnaire and letter explaining the objectives of the survey prior to door step visits by qualified researchers from the Housing Executive's Research Unit. Up to five attempts were made to achieve an interview at each issued address, unless a sampled household had notified the Research Unit that they did not wish to participate in the survey. At least one of the five attempts was made in the evening or at the weekend. Interviewers did not make calls on Sundays.

The sample and response rate

A total of 1299 properties were in the Omagh Neighbourhood Renewal Area, as identified by Pointer Address Data Base (GIS). The Housing Executive's Research Unit selected a random sample of 400 households from all tenures within the NRA using specialised software, IBM SPSS Statistics.

On completion of fieldwork, 74 addresses in the sample were identified as being ineligible due to being vacant, inaccessible or derelict, which reduced the valid sample to 326 addresses. A total of 171 completed interviews were achieved, giving a response rate of 52% (Table A1).

Table A1

Breakdown of response:		
	Number	%
Original target sample	400	
Vacant/derelict/ inaccessible	55	
Non residential	19	
Revised target sample	326	100
Refusals	48	15
Non-contacts	107	33
Actual interviews achieved	171	52

Sample error

The proportion of respondents who gave a particular answer was only an estimate of the proportion of all potential respondents in Omagh NRA who would have given that answer, i.e. there was a margin of error, plus or minus, known as the sample error. Table A2 shows the margins of error for various percentages for a sample size of 171 at the 95% confidence level. The 95% confidence level means that if the same survey were to be carried out 20 times, exactly the same results would be obtained in 19 of those cases.

If, for example, the percentage cited in the report is 80%, the probable sample error is $\pm 6\%$. Therefore, there are 95 chances in 100 that the true figure lies between 74% and 86%.

Table A2




Response: 171	Percentages									
	5	10	15	20	25	30	35	40	45	50
	or 95	or 90	or 85	or 80	or 75	or 70	or 65	or 60	or 55	or 50
Sample error:	3.3	4.5	5.4	6.0	6.5	6.9	7.2	7.4	7.5	7.5

Reporting conventions

Conditions regarding the inclusion of numbers and/or percentages in findings, depending on the size of the sample or sub-sample, are set out below:

- ◆ Where the sample, or sub-sample, is 100 or more, the textual analysis (i.e. the main body of the report) includes percentages only. The tabular analysis (i.e. the appendix tables) includes both numbers and percentages.
- ◆ Where the sample, or sub-sample, is 50 or more but less than 100, both the textual and tabular analyses include numbers and percentages.
- ◆ Where the sample, or sub-sample, is less than 50, both the textual and tabular analyses include numbers, but **not** percentage figures.

Since the total achieved sample in this survey is 171 and questions were directed at sub-samples of less than 100 and also less than 50 respondents, all of the above conditions apply to sections of both the textual and tabular analyses. However, in the case of the sub-sample group of respondents with school-age children (35 respondents), the Research Unit decided, due to the proximity to the normal cut-off figure of 50, it was acceptable to include percentage figures in the analysis for the benefit of the client.

DEPARTMENT FOR SOCIAL DEVELOPMENT AND NORTHERN IRELAND HOUSING EXECUTIVE			
			
			
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OMAGH

NEIGHBOURHOOD RENEWAL SURVEY

The Housing Executive, on behalf of the Dept for Social Development is carrying out a survey of people living in the Omagh area. The aim of the survey is to understand your views of the type of housing you live in and your perceptions of the Omagh area as a place to live. The findings will be used by Government to assess the impact of the Neighbourhood Renewal Initiative.

All information given will be treated in the strictest confidence

Section 1 – You and your home

Q1. How long have you lived in the Omagh area?

Please circle one response only

Less than 6 months	1
6 months or more but less than 1 year	2
1 year or more but less than 5	3
5 years or more but less than 10	4
10 years or more but less than 15	5
More than 15 years	6

Q2. Where did you live immediately before your present home?

Please circle one response only

Within the Omagh area?	1
Outside the Omagh area but within the Omagh Council area	2
Outside the Omagh Council area	3
Have never lived anywhere else	4

Q3. Which of the following best describes your home?

Please circle one response only

House	1
Flat/apartment	2
Bungalow	3
Other, <i>please specify here</i>	4

Q4. Do you rent or own your home?

Please circle one response only

Rent from Housing Executive	1
Rent from Housing Association	2
Rent Privately	3
Owner Occupier	4
Purchased through Co-ownership	5
Other, <i>please specify here</i>	6

Q5. Does your home have any of the following.....?

Please circle either yes or no for each security device

	Yes	No
Window Locks	1	2
Security Lights	1	2
Burglar Alarm	1	2
Door Chain	1	2
Door Viewer (Peep-Hole)	1	2
Other security device, <i>please specify here</i>	1	2

Q6. How many ***working*** smoke alarms do you have in your home?

Please circle one response only

One	1
Two	2
Three or more	3
None	4

Q7. How many cars or other vehicles are owned or available for use, by one or more members of your household?

Please circle one response only

One	1	» <i>Continue to question 8</i>
Two	2	» <i>Continue to question 8</i>
Three or more	3	» <i>Continue to question 8</i>
None	4	» <i>Go to question 9</i>

Q8. Where do you usually park your ***only or main*** vehicle?

Please circle one response only

On the street	1
In my garage	2
On the driveway	3
Other, <i>please specify here</i>	4

Q9. Do you have central heating in your home?

Please circle one response only

Yes – full	1
Yes – partial	2
No	3

Q10. What is your **main** source of heating?

Please circle one response only

Oil Fired with radiators	1
Mains Gas	2
Bottled/Tank gas	3
Economy 7	4
Electric fire (not Economy 7)	5
Solid Fuel Open Fire (with radiators)	6
Solid Fuel Open Fire (no radiators)	7
Solid Fuel Glass Fronted Fire (with radiators)	8
Solid Fuel Glass Fronted Fire (no radiators)	9
Other, <i>please specify here</i>	10

Q11. How satisfied or dissatisfied are you with each of the following aspects of your **main** heating system?

First of all...

Please circle one response for each aspect of your main heating system

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
...the type of heating system	1	2	3	4	5
the cost of running your system	1	2	3	4	5
the amount of heat that you can get	1	2	3	4	5
the control over the level of heat	1	2	3	4	5
The ease of use of the system	1	2	3	4	5

Q12. In the last 12 months, have you ever been unable to adequately heat your home?

Please circle one response only

Yes	1	»Continue to question 13
No	2	»Go to question 14

- Q13. Thinking about the last occasion, which of the following factors were responsible for your inability to adequately heat your home?

Please circle one answer for each line

	Yes	No
The cost of domestic fuel	1	2
Low household income	1	2
Money needed for other priorities	1	2
Other, <i>please specify here</i>	1	2

- Q14. Have you heard of the Warm Homes Scheme (which provides a package of energy efficiency and heating measures to owner occupiers and people living in privately rented accommodation)?

Please circle one response only

Yes	1
No	2

- Q15. Would you say that your home is:

Please circle one response only

Too big	1
About the right size	2
Too small	3
Don't know	4

- Q16. Overall, how satisfied or dissatisfied are you with your home?

