

COALISLAND

NEIGHBOURHOOD RENEWAL SURVEY 2010



Northern Ireland
Housing Executive

CONTENTS

	Page
Background to the Survey.....	3
Key Findings	5
1.0 Socio-Economic Profile	10
2.0 Characteristics of the Home and Area	14
3.0 Coalisland NRA	18
4.0 Neighbourhood Renewal.....	22
5.0 Education in Coalisland NRA	25
Appendix 1 – Technical Information.....	29
Appendix 2 – Questionnaire.....	31
Appendix 3 – Tabular Report.....	45
Appendix 4 – Map of Coalisland NRA.....	72

Background to the Survey

The Northern Ireland Housing Executive (NIHE) is the regional strategic housing authority for Northern Ireland. Part of its remit is to 'conduct or promote research into any matter relating to any of its functions'¹. Research for the NIHE is carried out by the Research Unit and this work assists the NIHE in informing policy and improving services.

One of the Research Unit's key ongoing areas of research is its rolling programme of neighbourhood renewal surveys carried out annually in a number of NIHE estates. Normally, all residents are invited to participate in the research; their views are a key source of information for local district offices and community organisations trying to address the complex web of problems which characterise many of these estates.

In June 2003, the Government launched "People and Place – A strategy for Neighbourhood Renewal". The strategy seeks to target those communities throughout Northern Ireland that are experiencing the highest levels of deprivation. It is also about bringing together the work of all Government Departments, in partnership with local people, to tackle disadvantage and deprivation in all aspects of everyday life. The total population affected by deprivation throughout Northern Ireland is approximately 280,000 (one person in six)².

The Neighbourhood Renewal strategy falls within the remit of the Department for Social Development (DSD). In light of the NIHE's broad experience in undertaking research in Neighbourhood Renewal areas, the DSD Neighbourhood Renewal Team and staff from the NIHE's Research Unit met in November 2006 to discuss the DSD's objectives with regard to Neighbourhood Renewal areas and to see if there was sufficient overlap to allow the NIHE to undertake Neighbourhood Renewal Area surveys on the DSD's behalf. Following NIHE Board approval for its research programme in March 2007 – which included DSD-requested NRA research – representatives from the Research Unit met formally with the DSD and NISRA on 8 May 2007 to develop a way forward. The DSD confirmed the following in relation to its 36 NRAs:

- i) the need to monitor change over time at NI level; that is, closing the gap between the 36 Neighbourhood Renewal Areas and the NI average;
- ii) the need to identify local level issues for people living in the 36 Neighbourhood Renewal Areas;
- iii) that there was a considerable overlap between the questionnaires used by the NIHE in its Neighbourhood Renewal Surveys and the issues the DSD wanted to explore;
- iv) that the DSD would like a small number of additional questions/amendments which, in the event, were acceptable to NIHE;
- v) that the top 10% of deprived neighbourhoods across Northern Ireland have been identified using the New Noble Multiple Deprivation Measure. Following extensive consultation, this resulted in a total of 36 areas being targeted for action. The areas include 15 in Belfast, six in the North West and 15 in other towns and cities across Northern Ireland.

¹ Housing (NI) Order 1981, Article 6

² DSD website Urban Regeneration > Neighbourhood Renewal

DSD and NIHE in partnership

Given the Housing Executive's experience in conducting similar household surveys in deprived areas, the DSD's Neighbourhood Renewal team formally requested NIHE's assistance in undertaking surveys in Northern Ireland's 36 NRAs. In consultation with the DSD and on the basis of its priorities, four NRAs were selected for study in 2010:

Research Unit
Lenadoon
Greater Shankill

Research Contractor
Coalisland
Brownlow

Conduct of the survey

The project management, design, quality assurance, analysis and report writing were the responsibility of the Research Unit. Fieldwork commenced in May 2010 and concluded in July 2010. Data collection and data entry for this survey were carried out by Research Unit and Millward Brown Ulster. The Housing Executive's Research Unit quality assured the questionnaire and final report.

Survey objectives

The objectives of the Neighbourhood Renewal Surveys were:

- to examine the housing history, tenure, aspects of the home and satisfaction with current dwelling;
- to ascertain intention to buy or transfer from the current dwelling;
- to investigate perceptions about the image of the area and personal safety;
- to gather opinions on the impact of crime and the extent of anti-social behaviour;
- to ascertain respondents' views on education;
- to determine the extent of local participation in and the impact of local Neighbourhood Renewal Initiatives;
- to investigate the socio-economic characteristics of the household.

Presentation of Findings

The findings from the survey are presented in the following sections:

Introduction and Methodology

Key Findings

Chapter 1: Socio-Economic Profile

Chapter 2: Characteristics of the home and area

Chapter 3: Coalisland NRA

Chapter 4: Neighbourhood Renewal

Chapter 5: Education in Coalisland NRA

Appendix 1: Technical Information

Appendix 2: Questionnaire

Appendix 3: Tabular Analysis

Appendix 4: Map of Coalisland NRA

KEY FINDINGS

Socio-Economic Profile

- More than one-third (37%) of HRPs were working (NI – 50%³), 26% were retired (NI – 27%), 15% were not working (NI – 11%), 7% were permanently sick/disabled (NI – 7%); 13% were looking after family/home (NI – 4%) and a very small proportion (1%) comprised other categories such as student.
- A considerable proportion of HRPs were in receipt of benefits: Housing Benefit (30%), Income Support (28%), Child Benefit (28%) and Retirement Pension (23%).
- The ethnic origin of the vast majority (96%) of HRPs was white (NI level – 99%)⁴.
- Large adult was the predominant household type (20%). At NI level the predominant household types were lone older and two adult (15%)⁵.
- The average household size was 2.7, larger than the Northern Ireland average (2.5)⁶.
- Almost one-third (30%) of household members were aged under 16 (a larger proportion than at the NI level – 21%)⁷.
- A further 17% were aged over 60 (NI level – 19%)⁸.
- Average (median) annual gross household income was between £10,000 and £14,999. However, one-fifth (20%) said their income was less than £10,000.
- One-third (33%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities, NI level – 18%⁹.
- 92% of respondents said their household religion was Catholic.

³ NI House Condition Survey 2009

⁴ Family Resources Survey 2008/09

⁵ NI House Condition Survey 2009

⁶ Family Resources Survey 2008/09

⁷ NISRA – Population and Migration Estimates (2009)

⁸ NISRA – Population and Migration Estimates (2009)

⁹ NI Survey of Activity Limitation and Disability 2007

Characteristics of the home

- The survey indicated a fairly high level of tenure mix; however, in terms of length of tenure there was a high level of residential stability. Respondents were generally satisfied with their homes, although there were also important issues to be addressed in terms of energy costs.
- 52% of respondents lived in owner-occupied accommodation, 24% privately rented and 23% lived in social housing (NIHE and Housing Associations).
- 52% of respondents had lived in the Coalisland NRA for more than 15 years.
- 94% said they lived in a house; 5% lived in a bungalow and 1% lived in a flat.
- The most prevalent home security measures were window locks (65% of respondents' homes), security lights (25%) and door chains (13%).
- The vast majority (95%) of respondents had at least one smoke alarm in their dwelling.
- Almost three-quarters (73%) of households represented in the survey had one vehicle or more (52% of respondents said they had one vehicle and 21% had two or more vehicles); 27% of respondents said their household had no vehicles.
- Almost all respondents (96%) had full central heating in their home. The main heating source in the vast majority (91%) of homes represented in the survey was oil fired with radiators. Oil-fired central heating systems were the predominant heating sources at NI level (68%)¹⁰.
- Respondents reported high levels of satisfaction with various aspects of their heating system, ranging from 93% satisfied with the ease of use of the system to 87% with the amount of heat that you can get. However, only 30% were satisfied with the cost of running the system.
- 26% of respondents said they had been unable to adequately heat their home. The cost of domestic fuel (37; 69%), money needed for other priorities (30; 56%) and low household income (28; 52%) were factors contributing to respondents' inability to adequately heat their home.
- Less than two-fifths (39%) of respondents had heard of the Warm Homes Scheme.