Please circle one response only

Very satisfied	1
Quite satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5

» *Go to Section 2*

» *Continue to question 17*

- Q17. If dissatisfied, can you please tell us your *main* reasons why?

1.	
2.	

Section 2 – Future Intentions

THE FOLLOWING QUESTIONS ARE FOR **HOUSING EXECUTIVE AND HOUSING ASSOCIATION TENANTS ONLY**. IF YOU ARE **NOT** A HOUSING EXECUTIVE/ ASSOCIATION TENANT PLEASE GO TO **SECTION 3**

- Q1. Do you intend within the next 2 years to buy your home from the Housing Executive/Housing Association?

Please circle one response only

Yes	1	» Go to Section 3
No	2	» Continue to question 2
Don't know	3	» Continue to question 2

- Q2. Have you applied in the last 2 years to the Housing Executive/Housing Association for a transfer from your present property?

Please circle one response only

Yes	1	» Go to question 4
No	2	» Continue to question 3

- Q3. Do you intend within the next 12 months to apply for a Housing Executive/Housing Association transfer?

Please circle one response only

Yes	1	» Continue to question 4
No	2	» Go to Section 3

- Q4. If Yes, where do you wish to transfer to?

Please circle one response only

Wish to transfer within your own local area	1
Wish to transfer to a different area	2
Other, please specify	3

- Q5. What are your **main reasons** for applying for a transfer?

1.
2.
3.

Section 3 – Your Neighbourhood

THE FOLLOWING QUESTIONS ARE FOR ALL RESPONDENTS

Q1. To what extent do you agree or disagree with each of the following statements about your area?

Please circle one response on each line

First of all.....	Strongly agree	Agree a little	Neither / nor	Disagree a little	Strongly disagree	Don't know
I really feel part of the community, living in this area	1	2	3	4	5	6
I'm embarrassed to bring people to this area	1	2	3	4	5	6
I feel proud to come from this area	1	2	3	4	5	6

Q2. Would you say that, **overall**, this area is...

Please circle one response only

Changing for the better	1
Not really changing	2
Changing for the worse	3

» **Continue to question 3**

» **Go to question 4**

» **Continue to question 3**

Q3. Why do you say that?

1.
2.
3.

Q4. For the following types of anti-social behaviour, can you tell me how much of a problem they are in your area? By area we mean within a 15 minute walk.

Please circle one answer on each line

	Very big problem	Fairly big problem	Not a very big problem	No problem at all
Noisy neighbours or loud parties	3	2	1	0
Teenagers hanging around on streets	3	2	1	0
Rubbish or litter lying about	3	2	1	0
Vandalism, graffiti and other deliberate damage to property or vehicles	3	2	1	0
People using or dealing in drugs	3	2	1	0
Abandoned or burnt out cars	3	2	1	0
People being drunk or rowdy in public places	3	2	1	0

- Q5. How much is your own quality of life affected by fear of crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

Please circle one response only

1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	----

- Q6. How safe do you feel walking alone in this area after dark? (by area we mean within a 15 minute walk). If you never go out alone at night, how safe **would** you feel?

Please circle one response only

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4
» Go to question 8		» Continue to question 7	

- Q7. Why do you feel unsafe walking alone in this area after dark?

Please circle one response only

Too old	1
Ill/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other, please specify here	11

- Q8. How safe do you feel walking alone in this area during the day? If you never go out alone during the day, how safe **would** you feel?

Please circle one response only

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4
» Go to question 11		» Continue to question 10	

- Q10. Why do you/would you feel unsafe walking alone in this area during the day?

Please circle one response only

Too old	1
Ill/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other, please specify here	11

Q11. How safe do you feel when you are alone in your own home at night? NB – if you are never alone at night, how safe *would* you feel?

Please circle one response only

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4

Please go to Section 4.

Section 4 – Neighbourhood Renewal

- Q1. Are you aware of any physical changes that have *improved* your neighbourhood in the last 12 months?

Please circle one response only

Yes	1	» <i>Continue to question 2</i>
No	2	» <i>Go to question 3</i>

- Q2. If yes, please give details of the most recent improvements to your area.

1.
2.
3.

- Q3. Are there any important issues in your neighbourhood that you think need to be addressed?

Please circle one response only

Yes	1	» <i>Continue to question 4</i>
No	2	» <i>Go to question 5</i>

- Q4. What are the most important issues in your neighbourhood that you would like to see addressed? Please limit your responses to 3 issues.

1.
2.
3.

TO ALL RESPONDENTS

Q5 We would like to take this opportunity to ask you about facilities and services in your area. We are going to ask you about each type of facility or service in turn. Firstly...

Section A: Are you aware of the facility/service in your area?

Section B: **FOR THOSE 'AWARE OF'** AT SECTION A - Does your household use this facility/service?

Please circle a response to indicate awareness or not in Section A for each facility/service aware of and say if used or not in Section B

	Section A		Section B	
	Aware of the facilities/services		If yes, do you or household members use these facilities	
Mother/Toddler & Childcare Facilities	Yes	No	Yes	No
Pre/Extended School Facilities	Yes	No	Yes	No
Youth Facilities	Yes	No	Yes	No
Facilities for Senior Citizens	Yes	No	Yes	No
Education Classes	Yes	No	Yes	No
Sports Facilities	Yes	No	Yes	No

Q6. **Can you tell me, what facilities, services or activities would you like to see provided** in the area that are not already available.

1
2
3

Q7. Do you know about the neighbourhood warden service provided by the Housing Executive?

Please circle one response only

Yes	1	» Continue to question 8
No	2	» Go to question 11

Q8. Have you ever used the service?

Please circle one response only

Yes	1	» Continue to question 9
No	2	» Go to question 11

Q9. How satisfied or dissatisfied were you with the service you received?

Please circle one response only

Very satisfied	1
Quite satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5

» *Go to question 11*

» *Continue to question 10*

Q10. If dissatisfied, how could the service be improved? (**please specify**)

1.
2.

Q11. Here is a list of general services *in the area*. Please tell us whether the service is satisfactory or unsatisfactory in Part A and if it is unsatisfactory, **please give your main reason why in Part B.**

First....	Part A		Part B
	Satisfactory	Unsatisfactory	Why unsatisfactory
Emptying of general household waste wheelie bins	1	2	
Emptying of recycling bins	1	2	
Repairing of roads & pavements	1	2	
Street sweeping	1	2	
Clearing of road drains	1	2	
Street lighting	1	2	
Policing in the area	1	2	
Bus services	1	2	
Provision of bus shelters	1	2	
Maintenance of open green areas	1	2	
Weeding of footpaths and alleyways	1	2	

Q12. Does your area have a local Community/Residents' Association?

Please circle one response only

Yes	1	» <i>Continue to question 13</i>
No	2	» <i>Go to question 16</i>
Don't know	3	» <i>Go to question 16</i>

Q13. If yes, please state the name of your local Community/Residents Association.

Q14. Do you feel the local Community/Residents Association is representative of the local community as a whole?

Please circle one response only

Yes	1	» <i>Go to question 16</i>
No	2	» <i>Continue to question 15</i>
Don't know	3	» <i>Go to question 16</i>

Q15. If no – please give your main reasons why?

Q16. Would you consider joining a local Community/Residents Association?

Please circle one response only

Yes	1
No	2
Don't know	3
Already a member	4

Neighbourhood Renewal is a partnership between all government departments, agencies, communities and others to work together to close the gap between the quality of life for those living in the most disadvantaged areas with the rest of Northern Ireland. Your household has been selected to participate in this survey because you live within the Omagh Neighbourhood Renewal Area.

To all respondents

- Q17. Were you aware that your household lies within the ***Omagh Neighbourhood*** Renewal Area?

Please circle one response only

Yes	1	» <i>Continue to question 18</i>
No	2	» <i>Go to Section 5</i>

- Q18. Neighbourhood Renewal Action Plans have been developed for your area. Did you contribute to the consultation process for the development of the Neighbourhood Renewal action plan for your area?

Please circle one response only

Yes	1	» <i>Continue to question 19</i>
No	2	» <i>Go to question 20</i>
Don't know	3	» <i>Go to Section 5</i>

- Q19. If yes, please give brief details about your level of contribution to the Neighbourhood Renewal Consultation Exercise?

	» Go to Section 5
--	------------------------------

- Q20. If no, please tell us your main reason why you did not contribute to the consultation process?

	» Go to Section 5
--	------------------------------

Section 5 – Education

One of the main objectives of Neighbourhood Renewal is to improve educational standards. The Department of Social Development want high quality educational services for children and are interested in your personal experiences of, and opinions on, educational provision where you live.

To all respondents

Q1. How much do you agree or disagree with each of these statements about education?

Please circle one answer on each line

	Strongly agree	Agree a little	Neither agree / nor disagree	Disagree a little	Strongly disagree	Don't know
Children at school in Northern Ireland get a good education.	1	2	3	4	5	8
Staying on at school is important if you want to get a good job.	1	2	3	4	5	8
I enjoyed my time at school.	1	2	3	4	5	8

Q2. Are you or your partner the parent or legal guardian of any children between the ages of 4 and 18 who are at school?

Please circle one response only

Yes	1	» Continue to question 3
No	2	» Go to question 15

To respondents with school age children

Q3. The following questions are about education. We now need you to select one child in the household for you to consider when answering these education questions. Please follow the instructions from the grid below.

If you have one child aged between 4 and 18 who is at school	» Go to question 4
If you have more than one child aged between 4 and 18 who is at school	» Please choose the child whose birthday is next and continue to question 4.

Q4. What year is this child in at school?

Please tick one box for the child selected at question 3

P 1	P 2	P 3	P 4	P 5	P 6	P 7	1 st Year	2 nd Year	3 rd Year	4 th Year	5 th Year	Lower 6 th	Upper 6 th

Questions 5 to 11 are in relation to the child selected at Q3

Q5. Please indicate the extent to which you agree or disagree with the following statements.

Please circle one answer on each line

	Strongly agree	Agree a little	Neither agree nor disagree	Disagree a little	Strongly disagree	Don't know
I find my child's school welcoming to parents	1	2	3	4	5	8
My child's school gives me clear information on how my child is getting on	1	2	3	4	5	8
My child's school is well led and well managed	1	2	3	4	5	8
My child's school is a good school	1	2	3	4	5	8

Q6. Here is a list of responsibilities parents have told the Department of Education about. For each one can you tell us how important it is to you?

Please circle one answer on each line

	Very important	Quite important	Not very important	Not at all important	Don't know
Making sure your child attends school regularly and on time.	1	2	3	4	8
Helping your child with schoolwork	1	2	3	4	8

Q7. Sometimes parents take their child out of school during term time, for example on a family break or holiday. Would you consider doing this yourself?

Please circle one response only

Yes	1
No	2

Q8. How involved do you personally feel in your child's school life?

Please circle one response only

Very involved	Fairly involved	Not very involved	Not at all involved
1	2	3	4

Q9. Thinking of your involvement with your child's school, which (if any) of the following activities do you do?

Please circle one answer on each line

	Yes	No
Go to parent teacher meetings	1	2
Help out in the classroom	1	2
Help out with dinner duties/school trips and so on	1	2
Help out with school clubs	1	2
Get involved with the Parent Teacher Association (PTA)	1	2
None of these	1	2
Other, <i>please specify</i>	1	2

Q10. How often do you help your child with their homework?

Please circle one response only

Doesn't get homework	1
Every time	2
Most times	3
Occasionally	4
Never	5
When the child/children ask for help	6

Q11. How confident do you/would you feel helping your child with their homework?

Please circle one response only

Always confident	Confident most of the time	Confident some of the time	Never confident	Depends what it is
1	2	3	4	5

Q12. The next question applies only to respondents who are the parent/guardian of a child or children in primary school, from Year 1 (P1) to Year 7 (P7).

If you have one child in Primary School	» Go to question 13
If you have more than one child in primary school	» Please choose the eldest of these children and continue to question 13.

Q13. What year is this child in at school?

Please tick one box for the child selected at question 12

P1	P2	P3	P4	P5	P6	P7

Q14. Please indicate the extent to which you agree or disagree with the following statements (about the child in primary school between years 1 and 7)

Please circle one answer on each line

	Strongly agree	Agree a little	Neither agree nor disagree	Disagree a little	Strongly disagree	Don't know
My child's school puts enough emphasis on reading and writing skills	1	2	3	4	5	8
My child's school puts enough emphasis on basic numeracy skills/sums	1	2	3	4	5	8

To all respondents

Q15. Have you ever worked in a school?

Please circle one response only

Yes	1
No	2

Section 6 – You and Your Household

It would be very helpful to the research if you could provide some details about yourself and the people who live with you

Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:

“A physical or mental impairment which has a substantial and long term adverse effect on a person’s ability to carry out normal day to day activities”.

Day to day activities are normal activities carried out by most people on a regular basis. The affect of the disability must have lasted at least 12 months, or are likely to last at least 12 months or for the rest of the life of the person affected.

Q1. Does any member of your household have a disability which affects their normal day to day activities?

Please circle one response only

Yes	1	» Continue to question 2
No	2	» Go to question 3

Q2. How many members of your household have a disability that affects their normal day to day activities?

Please circle one response only

1	2	3+
---	---	----

Q3. How many people live in this household?

Enter number

Now please go to question 4

- Q4. Could you please complete the following table and provide details of everyone who lives here and how they are related to the **Household Reference Person (HRP)**? *This is the person who would be considered to be the head of the household.* Please circle a response for each category that applies to each person. Please start by giving the age of the Household Reference Person and then **work down the categories**, circling the appropriate response.