¹⁰ NI House Condition Survey 2009

- Four-fifths (80%) of respondents said their home was about the right size; 17% said it was too small and 3% said it was too big.
- The vast majority (91%) of respondents were satisfied with their home overall.
- A very small number of respondents in social housing said they intended to buy their home during the following two years.

Coalisland NRA

- The survey indicated fairly high levels of satisfaction with the area and a perception that the area had not really changed, although there were a number of anti-social behaviour issues to be addressed.
- More than four-fifths (85%) of respondents agreed that they really felt part of the community living in the area.
- 86% disagreed that they felt embarrassed to bring people to the area.
- More than three-quarters (76%) agreed that they were proud to come from the area.
- More than two-fifths (46%) thought the area was not really changing; 30% thought it was changing for the better and 24% thought it was changing for the worse.
- 12% of people in Coalisland NRA perceived the level of ASB in their local area to be high. The equivalent figure for Northern Ireland was 14%.
- The main ASB problems identified by respondents in the area were teenagers hanging around on streets (29%) and people being drunk or rowdy in public places (26%). The most prevalent perceived problems at Northern Ireland level were rubbish or litter (28%) and teenagers hanging around on streets (26%).
- The vast majority (97%) of respondents said they felt safe walking alone in the area during the day. In contrast, fewer respondents (65%) said they felt safe walking alone in the area after dark; however, 87% said they felt safe in their own home at night.

Neighbourhood Renewal

- The survey indicated fairly low levels of awareness among residents of neighbourhood renewal and community involvement.
- Almost four-fifths (78%) of respondents were not aware that their home was within the Coalisland NRA.

- Almost one-third (31%) of respondents said they were aware of physical changes that had improved the neighbourhood within the previous 12 months. The highest proportion of respondents cited improvements to roads, footpaths and green spaces in the area as the main physical changes.
- More than one-fifth (21%) of respondents said their area had a community/residents' association; 32% said their area did not have one and the remaining 47% did not know.
- More than three-fifths (61%) of all respondents said they would not consider joining a local association, compared to 17% who said they would.
- Less than one-tenth (8%) were aware of the Housing Executive's Neighbourhood Warden Service. Of these respondents, only a small number had used the service.
- The most common issue that respondents said needed to be addressed was anti-social behaviour (14%).

Education

- The vast majority (95%) of respondents agreed that 'staying on in school is important if you want to get a good job' (NI level - 85%)¹¹.
- More than four-fifths (87%) agreed that 'children in N Ireland get a good education'. (NI level – 89%)¹².
- More than two-thirds (67%) of respondents agreed that they had enjoyed their time at school. (NI level – 68%)¹³.
- 34% of respondents had one or more children of school age (4-18 years).
- Almost all respondents (71; 99%) who had children of school age agreed that their child's school was a good school.
- The vast majority (70; 97%) agreed their child's school gives clear information on how children are getting on.
- Almost all respondents (99%) with children of school age agreed that making sure their child attends school regularly and on time is important.

¹¹ NISRA – NI Omnibus Survey 2010 – Education module

¹² NISRA – NI Omnibus Survey 2010 – Education module

¹³ NISRA – NI Omnibus Survey 2010 – Education module

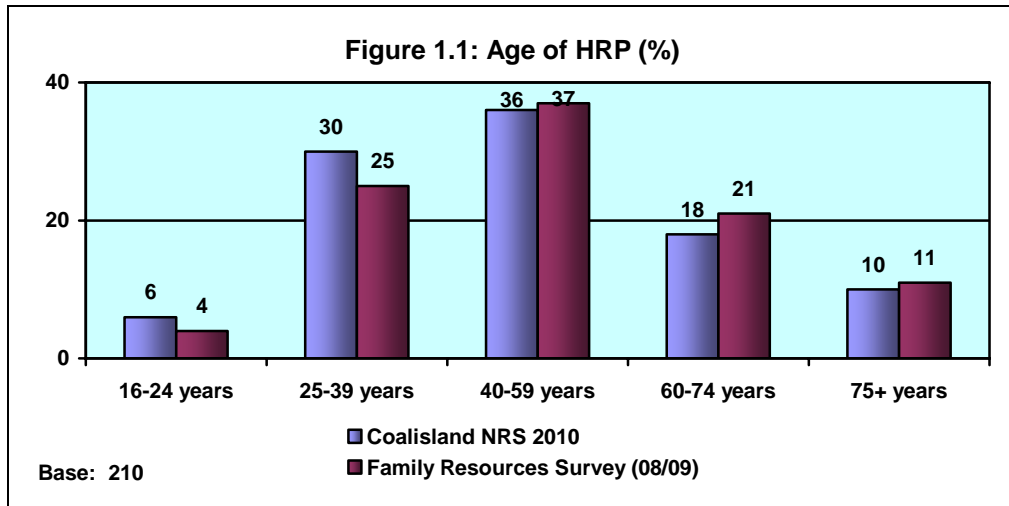
- All respondents with children of school age said helping their child with homework is important.
- More than a quarter (20; 28%) of respondents said they would consider taking their child out of school during term-time for a family holiday; the remainder (52; 72%) of respondents said they would not.
- The vast majority (67; 93%) of respondents said they feel involved personally in their child's school life.

1.0 SOCIO-ECONOMIC PROFILE

This chapter details the socio-economic characteristics of households within the Coalisland NRA.

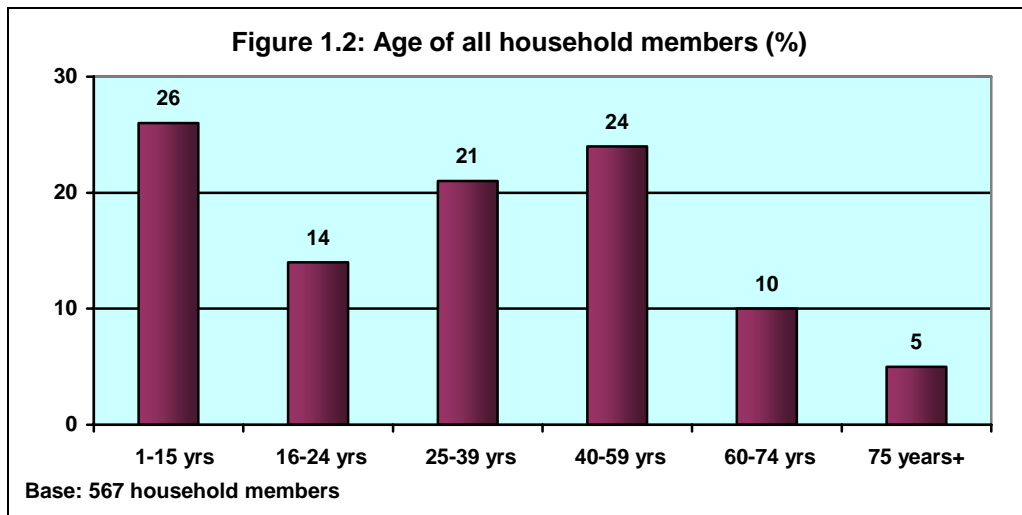
1.1 Age of Household Reference Person

The highest proportion of HRPs were aged between 40 and 59 years (36%); 30% were aged between 25 and 39 and 18% were between 60 and 74; 10% were aged 75 or older and 6% were between 16 and 24. Data from the 2008/09 Family Resources Survey are included in [Figure 1.1](#) below for reference ([Appendix Table 1.1-1.2](#)).