Person:	HRP	2	3	4	5	6	7	8	9	10
Age on last birthday:										
Gender	Male	1	1	1	1	1	1	1	1	1
	Female	2	2	2	2	2	2	2	2	2
Your Household	HRP	1								
	Relationship to HRP: Partner (married)		2	2	2	2	2	2	2	2
	Partner (cohabiting)		3	3	3	3	3	3	3	3
	Partner (civil partnership)		4	4	4	4	4	4	4	4
	Child		5	5	5	5	5	5	5	5
	Parent		6	6	6	6	6	6	6	6
	Other Relative		7	7	7	7	7	7	7	7
	Lodger		8	8	8	8	8	8	8	8
	Other non-relative		9	9	9	9	9	9	9	9
Employment Status	Self Employed	1	1	1	1	1	1	1	1	1
	Working full-time	2	2	2	2	2	2	2	2	2
	Working part-time	3	3	3	3	3	3	3	3	3
	Not working short term (< 1 year)	4	4	4	4	4	4	4	4	4
	Not working long term (> 1 year)	5	5	5	5	5	5	5	5	5
	Retired (excludes looking after home)	6	6	6	6	6	6	6	6	6
	Student (further / higher education)	7	7	7	7	7	7	7	7	7
	Permanent Sick/Disabled	8	8	8	8	8	8	8	8	8
	Looking after family/home	9	9	9	9	9	9	9	9	9
	Other, including schoolchild	10	10	10	10	10	10	10	10	10
Marital Status	Single (never married)	1	1	1	1	1	1	1	1	1
	Married (first marriage)	2	2	2	2	2	2	2	2	2
	Re-married	3	3	3	3	3	3	3	3	3
	Civil Partnership	4	4	4	4	4	4	4	4	4
	Separated (but still legally married)	5	5	5	5	5	5	5	5	5
	Divorced (but not legally remarried)	6	6	6	6	6	6	6	6	6
	Widowed (but not legally remarried)	7	7	7	7	7	7	7	7	7
Ethnic Group	White	1	1	1	1	1	1	1	1	1
	Chinese	2	2	2	2	2	2	2	2	2
	Irish Traveller	3	3	3	3	3	3	3	3	3
	Indian	4	4	4	4	4	4	4	4	4
	Pakistani	5	5	5	5	5	5	5	5	5
	Bangladeshi	6	6	6	6	6	6	6	6	6
	Black Caribbean	7	7	7	7	7	7	7	7	7
	Black African	8	8	8	8	8	8	8	8	8
	Mixed Ethnic (please specify)	9	9	9	9	9	9	9	9	9
	Other, please specify	10	10	10	10	10	10	10	10	10
	Black other (please specify)	11	11	11	11	11	11	11	11	11
Nationality	British	1	1	1	1	1	1	1	1	1
	Irish	2	2	2	2	2	2	2	2	2
	Northern Irish	3	3	3	3	3	3	3	3	3
	Portuguese	4	4	4	4	4	4	4	4	4
	Latvian	5	5	5	5	5	5	5	5	5
	Lithuanian	6	6	6	6	6	6	6	6	6
	Polish	7	7	7	7	7	7	7	7	7
	Nigerian	8	8	8	8	8	8	8	8	8
	Other (please specify)	9	9	9	9	9	9	9	9	9

- Q5. Can you please indicate the approximate **total GROSS WEEKLY/MONTHLY/ ANNUAL income** from all sources for yourself and your partner (if you have one). That will be the amount before deductions of income tax, National Insurance and other compulsory deductions. Please take into account any money you may have from employment including bonuses, overtime, pensions and state pensions, benefits and interests from savings. Exclude money you may receive from other members of the household.

Please circle one response only

Less than £96 per week	Less than £417 per month	Less than £5,000 per year	1
£97 - £192 per week	£418 - £833 per month	£5,000 - £9999 per year	2
£193 - £288 per week	£834 - £1,250 per month	£10,000 - £14,999 per year	3
£289 - £385 per week	£1,251 - £1,667 per month	£15,000 - £19,999 per year	4
£386 - £481 per week	£1,668 - £2,083 per month	£20,000 - £24,999 per year	5
£482 - £577 per week	£2,084 - £2,500 per month	£25,000 - £29,999 per year	6
£578 - £673 per week	£2,501 - £2,917 per month	£30,000 - £34,999 per year	7
£674 - £769 per week	£2,918 - £3,333 per month	£35,000 - £39,999 per year	8
£770 - £962 per week	£3,334 - £4,167 per month	£40,000 - £49,999 per year	9
£963 or more per week	£4,168 or more per month	£50,000 or more per year	10
Refused	Refused	Refused	77
Don't know	Don't know	Don't know	88

- Q6. Does the Household Reference Person or partner (if applicable) receive any of the following benefits? (If no partner code N/A)

Please circle a response for each benefit the household reference person and partner, if applicable, receives.

	Household Reference Person				Partner				
	Yes	No	Refused	Don't know	Yes	No	Refused	Not applicable	Don't know
Child Benefit	1	2	7	9	1	2	7	8	9
A Disability Benefit	1	2	7	9	1	2	7	8	9
Incapacity Benefit	1	2	7	9	1	2	7	8	9
Housing Benefit	1	2	7	9	1	2	7	8	9
Income Support	1	2	7	9	1	2	7	8	9
Jobseeker's Allowance	1	2	7	9	1	2	7	8	9
Retirement Pension (inc works pension)	1	2	7	9	1	2	7	8	9
Working Tax Credit	1	2	7	9	1	2	7	8	9
Child Tax Credit	1	2	7	9	1	2	7	8	9
Pension Credit	1	2	7	9	1	2	7	8	9
Other Benefits, please specify	1	2	7	9	1	2	7	8	9

- Q7. The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household.

Please circle one response only

Protestant	Catholic	Mixed Religion Protestant/Catholic	Other	None	D\K	Refused
1	2	3	4	5	8	7

- Q8. Have you any other comments you would like to make about life in the Omagh Neighbourhood Renewal area?

End of Questionnaire

THANK YOU VERY MUCH FOR YOUR HELP

Appendix 3: Tabular analysis

Socio-economic profile

Table 1.1: Age of HRP

	Number	%
16-24	7	4
25-39	45	26
40-59	54	32
60-74	39	23
75+	10	6
No response	16	9
Total	171	100

Base: 171 (all respondents)

Table 1.2: Gender of HRP by Age of HRP

		16-24	25-39	40-59	60-74	75+	No response	All No/%
Male	No.	4	23	29	16	5	1	78
	%	57	51	54	41	50	6	46
Female	No.	3	22	25	23	5	3	81
	%	43	49	46	59	50	19	47
No response	No.	0	0	0	0	0	12	12
	%	0	0	0	0	0	75	7
Total	No.	7	45	54	39	10	16	171
	%	100	100	100	100	100	100	100

Base: 171 (all respondents)

Table 1.3: Age of all household members

	Number	%
15 and less	53	17
16-24	42	13
25-39	75	23
40-59	70	22
60-74	48	15
75+	15	5
Refused/ no response	16	5
Total	319	100

Base: 319 household members

Table 1.4: Employment status of HRP

	Number	%
Retired (excludes looking after home)	41	24
Permanent sick/disabled	30	18
Not working long-term (>1 year)	26	15
Working full-time	18	11
Looking after family/home	17	10
Working part-time	9	5
Not working short-term (<1 year)	8	5
Self employed	6	3
No response	16	9
Total	171	100

Base: 171 (all respondents)

Table 1.5: Household type (including comparison with House Condition Survey 2009)