1.2 Age of all household members

In total, 567 individuals were identified as resident in the 210 households surveyed. More than one-quarter (26%) of household members were aged under 16 and a further 24% were aged between 40 and 59; 21% were between 25 and 39; 15% were aged 60 or older and the remaining 14% were between 16 and 24 ([Figure 1.2](#); [Appendix Table 1.3](#)).

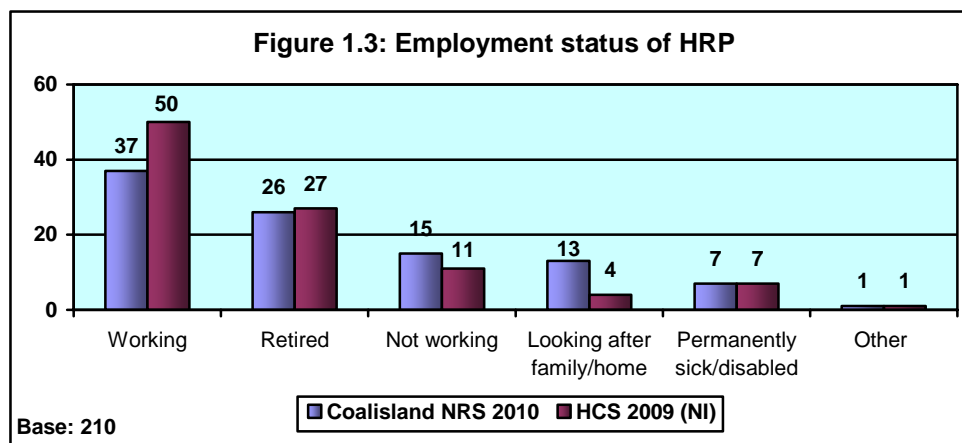


1.3 Average household size

The survey found that the average household size in Coalisland NRA was 2.7, larger than the N Ireland average of 2.5¹⁴.

1.4 Employment status of Household Reference Person

More than one-third (37%) of HRP's were working, 26% were retired, 15% were not working and a similar proportion (13%) were looking after family/home; 7% were permanently sick/disabled and a very small proportion (1%) comprised other categories such as student. Data at the Northern Ireland level from the HCS 2009 are included in the graph below for reference (Figure 1.3, Appendix Table 1.4).



1.5 Household type

Households were classified into eight types according to the number and ages of household members. Table 1A includes a description of each household type along with the findings from this survey and from the 2009 House Condition Survey (HCS) for reference. However, since the HCS had a much larger number of respondents, it is important to bear in mind the potential effect of sample error, particularly on the Coalisland NRA Survey, and therefore any conclusions based on a comparison of findings should be made with caution.

Table 1A: Household Types and Definitions	C'island 2010 %	HCS 2009 (NI) %
Large Adult (three or more adults - related or unrelated – and no dependent children <16)	20	12
Two Adult (two people – related or unrelated – below pensionable age)	14	15
Lone Older (lone person of pensionable age – 65 years for men, 60 years for women)	13	15
Lone Parent (sole adult living with dependent child(ren) <16)	13	8
Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children < 16)	13	13
Two Older (two people – related or unrelated - at least one of whom is of pensionable age)	11	14
Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)	8	13
Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16)	8	10

¹⁴ NISRA Continuous Household Survey 2009/10

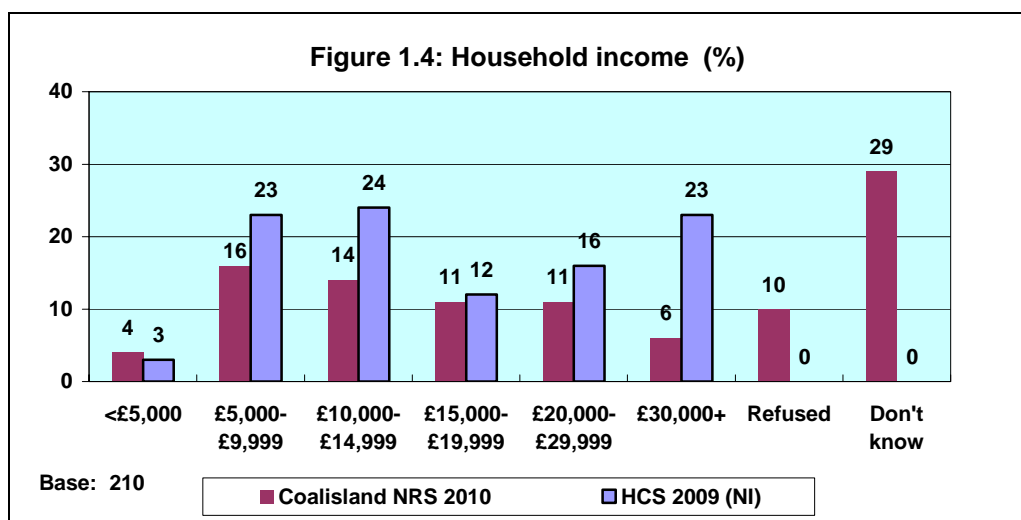
1.6 Household type comparison with House Condition Survey 2009

Table 1A shows that large adult households (20%) were the predominant household type, followed by two adult (14%), lone older (13%), lone parent (13%), small family (13%), two older (11%), lone adult (8%) and large family (8%). There were more than twice as many lone parent households in Coalisland NRA (13%) as had been identified by the 2009 HCS (6%) at N Ireland level ([Appendix Table 1.5](#)).

1.7 Annual household income

This survey defines household income as the total annual income before tax of the Household Reference Person (HRP) and partner (if applicable), including all income from savings, employment, benefits and other sources.

One-fifth (20%) of respondents said their annual gross household income was less than £10,000; 14% had between £10,000 and £14,999, 22% had between £15,000 and £29,999 and 6% had over £30,000. A very high proportion (39%) either did not know or refused to give any details of their income. Full income details are in the appendix tables and data from the HCS 2009 are included in the graph below for reference ([Figure 1.4](#); [Appendix Table 1.6](#)).



1.8 Benefits

The main benefits received by HRPs were Housing Benefit (30%), Income Support (28%) and Child Benefit (28%). Table 1b and [Appendix Table 1.7](#) detail the benefits received by respondents and their partners (if applicable).

Table 1b: Benefits received	HRP (%)	Partner (%)
Housing Benefit	30	4
Income Support	28	4
Child Benefit	28	11
Retirement Pension	23	9
A Disability Benefit	19	10
Child Tax Credit	19	8
Pension Credit	14	5
Incapacity Benefit	12	4
Working Tax Credit	10	3
Jobseekers Allowance	4	3

1.9 Long-term illness or disability

One-third (33%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities. Of these respondents, the majority (61; 88%) said their household had one disabled member and eight respondents (11%) had two or more disabled members ([Appendix Tables 1.8 and 1.9](#)).

1.10 Household religion

The overwhelming majority (92%) of HRPs described their household religion as Catholic. The remaining 8% comprised Protestant, mixed Protestant/Catholic, no religion, other religions and those respondents who refused to state the religion of their household ([Appendix Table 1.10](#)).

1.11 Ethnic origin and nationality of Household Reference Person

Almost all HRPs (96%) were white and the remainder were from other ethnic groups ([Appendix Table 1.11](#)).

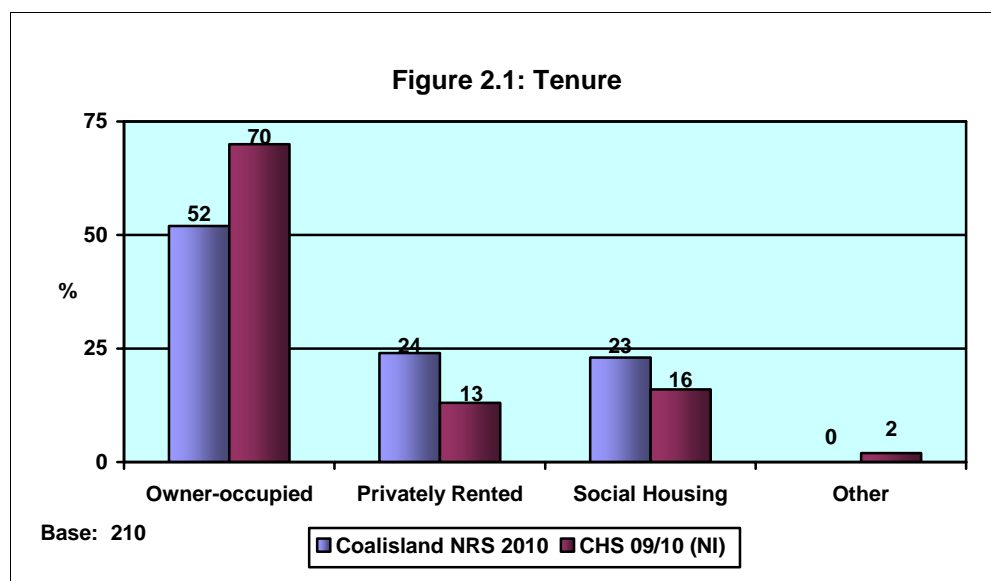
More than two-thirds (68%) of HRPs were Irish, 11% were Northern Irish, 10% were British and a further 10% stated other nationalities including Polish and Lithuanian ([Appendix Table 1.12](#)).

2.0 CHARACTERISTICS OF THE HOME AND AREA

This chapter presents an analysis of some of the characteristics of homes within the Coalisland NRA, the tenure, length of tenure, satisfaction with aspects of accommodation and propensity to buy or transfer to/from NIHE or Housing Association properties.

2.1 Tenure

A much greater proportion of respondents lived in the owner-occupied sector (52%) than in privately rented accommodation (24%) or social housing (23%). Data at the Northern Ireland level from the 2009-10 Continuous Household Survey are included in [Figure 2.1](#) for reference ([Appendix Table 2.1](#)).



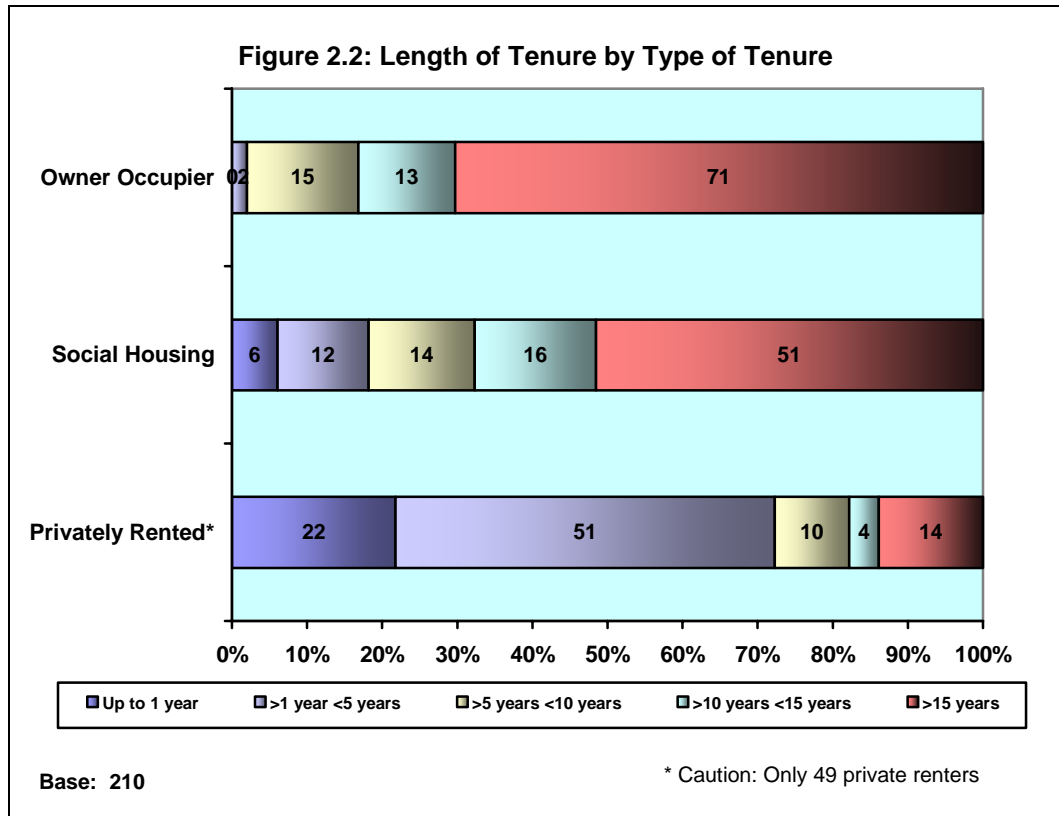
2.2 Length of time living in Coalisland NRA

More than half (52%) of respondents had lived in the Coalisland NRA for more than 15 years and the remainder (47%) had lived there for less than 15 years ([Appendix Table 2.2](#)).

2.3 More than half (52%) of respondents said they had lived within the Coalisland NRA immediately before moving to their present home. Almost one-fifth (19%) said they had lived outside the Dungannon District Council area and a similar proportion (18%) said they had never lived anywhere else other than their present home (within Coalisland NRA). A further 12% had previously lived outside the Coalisland NRA but within the Dungannon District Council area ([Appendix Table 2.3](#)).

2.4 Tenure by length of time living in Coalisland NRA

Analysis of length of tenure by type of tenure shows that a higher proportion of owner-occupiers (71%) than those in social housing (51%) or privately rented accommodation (14%) had lived in the Coalisland NRA for more than 15 years. Further detail is in [Figure 2.2](#) and [Appendix Table 2.4](#).



2.5 Dwelling type

The overwhelming majority (94%) of respondents said they lived in a house; 5% lived in a bungalow and 1% lived in a flat ([Appendix Table 2.5](#)).