Household type definitions	Omagh 2013 %
Lone Adult (lone person below pensionable age – 65 years for men, 60 years for women)	29
Lone Older (lone person of pensionable age – 65 years for men, 60 years for women)	17
Lone Parent (sole adult living with dependent child(ren) < 16)	12
Two Adults (two people – related or unrelated – below pensionable age)	11
Large Adult (three or more adults – related or unrelated – and no dependent children < 16)	10
Small family (any two adults – related or unrelated – living with 1 or 2 dependent children < 16)	6
Two Older (two people – related or unrelated – at least one of whom is of pensionable age)	5
Large Family (any two adults – related or unrelated – living with more than 2 dependent children < 16)	1
Not enough information supplied to classify household type	9
TOTAL	100

Base: 171 (all respondents)

Table 1.6: Annual household Income

	Number	%
Less than £10,000	69	40
£10,000 to £14,999	17	10
£15,000 to £19,999	10	6
£20,000 to £29,999	8	5
£30,000 or more per year	6	4
Refusal	36	21
Don't know	23	13
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 1.7: Benefits

Benefits received	Household Reference Person (%)	Partner (%)
Housing Benefit	42	5
A Disability Benefit	29	22
Retirement Pension	20	22
Income Support	19	7
Child Benefit	17	7
Jobseekers Allowance	15	2
Pension Credit	13	2
Child Tax Credit	11	7
Incapacity Benefit	8	2
Working Tax Credit	3	0
Other including Carer's Allowance	2	0

Base: 171 (all respondents); 37 (Partners)

Table 1.8: Does any member of your household have a disability which affects their normal day to day activities?

	Number	%
Yes	74	43
No	95	56
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 1.9: How many members of your household have a disability which affects their normal day to day activities?

	Number	%
One	60	81
Two or more	13	18
No response	1	1
Total	74	100

Base: 74 respondents with one or more disabled members in their household

Table 1.10: Household religion

	Number	%
Catholic	141	82
Protestant	10	6
Mixed Catholic/Protestant	3	2
Other/No religion	9	5
Refused	8	5
Total	171	100

Base: 171 (all respondents)

Table 1.11: Ethnicity of HRP

	Number	%
White	154	90
Other	4	2
No response/refused	13	8
Total	171	100

Base: 171 (all respondents)

Table 1.12: Nationality of HRP

	Number	%
Northern Irish	61	36
Irish	53	31
British	31	18
Other	12	7
No response	14	8
Total	171	100

Base: 171 (all respondents)

Characteristics of the home and area

Table 2.1: Tenure

	Number	%
Social Housing	81	47
Owner Occupier	44	26
Rent privately	42	25
Co-Ownership	4	2
Total	171	100

Base: 171 (all respondents)

Table 2.2: Length of time living in Omagh NRA

	Number	%
15 years or more	119	70
10 years or more but less than 15	10	6
5 years or more but less than 10	21	12
1 year or more but less than 5	19	11
Up to 1 year	2	1
Total	171	100

Base: 171 (all respondents)

Table 2.3: Where did you live immediately before your present home?

	Number	%
Within this Neighbourhood Renewal Area	103	60
Outside Omagh Council area	26	15
Outside Omagh NRA but within Omagh Council Area	14	8
Have never lived anywhere else	28	17
Total	171	100

Base: 171 (all respondents)

Table 2.4: Tenure by length of time living in Omagh NRA

	Tenure					All
		Social Housing	Owner occupier	Rent privately	Other/no response	
Up to 1 year	No	1	-	1	-	2
	%	1	-	2	-	1
1 year or more but less than 5	No	10	-	9	-	19
	%	12	-	21	-	11
5 years or more but less than 10	No	11	2	8	-	21
	%	14	5	19	-	12
10 years or more but less than 15	No	6	-	4	-	10
	%	7	-	10	-	6
15 years or more	No	53	42	20	4	119
	%	66	95	48	100	70
Total	No	81	44	42	4	171
	%	100	100	100	100	100

Base: 171 (all respondents)

Table 2.5: Which of the following best describes your home?

	Number	%
House	132	77
Flat/apartment	25	15
Bungalow	14	8
Total	171	100

Base: 171 (all respondents)

Table 2.6: Home security measures present

	Yes		No		TOTAL	
	N	%	N	%	N	%
Window locks	77	45	94	55	171	100
Security lights	25	15	146	85	171	100
Door chain	26	15	145	85	171	100
Door viewer	15	9	156	91	171	100
Burglar Alarm	10	6	161	94	171	100
Other (including door bolts/personal alarms/cameras/dog	6	4	165	96	171	100

Base: 171 (all respondents)

Table 2.7: How many working smoke alarms in total do you have in your house?

	Number	%
One	46	27
Two	71	41
Three or more	44	26
None	10	6
Total	171	100

Base: 171 (all respondents)

Table 2.8: How many cars or other vehicles are owned or available for use, by one or more of your household?

	Number	%
One	68	40
Two	12	7
Three or more	3	2
None	88	51
Total	171	100

Base: 171 (all respondents)

Table 2.9: Where do you park your only or main vehicle?

	Number	%
On the street	50	60
On the driveway	16	20
In the garage	6	7
Other	11	13
Total	83	100

Base: 83 (respondents with one or more vehicles available for use in the household)

Table 2.10: Do you have central heating in your home?

	Number	%
Yes – full	161	94
Yes – partial	4	2
No	6	4
Total	171	100

Base: 171 (all respondents)

Table 2.11: What is your main source of heating?

	Number	%
Oil fired with radiators	151	88
Solid fuel glass fronted fire – with radiators	9	5
Economy 7	6	3
Electric fire – not economy 7	3	2
Solid fuel glass open fire – no radiators	1	1
Other, woodchip	1	1
Total	171	100

Base: 171 (all respondents)

Table 2.12: How satisfied are you with the following aspects of your heating system?

	Very satisfied/ Satisfied		Neither		Dissatisfied/ Very dissatisfied		Total	
	Num	%	Num	%	Num	%	Num	%
Ease of using the system	139	81	21	12	11	7	171	100
The type of heating system	128	75	22	13	21	12	171	100
The control over the level of heat	125	73	23	14	23	13	171	100
The amount of heat that you can get	104	61	24	14	43	25	171	100
The cost of running your system	62	36	21	12	88	52	171	100

Base: 171 (all respondents)

Table 2.13: In the last 12 months, have you ever been unable to adequately heat your home?

	Number	%
Yes	77	45
No	94	55
Total	171	100

Base: 171 (all respondents)

Table 2.14: Factors in your inability to heat your home?

	Yes		No	
	Num	%	Num	%
Cost of domestic fuel	59	77	18	23
Low household income	44	57	33	43
Money needed for other priorities	41	53	36	47
Other factors	11	14	66	86

Base: 77 (respondents who have been unable to adequately heat their home in the last 12 months)

Table 2.15: Specified other reasons for inability to heat home

	Number
System breaking down/inefficient	7
Heat escaping & need double glazing	2
Poor wall insulation	1
Bad weather/winter	1
Total	11

Base: 11 (respondents who gave another reason for their inability to adequately heat their home)

Table 2.16: Have you heard of the Warm Homes Scheme (by tenure)?