2.6 Home security

Home security measures in respondents' homes included window locks (65%), security lights (25%), door chains (13%), door viewers (11%) and burglar alarms (8%) ([Appendix Table 2.6](#)).

2.7 Smoke alarms

More than one-quarter (29%) of respondents had one smoke alarm in their dwelling, 48% had two smoke alarms and 19% had three or more smoke alarms. Only 5% of respondents had no smoke alarms present ([Appendix Table 2.7](#)).

2.8 Vehicle ownership and parking

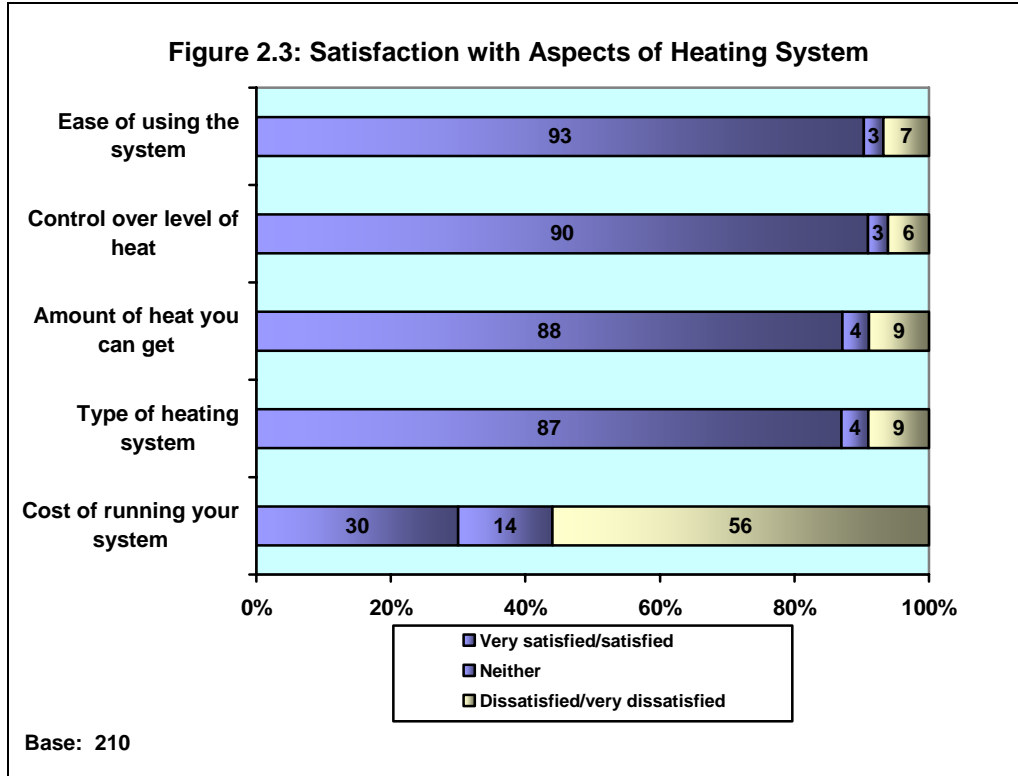
Respondents were asked how many cars or other vehicles were owned or available for use by anyone in their household. More than one-half (52%) had one vehicle and 21% had two or more vehicles. Respondents' most common areas for parking in the Coalisland NRA were in a driveway (51%), or on the street (42%) and a smaller proportion (5%) parked in a garage ([Appendix Tables 2.8 and 2.9](#)).

2.9 Heating System

Almost all respondents (96%) had full central heating in their home and small proportions had partial central heating (2%) and no central heating (2%). The main heating source in the majority of homes represented in the survey was oil fired with radiators (91%). Other main heating sources included solid fuel heating systems (8%) and Economy 7 (1%) ([Appendix Tables 2.10 and 2.11](#)).

2.10 Satisfaction with heating system

Respondents reported high levels of satisfaction with various aspects of their heating system, ranging from 93% satisfaction with the ease of use of the system to 87% satisfaction with the type of heating system. However, more than half (56%) of respondents reported dissatisfaction with the cost of running the system (Figure 2.3; Appendix Table 2.12).



2.11 Ability to adequately heat the home

More than one-quarter (26%) of respondents said they had been unable to adequately heat their home during the previous 12 months. The cost of domestic fuel (37; 69%), money needed for other priorities (30; 56%) and low household income (28; 52%) were factors contributing to respondents' inability to adequately heat their home (Appendix Tables 2.13-2.15).

2.12 Warm Homes Scheme

Almost two-fifths (39%) of respondents had heard of the Warm Homes Scheme. Analysis by tenure shows that awareness of the scheme was highest among owner-occupiers (54; 49%) and lowest among social housing tenants (9; 18%) (Appendix Table 2.16).

2.13 Size of home

Four-fifths (80%) of respondents said their home was about the right size; 17% said it was too small and 3% said it was too big (Appendix Table 2.17).

2.14 Satisfaction with Home

The overwhelming majority of respondents (91%) were satisfied with their home; 4% were neither satisfied nor dissatisfied and 4% were dissatisfied (Appendix Tables 2.8 and 2.19).

2.15 House sales and transfers

Respondents living in social housing (NIHE or housing association properties – 23%; 49 respondents) were asked about their intentions to purchase or transfer/exchange their dwelling. Only a very small number of tenants said they intended to buy their home during the next two years; the majority (40 respondents) did not intend to buy their home and eight were unsure ([Appendix Table 2.20](#)).

Transfer applications

Of the respondents in social housing who did not intend to buy their home, none had applied for a transfer from their present property during the previous two years and a small number intended to apply for a transfer during the next 12 months ([Appendix Tables 2.21-2.24](#)).

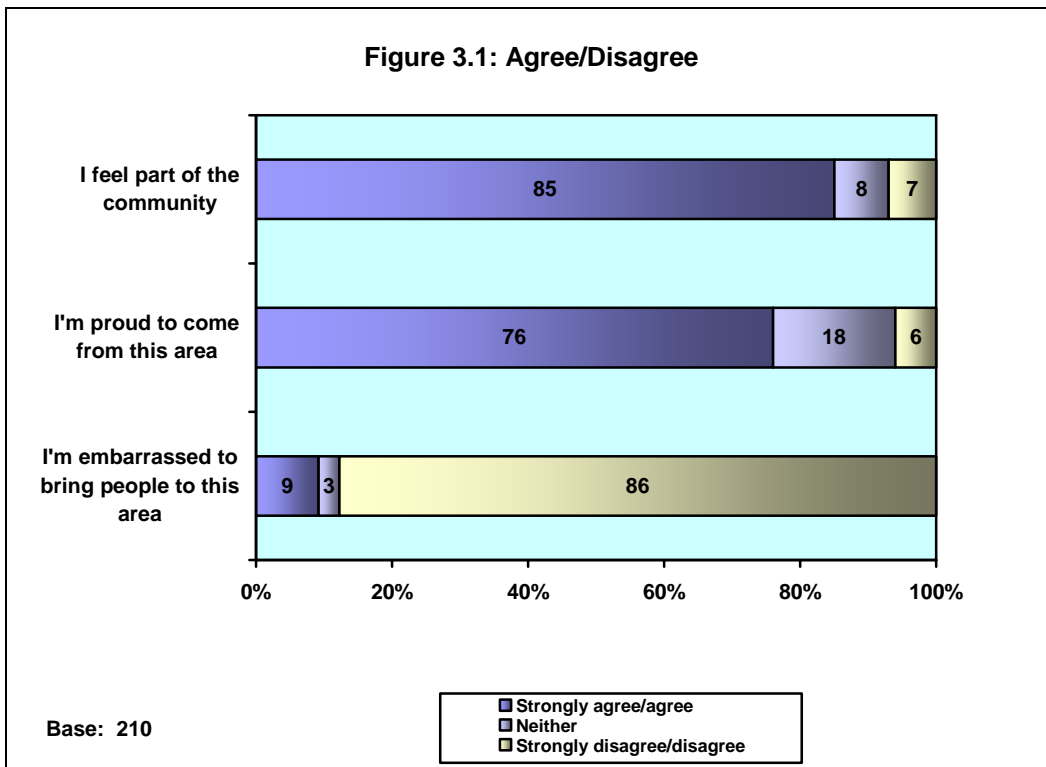
3.0 COALISLAND NRA

This chapter presents an analysis of data from questions aimed specifically at respondents' perceptions of life in the Coalisland NRA, including opinion of the area, crime and antisocial behaviour and sense of community safety.

3.1 Perceptions about the area

Respondents were asked to state how much they agreed or disagreed with a number of statements related to their perceptions of the area (Figure 3.1; Appendix Table 3.1).

- More than four-fifths (85%) of respondents agreed that they really felt part of the community living in the area; 8% neither agreed nor disagreed and 7% disagreed.
- More than three-quarters (76%) agreed that they were proud to come from the area; 18% neither agreed nor disagreed and 6% disagreed.
- More than four-fifths (86%) of respondents disagreed that they felt embarrassed to bring people to the area; 3% neither agreed nor disagreed and 9% agreed.



3.2 More than two-fifths (46%) of respondents thought the area was not really changing and 30% thought the area was changing for the better. Almost one-quarter (24%) thought it was changing for the worse (Appendix Table 3.2).

3.3 Reasons given by the 30% (63 respondents) who thought the area was changing for the better included 'nicer surroundings' (21; 22%) and 'quiet/troubles are over' (11; 11%). Among the 24% (50 respondents) who said the area was changing for the worse, the most common reason was anti-social behaviour (21; 28%) (Table 3A, Appendix Table 3.3).

Table 3A: Perceived reasons why the local area is changing

Changing for the Better			Changing for the Worse		
	N	%		N	%
Nicer surroundings/Cleaner/New Trees	21	22	Anti-social behaviour	21	28
Quiet/"Troubles" are over	11	11	Outsiders/Travellers/foreigners/ different class of people	14	18
Roads/pavements	10	10	Alcohol problem	11	14
Action being taken/repairs	8	8	Young people hanging around	5	7
Don't know or refused	8	8	More maintenance required/repairs/ buildings	5	7
Shops/shopping	8	8	Refused	5	7
Recreational facilities/new park for children	7	7	Drug problem	3	4
Lighting	5	5	Lack of police presence/action	2	3
Good community relations	5	5	Parking Issues/access outside home/ spaces	2	3
Not as many teens hanging about	5	5	Crime/burglaries	2	3
Traffic Issues/speeding /ramps	2	2	Recreational facilities/new park for children	1	1
Anti-social behaviour decreasing	2	2	Action being taken/repairs	1	1
Sewerage Infrastructure	1	1	Roads/pavements	1	1
Demolishing Buildings	1	1	Traffic issues/speeding/ramps	1	1
More maintenance required/Repairs/Buildings	1	1	Shops/shopping	1	1
Removed electricity wires above homes	1	1	Other	1	1
Total	76	100	Total	96	100

Base: 63 respondents who gave 76 reasons

Base: 50 respondents who gave 96 reasons

3.4 Perceptions of anti-social behaviour in Coalisland NRA

Respondents were asked to rate how much of a problem different types of anti-social behaviour (ASB) were in their area within a 15 minute walk. In line with the latest Northern Ireland Crime Survey 2008/9 (NICS) the following seven strands of ASB were used to form a composite measure to gauge the overall perceived level of ASB in the local area and to allow comparison between levels of perceived ASB in Coalisland NRA and in Northern Ireland as a whole:

1. abandoned or burnt out cars;
2. noisy neighbours or loud parties;
3. people being drunk or rowdy in public places;
4. people using or dealing drugs;
5. teenagers hanging around on the streets;
6. rubbish or litter lying around; and
7. vandalism, graffiti and other deliberate damage to property.

3.5 Based on this composite measure, findings from this survey show that 12% of people in Coalisland NRA perceived the level of ASB in their local area to be high. The equivalent figure for Northern Ireland was 14%.

3.6 The two ASB types most likely to be perceived by respondents to this survey to be problems in the local area were:

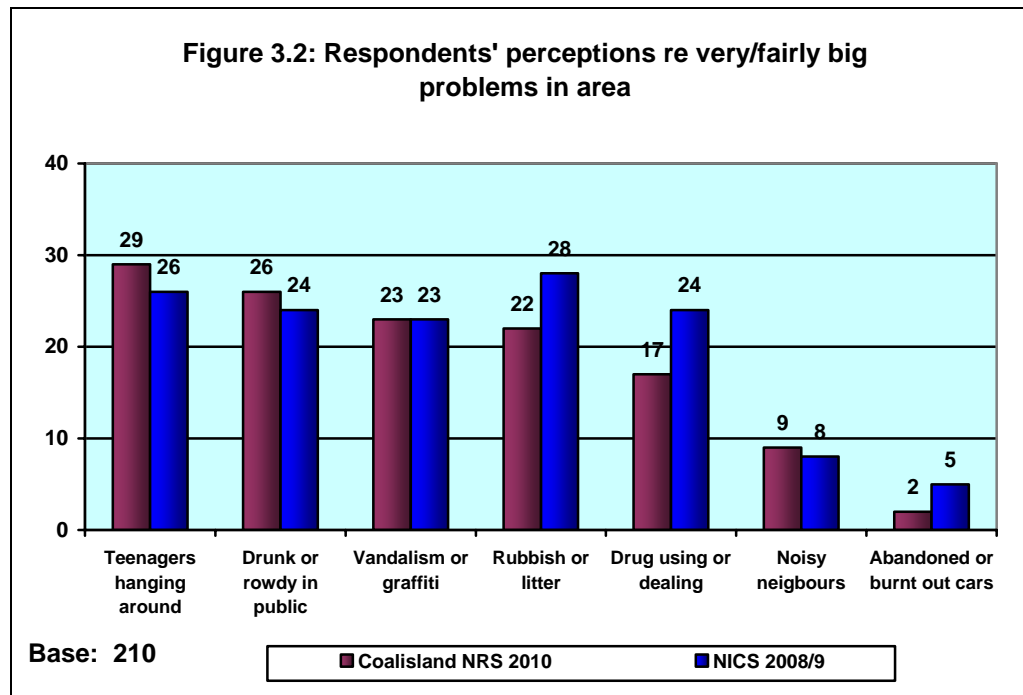
- teenagers hanging around on streets (29%) and;
- people being drunk or rowdy in public places (26%).

The most prevalent perceived problems at Northern Ireland¹⁵ level were:

- rubbish or litter lying around (28%) and;
- teenagers hanging around on the streets (26%)

(Figure 3.2: Appendix Table 3.4).