		Social Housing	Owner-occupier/ Co-ownership	Rent privately	All
Yes	No	19	19	17	56
	%	23	43	40	33
No	No	62	25	25	115
	%	77	57	60	67
Total	No	81	44	42	171
	%	100	100	100	100

Base: 171 (all respondents)

Table 2.17: Would you say that your home is:

	Number	%
About the right size	147	86
Too small	13	7
Too big	8	5
Don't know/no response	3	2
Total	171	100

Base: 171 (all respondents)

Table 2.18: Overall, how satisfied or dissatisfied are you with your home?

	Number	%
Very satisfied/satisfied	135	79
Neither satisfied nor dissatisfied	20	12
Dissatisfied/ very dissatisfied	16	9
Total	171	100

Base: 171 (all respondents)

Table 2.19: Reasons for dissatisfaction with home

	Number
Repairs needed	8
ASB in area	4
Inadequate heating/difficult to heat	3
Property too small	3
Property not suitable for housing needs	3
Other, including: no parking; road traffic noise	3

Base: 16 (respondents who were dissatisfied with the home who gave 24 reasons)

Table 2.20: Do you intend to buy your home from the Housing Executive / Housing Association within the next 2 years?

	Number	%
Yes	6	7
No	62	77
Don't know	13	16
Total	81	100

Base: 81 (respondents who were Housing Executive or Housing Association tenants)

Table 2.21: Have you applied to the Housing Executive / Housing Association for a transfer from your present property in the last 2 years?

	Number	%
Yes	6	8
No	69	92
Total	75	100

Base: 75 (respondents who did not – or did not know if they – intend to buy their home)

Table 2.22: Do you intend to apply for a Housing Executive / Housing Association transfer within the next 12 months?

	Number	%
Yes	7	10
No	62	90
Total	69	100

Base: 69 (respondents who did not intend to apply for a transfer)

Table 2.23: Where do you wish to transfer?

	Number
Within the local area	10
To a different area	3
Total	13

Base: 13 (respondents who had applied for a transfer or who intend to apply within the next 12 months)

Omagh NRA

Table 3.1: Perceptions about the local area

	Strongly agree/ Agree a little		Neither		Disagree a little/ Strongly disagree		Don't know		No response		TOTAL	
	No	%	No	%	No	%	No	%	No	%	No	%
I really feel part of the community	124	72	25	15	17	10	4	2	1	1	171	100
I feel proud to come from this area	121	71	33	19	13	8	2	1	2	1	171	100
I'm embarrassed to bring people to this area	28	16	27	16	108	63	5	3	3	2	171	100

Base: 171 (all respondents)

Table 3.2: Would you say that, overall, this area is...

	Number	%
Changing for the better	66	38
Not really changing	85	50
Changing for the worse	20	12
Total	171	100

Base: 171 (all respondents)

Table 3.3: Reasons why area is changing

Changing for the better			Changing for the worse	
	Num	%		Num
Quieter and friendly neighbours	16	22	Increase in strangers/rental properties/no longer a close-knit community	7
Renovations in area/improvements	14	19	Alcohol/drug abuse	5
Good tenant association/community spirit	11	15	ASB/vandalism/teenagers loitering	5
Less ASB and trouble from youths in the area	9	12	Dogs fouling and pigeons in area	5
New facilities in area, football pitch, changing rooms	9	12	Private rental not maintained	3
Investment into the area now	6	8	Rubbish and litter	3
Others, street lighting, parking, dealing with drugs, closure of army base	8	11	Other, traffic noise, flags, lack of parking	4
No comment	1	1	No comment	2

Base: 66 respondents who gave 74 reasons

Base: 20 respondents who gave 33 reasons

Table 3.4A: How much of a problem are the following issues in your area? By area we mean within a 15 minute walk (%).

	Very big problem	Fairly big problem	Not a very big problem	No problem at all	Total
Rubbish or litter lying about	13	18	32	37	100%
People being drunk or rowdy in public places	10	15	30	45	100%
Teenagers hanging around on streets	12	10	31	47	100%
People using or dealing in drugs	9	13	27	51	100%
Vandalism, graffiti and other deliberate damage to property or vehicles	7	13	26	54	100%
Noisy neighbours or loud parties	5	12	37	46	100%
Abandoned or burnt out cars	0	5	9	84	100%

Base: 171 (all respondents)

Table 3.4B: Perceptions of ASB in the Omagh NRS area

	Number	%
Score of 10 or less	150	88
Score of 11 or more	21	12
TOTAL	171	100

Base: 171 (all respondents)

Table 3.5: How much is your own quality of life affected by fear of crime on a scale of 1 to 10 (1 = no effect to 10 = total effect)

	Number	%
1 – 3 (minimum effect)	124	72
4 – 7 (moderate effect)	34	20
8 -10 (fear of crime)	13	8
Total	171	100

Base: 171 (all respondents)

Table 3.6: How safe do you feel walking alone in this area after dark?

	Number	%
Very safe	44	26
Fairly safe	73	43
A bit unsafe	35	20
Very unsafe	19	11
Total	171	100

Base: 171 (all respondents)

Table 3.7: Why don't you feel safe walking around this area after dark?

	Number	%
Fear of being mugged or physically attacked	19	35
Fear of becoming a victim of crime	6	11
Too old	6	11
Ill/sick/disabled	6	11
Fear of being subject to or witnessing anti-social behaviour	5	9
Fear of receiving verbal abuse	4	7
Young people hanging around	2	4
People using or dealing drugs	1	2
Fear of burglary/vandalism	1	2
Family responsibilities	1	2
Others, dogs in the area	2	4
Not stated	1	2
Total	54	100

Base: 54 (respondents who feel unsafe walking around the area after dark)

Table 3.8: How safe do you feel walking alone in this area during the day?

	Number	%
Very safe	103	60
Fairly safe	55	32
A bit unsafe	9	5
Very unsafe	4	3
Total	171	100

Base: 171 (all respondents)

Table 3.9: Why don't you feel safe walking alone in this area during the day?

	Number
Fear of being mugged or physically attacked	4
Ill/sick/disabled	2
Young people hanging around	2
Too old	1
Fear of being subjected to or witnessing ASB	1
Fear of receiving verbal abuse	1
Fear of becoming a victim of crime	1
Other, dogs in area	1
Total	13

Base: 13 (respondents who do not feel safe walking alone in the area during the day)

Table 3.10: How safe do you feel when you are alone in your own home at night (if you are never alone at night, how safe would you feel)?

	Number	%
Very safe	65	38
Fairly safe	86	50
A bit unsafe	17	10
Very unsafe	2	1
No response	1	1
Total	171	100

Base: 171 (all respondents)

Neighbourhood Renewal

Table 4.1: Are you aware of any physical changes that have improved your neighbourhood in the last 12 months?