- 3.7** Findings from the Coalisland NRA survey show that respondents perceived noisy neighbours and loud parties (9%) and abandoned or burnt out cars (2%) to be the least problematic ASB types. The least prevalent perceived ASB problems at Northern Ireland level were noisy neighbours (8%) and abandoned or burnt out cars (5%).



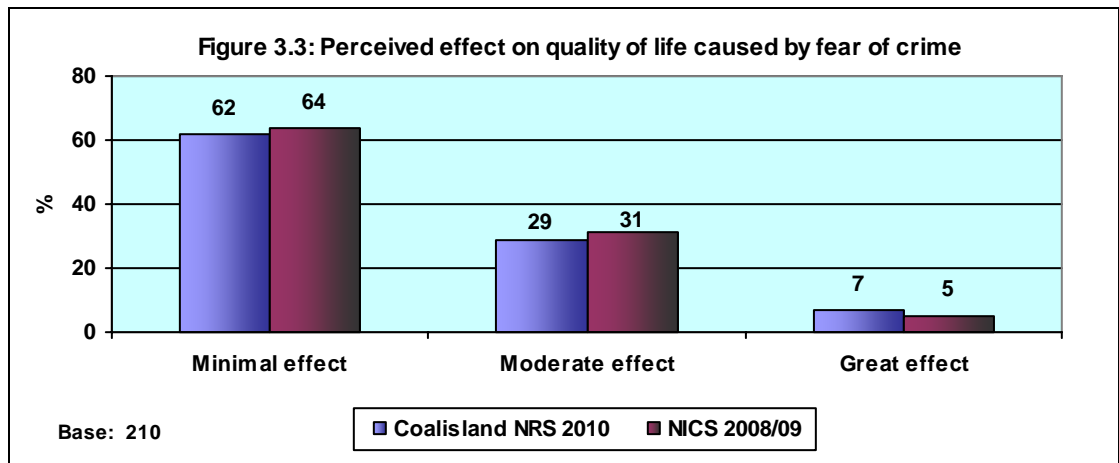
3.8 Perceptions of the effect of 'fear of crime' on quality of life

Respondents were asked to rate how much their quality of life was affected by fear of crime on a scale of 1 to 10, where 1 is no effect and 10 is a total effect. In order to standardise the results, the following conventions have been used to gauge the effect of 'fear of crime' on quality of life:

1. minimally affected (responded in the range 1 to 3);
2. moderately affected (responded in the range 4 to 7); and
3. greatly affected (responded in the range 8 to 10).

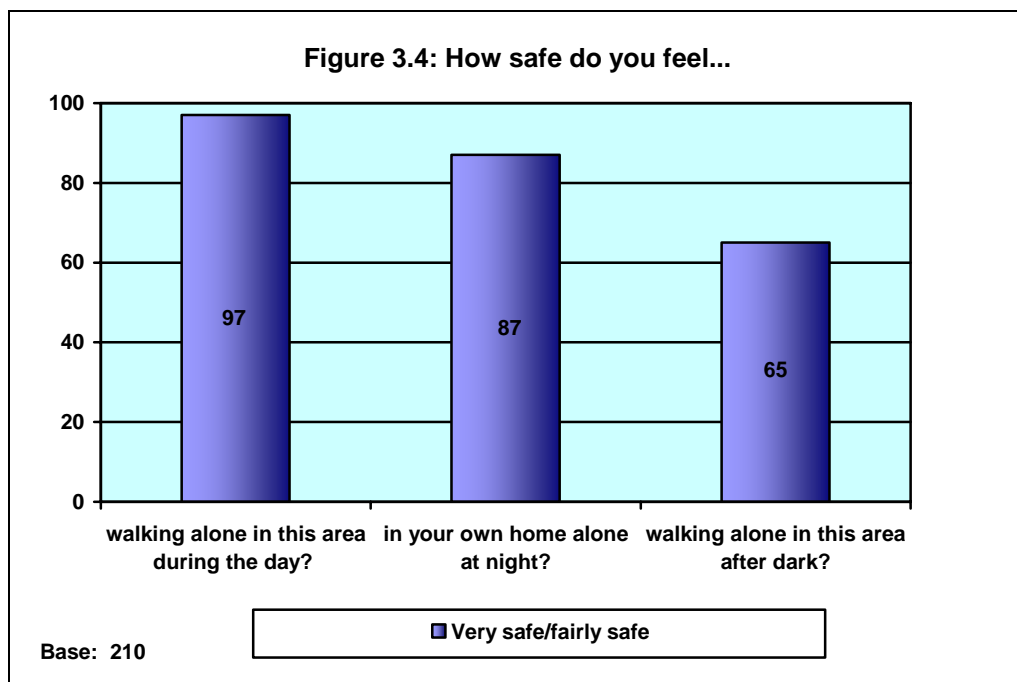
- 3.9** More than three-fifths (62%) of respondents in Coalisland NRA felt that 'fear of crime' had a minimal impact on their quality of life and more than one-quarter (29%) said it had a moderate effect. Less than one-tenth (7%) of respondents considered that their quality of life was greatly affected by their 'fear of crime'. This is illustrated in Figure 3.3 and Appendix Table 3.5.

¹⁵ NICS 2008/09: Perceptions of Crime Research and Statistical Bulletin 1/2010



3.10 Perceptions about personal safety

The overwhelming majority (97%) of respondents said they felt safe walking alone in the area during the day. In contrast, fewer respondents (65%) said they felt safe walking alone in the area at night; however, 87% felt safe in their own home when alone at night. Respondents' reasons for not feeling safe are detailed fully in the Appendix Tables (Figure 3.4; Appendix Tables 3.6-3.10).



4.0 NEIGHBOURHOOD RENEWAL

This chapter analyses respondents' awareness of physical improvements to the area and recent neighbourhood renewal activity, assesses community involvement, measures satisfaction with services and identifies perceptions about other services, facilities or improvements needed in the Coalisland NRA.

4.1 Physical changes within the Coalisland NRA

More than two-thirds (69%) of respondents were not aware of any physical changes which had improved the neighbourhood within the previous 12 months. Physical changes identified by the remaining 31% (66 respondents) included road upgrades (21; 19%) and new footpaths (18; 16%) that had improved the neighbourhood ([Appendix Tables 4.1 and 4.2](#)).

4.2 Important issues that need to be addressed in the neighbourhood

More than two-fifths (44%) of respondents thought there were issues that needed to be addressed. The most common issues cited were tackling anti-social behaviour (18; 14%) and traffic (12; 9%). A full breakdown of issues identified by respondents is in [Appendix Tables 4.3 and 4.4](#).

4.3 Facilities/services/activities in the area

Respondents were asked about the existence of certain facilities in the area and whether anyone in their household would use them. Equal proportions (74%) were aware of a pre-school play group and a mother and toddler group and a similar proportion (73%) were aware of sports facilities. Use of these facilities varied greatly. Respondents were least aware of an unemployment/jobs club (16%). A summary breakdown of responses is in [Table 4A](#) and a full breakdown is in [Appendix Table 4.5](#).