	Number	%
Yes	38	22
No	133	78
Total	171	100

Base: 171 (all respondents)

Table 4.2: Changes to neighbourhood identified by respondents

	Number	%
Landscaping/planting scheme/rails	9	16
New roads/ramps/street lighting/railway crossing	9	16
New community centre/activities/wardens	8	14
Less ASB/improvements overall in area	8	14
River walk/cycle path	7	12
More activities, play area and football pitch	6	10
Renovations to properties	5	8
Others, broadband, flats demolished, allotment, CCTV and parking	6	10
Total number of responses	58	100

Base: 38 respondents who gave 58 responses

Table 4.3: Are there any important issues in your neighbourhood that you think need to be addressed?

	Number	%
Yes	59	35
No	112	65
Total	171	100

Base: 171 (all respondents)

Table 4.4: Important issues that respondents think need to be addressed

	Number of responses	%
Reduce ASB /vandalism/theft/parties/graffiti and youths loitering	16	17
Reduce drug and alcohol abuse	15	16
More residential car parking	13	14
Clean communal areas/graffiti/ Improve overall look of the estate	11	12
Stray dogs fouling/barking	8	9
Too many rented properties/ASB	7	8
Residential groups provide more information/facilities	6	6
Improve roads/traffic calming/landscaping	4	4
More police presence	3	3
Others, remove flags; army fencing; open football pitch/upgrade heating	10	11
Total number of responses	93	100

Base: 59 respondents who gave 93 responses

Table 4.5: Facilities/services/activities in the area

	Aware of... %	Those who use...	
		Number	%
Sports Facilities	57	26	27
Adult education classes	52	22	25
Youth Activities	52	18	20
Mother and toddler group	47	8	10
Facilities for senior citizens	45	9	12
Pre/extended school play group	43	9	12

Base: 171 (all respondents)

Table 4.6: Facilities/Services needed that are not already available

	Number
More youth facilities/children play area/activities & classes	14
More facilities for the elderly	10
Provide facilities such as educational classes; keep-fit; computer facilities	4
Community Centre/employment training	3
Don't know	4
Others, cheaper leisure facilities/better policing/tidy area	4
Total number of responses	39

Base: 117 respondents (33 respondents who gave 39 responses)

Table 4.7: Do you know about the Neighbourhood Warden Service provided by the Housing Executive?

	Number	%
Yes	40	23
No	131	77
Total	171	100

Base: 171 (all respondents)

Table 4.8: Have you ever used the service?

	Number
Yes	11
No	29
Total	40

Base: 40 respondents who knew about the Neighbourhood Warden Service

Table 4.9: How satisfied or dissatisfied were you with the service you received?

	Number
Very satisfied/ quite satisfied	6
Neither satisfied/dissatisfied	2
Dissatisfied/ very dissatisfied	3
Total	11

Base: 11 respondents who had used the Neighbourhood Warden service

Table 4.10: Satisfaction with emptying of general household waste and wheelie bins

	Number	%
Satisfactory	154	90
Unsatisfactory	15	9
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.11: Why is emptying of general household waste unsatisfactory?

	Number
Need emptied more often	10
Need bigger bins/skip in green area	2
Not always emptied	1
Difficult for disabled to lift	1
Not stated	1
Total	15

Base: 15 respondents who found the emptying of household waste to be unsatisfactory

Table 4.12: Satisfaction with emptying of recycling bins

	Number	%
Satisfactory	163	95
Unsatisfactory	6	4
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.13: Why is emptying of recycling bins unsatisfactory?

	Number
Don't have a bin	2
Need emptied more often	2
Need more than one bin	1
Difficult for disabled to lift	1
Total	6

Base: 6 respondents who found the emptying of recycling bins to be unsatisfactory

Table 4.14: Repairing of roads and pavements

	Number	%
Satisfactory	133	78
Unsatisfactory	36	21
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.15: Why is repairing of roads and pavements unsatisfactory?

	Number
Work not done properly/work required	3
Repairs/improvements take too long/disruption	3
Footpaths are uneven	3
Roads full of potholes and in poor condition	8
Never see work carried out	3
Require salt bins; disabled footpaths/ramps	3
Only done in some areas	1
Not stated	12
Total	36

Base: 36 respondents who found the repairing of roads and pavements unsatisfactory

Table 4.16: Satisfaction with street sweeping

	Number	%
Satisfactory	134	78
Unsatisfactory	35	21
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.17: Why is street sweeping unsatisfactory?

	Number
Not done often enough/properly	7
Always litter/rubbish about/leaves	7
Some areas are not fully covered/done properly	6
Never see it being done	3
Chewing gum on streets	1
Not stated	11
Total	35

Base: 35 respondents who had found the street sweeping service to be unsatisfactory

Table 4.18: Satisfaction with clearing of road drains

	Number	%
Satisfactory	147	86
Unsatisfactory	22	13
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.19: Why is clearing of road drains unsatisfactory?

	Number
Drains overflow in heavy rain	8
Needs to be done more regularly	3
Not done/not done properly	2
Very bad smell at times	1
Not stated	8
Total	22

Base: 22 respondents who found the clearing of road drains to be unsatisfactory

Table 4.20: Satisfaction with street lighting

	Number	%
Satisfactory	157	92
Unsatisfactory	12	7
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.21: Why is street lighting unsatisfactory?

	Number
Poor street lighting – dark in areas	6
Lights on when not needed	2
Slow at carrying out repairs	1
Not stated	3
Total	12

Base: 12 respondents who had found the provision of street lighting to be unsatisfactory

Table 4.22: Policing in the area

	Number	%
Satisfactory	145	85
Unsatisfactory	23	13
No response	3	2
Total	171	100

Base: 171 (all respondents)

Table 4.23: Why is policing in the area unsatisfactory?

	Number
No enough police patrols/presence	6
Require more at the weekend	3
Only around when called	2
Need more foot patrol – only seen in cars	1
No presence – never about	1
Afraid to come into the area	1
Not stated	9
Total	23

Base: 23 respondents who had found the policing service to be unsatisfactory

Table 4.24: Satisfaction with bus services

	Number	%
Satisfactory	151	88
Unsatisfactory	18	11
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.25: Why are bus services unsatisfactory?

	Number
None in the area	7
More regular service	3
Night service	1
Too expensive	1
Not stated	6
Total	18

Base: 18 respondents who had found bus services to be unsatisfactory

Table 4.26: Satisfaction with provision of bus shelters

	Number	%
Satisfactory	122	71
Unsatisfactory	47	28
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.27: Why is the provision of bus shelters unsatisfactory?

	Number
None in the area	30
Only one in area/not enough	5
Too open	1
Not stated	11
Total	47

Base: 47 respondents who had found the provision of bus shelters to be unsatisfactory

Table 4.28: Satisfaction with maintenance of open green spaces

	Number	%
Satisfactory	157	92
Unsatisfactory	12	7
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.29: Why is the maintenance of open green spaces unsatisfactory?

	Number
Some areas need cleaned more often	3
Dog foul	2
Litter/grass cutting left behind	1
Not stated	6
Total	12

Base: 12 respondents who had found the maintenance of open green spaces to be unsatisfactory

Table 4.30: Satisfaction with weeding of footpaths and alleyways

	Number	%
Satisfactory	130	76
Unsatisfactory	39	23
No response	2	1
Total	171	100

Base: 171 (all respondents)

Table 4.31: Why is the weeding of footpaths and alleyways unsatisfactory?

	Number
Not done often enough	7
Could be done better/poor	5
Have never seen it done	5
Residents should be responsible	2
Rubbish left	2
Not stated/don't know	18
Total	39

Base: 39 respondents who had found the weeding of footpaths and alleyways to be unsatisfactory

Table 4.32: Does your area have a community/residents' association?

	Number	%
Yes	107	62
No	8	5
Don't know	56	33
Total	171	100

Base: 171 (all respondents)

Table 4.33: Can you state the name of your local community/residents' association?

	Number	%
Strathroy Community Association	30	28
MACCA	13	12
Gallowshill CA	29	27
CKS	4	4
Mullaghmore & Castlevew	3	3
Campsie	7	7
Fairmount	1	1
Don't Know/Not stated	20	18
Total	107	100

Base: 107 (respondents whose area has a community/residents' association)

Table 4.34: Do you feel the local community/residents' association is representative of the local community as a whole?

	Number	%
Yes	63	59
No	11	10
Don't know	33	31
Total	107	100

Base: 107 (respondents whose area has a community/residents association)

Table 4.35: Why do you feel the local community/resident association is not representative of the local community as a whole?

	Number
Not enough activities/lack of concern	2
Don't receive newspapers/details of activities	2
Undesirables in the Association/look after their own	4
Some areas/households not included/invited	1
Don't know any members	1
Do nothing to help residents	1
Not stated	4
Total	15

Base: 11 (respondents who feel the community group is not representative of the local community – 15 responses)

Table 4.36: Would you consider joining a local community/residents' association?

	Number	%
Yes	30	18
No	88	51
Don't know	41	24
Already a member	9	5
No response	3	2
Total	171	100

Base: 171 (all respondents)

Table 4.37: Were you aware that your household lies within the Omagh NRA?

	Number	%
Yes	40	23
No	131	77
Total	171	100

Base: 171 (all respondents)

Table 4.38: Did you contribute to the consultation process for the development of the Neighbourhood Renewal Action Plan?

	Number
Yes	9
No	22
Don't know	9
Total	40

Base: 40 (respondents who were aware their household lies within the Omagh NRA)

Table 4.39: Level of involvement

	Number
Membership of community group	5
Put forward suggestions/opinions/forms	3
Not stated/Don't know	1
Total	9

Base: 9 (respondents who contributed to the consultation process)

Table 4.40: Please tell us your main reason why you did not contribute to the consultation process?

	Number
Didn't know about it	11
Too old/disabled/unavailable/not interested	6
I wasn't asked	4
Not stated	1
Total	22

Base: 22 (respondents who did not contribute to the consultation process)

Education

Table 5.1: To what extent do you agree/disagree with the following statements relating to education?

	Strongly agree/ agree a little		Neither		Disagree a little/strongly disagree		Don't know/no response		TOTAL	
	No	%	No	%	No	%	No	%	No	%
Staying at school is important if you want to get a good job	141	83	16	9	4	2	10	6	171	100
Children at school in Northern Ireland get a good education	138	80	13	8	5	3	15	9	171	100
I enjoyed my time at school	103	60	22	13	36	21	10	6	171	100

Base: 171 (all respondents)

Table 5.2: Are you (or is your partner) the parent or legal guardian of any children between the ages of 4 and 18 who are at school

	Number	%
Yes	35	20
No	136	80
Total	171	100

Base: 171 (all respondents)

Table 5.3: What year is your child (or if more than one child, your eldest child) in at school?

	Number	%
Year 1 (P1) to Year 7 (P7)	19	54
Year 8 (Form 1) to Year 14 (Upper sixth)	16	46
Total	35	100

Base: 35 respondents with school-age children

Table 5.4: Please indicate the extent to which you agree or disagree with the following statements:

	Strongly agree/ Agree a little		Neither		Disagree a little/ Strongly disagree		TOTAL	
	No	%	No	%	No	%	No	%
My child's school is a good school	34	97	-	-	1	3	35	100
I find my child's school welcoming to parents	34	97	-	-	1	3	35	100
My child's school is well led and well managed	34	97	-	-	1	3	35	100
My child's school gives me clear information on how my child is getting on	32	91	1	3	2	6	35	100

Base: 35 respondents with school-age children

Table 5.5: I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you?

	Very important		Quite important		Not very important		TOTAL	
	No.	%	No	%	No.	%	No	%
Making sure your child attends school regularly and on time.	34	97	1	3	-	-	35	100
Helping your child with schoolwork	32	91	3	9	-	-	35	100

Base: 35 respondents with school-age children

Table 5.6: Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?

	Number	%
Yes	7	20
No	28	80
Total	35	100

Base: 35 respondents with school-age children

Table 5.7: How involved do you personally feel in your child's school life?

	Number	%
Very involved	17	49
Fairly involved	17	49
Not very involved	1	2
Total	35	100

Base: 35 respondents with school-age children

Table 5.8: Do you go to parent-teacher meetings?

	Number	%
Yes	32	91
No	3	9
Total	35	100

Base: 35 respondents with school-age children

Table 5.9: Involvement in local schools

	Yes		No		TOTAL	
	No	%	No	%	No	%
Go to parent/teacher meetings	32	91	3	9	35	100
Help out with the dinner duties/school trips and so on	1	3	34	97	35	100
Help out with school clubs/classroom	1	3	34	97	35	100
Involved with Parent/Teacher Association (PTA)	2	6	33	94	35	100

Base: 35 respondents with school-age children

Table 5.10: How often do you help your child with their homework?

	Omagh		NIOS 2011
	Number	%	%
Every time	16	46	34
Most times	5	14	18
Occasionally	5	14	28
Never	2	6	11
Other*	7	14	8
Total	35	100	100

Base: 35 respondents with school-age children (Omagh NRS only)

*Note: Others include: don't get homework; when the child asks for help,

Table 5.11: How confident do you/would you feel helping your child with their homework?

	Omagh		NIOS 2010
	Number	%	%
Always confident	6	17	34
Confident most of the time	16	46	18
Confident some of the time	10	28	28
Depends what it is	3	9	8
Never confident	-	-	11
Total	35	100	100

Base: 35 respondents with school-age children (Omagh NRS only)

Table 5.12: Do you have any children in the household in Year 1 to Year 7?

	Number	%
Yes	23	69
No	11	31
Total	35	100

Base: 35 respondents with school-age children

Table 5.13: What year is your child (eldest primary school child if more than one in the household) in at school?

	Number
Year 1	4
Year 2	1
Year 3	2
Year 4	2
Year 5	7
Year 6	2
Year 7	5
Total	23

Base: 23 respondents with children in primary school

Table 5.14: Please indicate the extent to which you agree or disagree with the following statements.

	Number		
	Strongly agree/agree a little	No Response	Total
My child's school puts enough emphasis on reading and writing skills	22	1	23
My child's school puts enough emphasis on basic numeracy skills/sums	22	1	23

Base: 23 respondents with children in primary school

Table 5.15: Have you ever worked in a school?

	Number	%
Yes	24	14
No	131	77
No response	16	9
Total	171	100

Base: 171 (all respondents)

Appendix 4: Map of Omagh Neighbourhood Renewal Area