Table 4A: Awareness and use of local facilities

	Aware of... %	Would use... %
Mother and Toddler Group	74	12
Pre-school play group	74	17
Sports facilities	73	27
Exercise classes	64	28
I.T. facilities	60	13

4.4 Services needed that are not already available

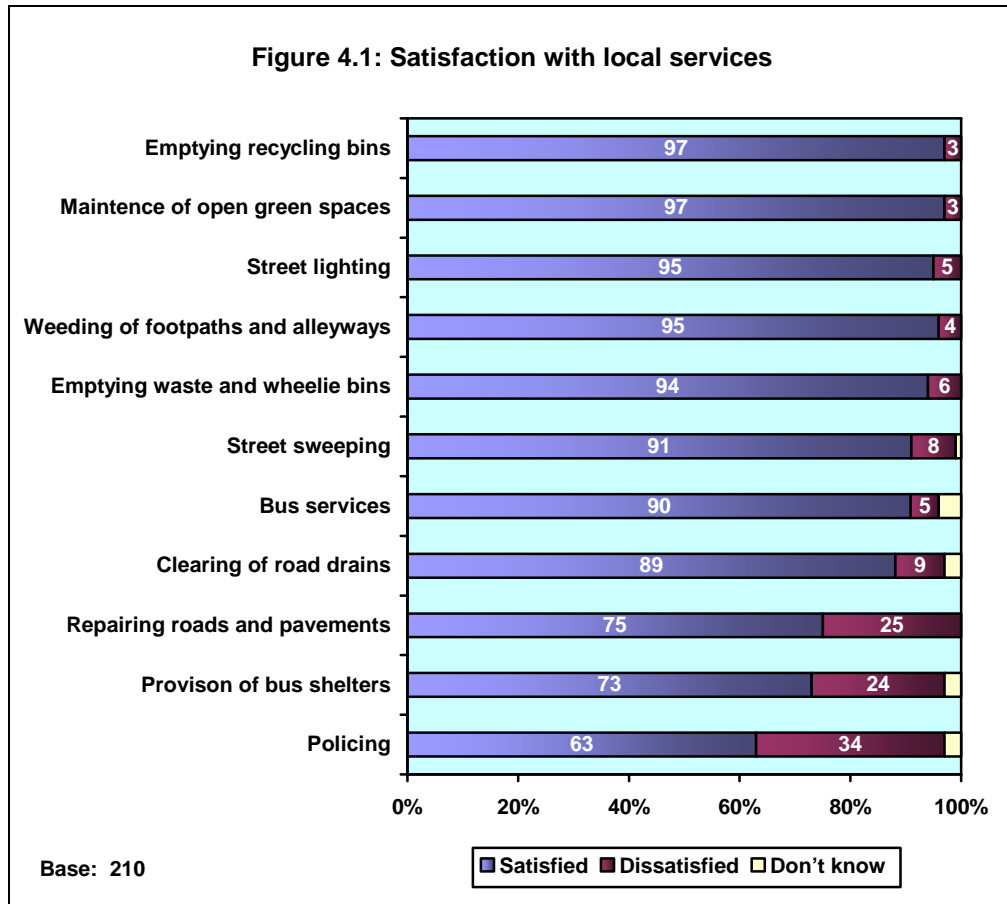
Two-thirds (66%) of respondents gave examples of services or facilities needed in the area. Of these, more than one-fifth (21%) said something for young children was needed and 14% said something for teenagers was needed. Responses were varied and are detailed fully in the appendix tables ([Appendix Table 4.6](#)).

4.5 Neighbourhood Warden

Nine out of every 10 respondents (91%) said they were not aware of the Housing Executive's Neighbourhood Warden Service. Of the 8% of respondents who were aware, only a small number (4) had used the service and half of these had been satisfied with the service they had received ([Appendix Tables 4.7-4.9](#)).

4.6 General services within the area

Respondents were asked about a number of general services provided in the area and whether they found them satisfactory or unsatisfactory. The highest proportion (93%) of respondents were satisfied with the emptying of recycle bins and street lighting and the lowest proportion (73%) were satisfied with provision of bus shelters. The reasons for dissatisfaction were varied and are detailed in the appendix tables (Figure 4.1: Appendix Tables 4.10-4.31).

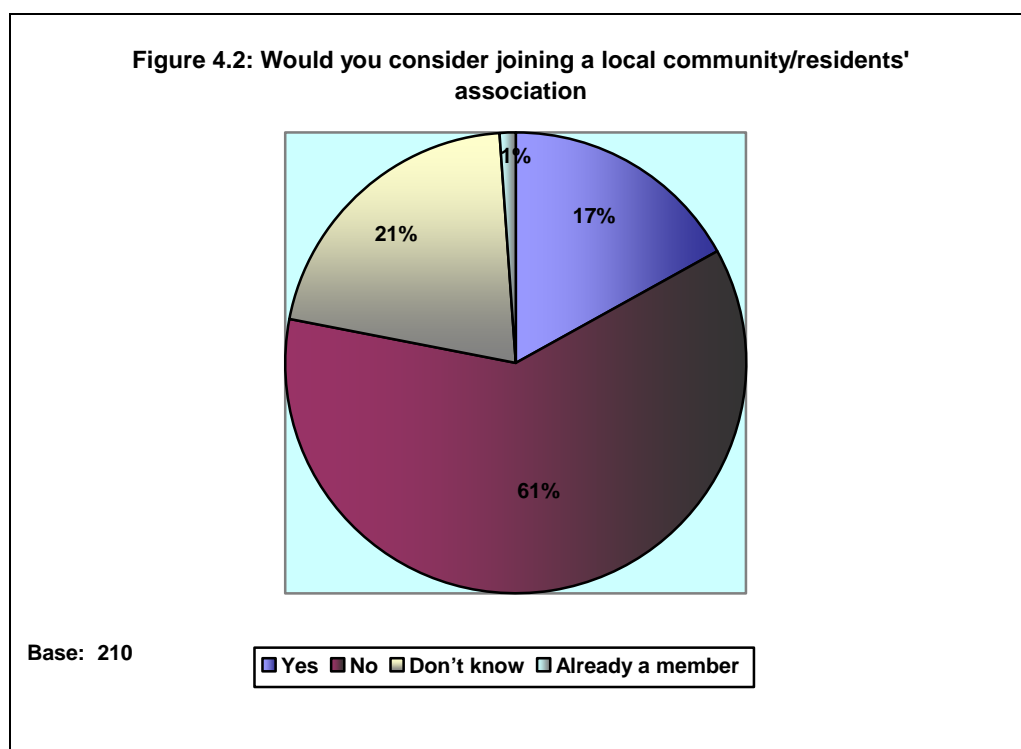


4.7 Community/Residents' Associations

More than one-fifth (21%) of respondents said their area had a community/residents' association; 47% did not know and the remaining 32% said their area did not have one. Respondents were also asked to give the name of their local community/residents' association. Their responses are listed in the appendix tables (Appendix Tables 4.32 and 4.33).

Of the 44 respondents who said their area had a community/residents association, four-fifths (35; 80%) felt the association was representative of the community as a whole; almost one-fifth (7; 16%) said it was not representative and the remaining 5% did not know. The reasons given included 'no contact from them' and 'don't use it' (Appendix Table 4.34 and 4.35).

More than three-fifths (61%) of respondents said they would not consider joining a local community/residents' association and 17% said they would consider doing so. A further 21% of respondents were undecided and 1% were already members of a local community/residents' association (Figure 4.2; Appendix Table 4.36).



4.8 Awareness of the local NRA

Almost four-fifths (78%) respondents had not been aware that their home was within the Coalisland NRA. Of the 22% (47 respondents) who had been aware that their home was within the Coalisland NRA, more than one-tenth (6 respondents) had contributed to the consultation process for the development of a neighbourhood renewal action plan and two-thirds (31 respondents) had not done so.

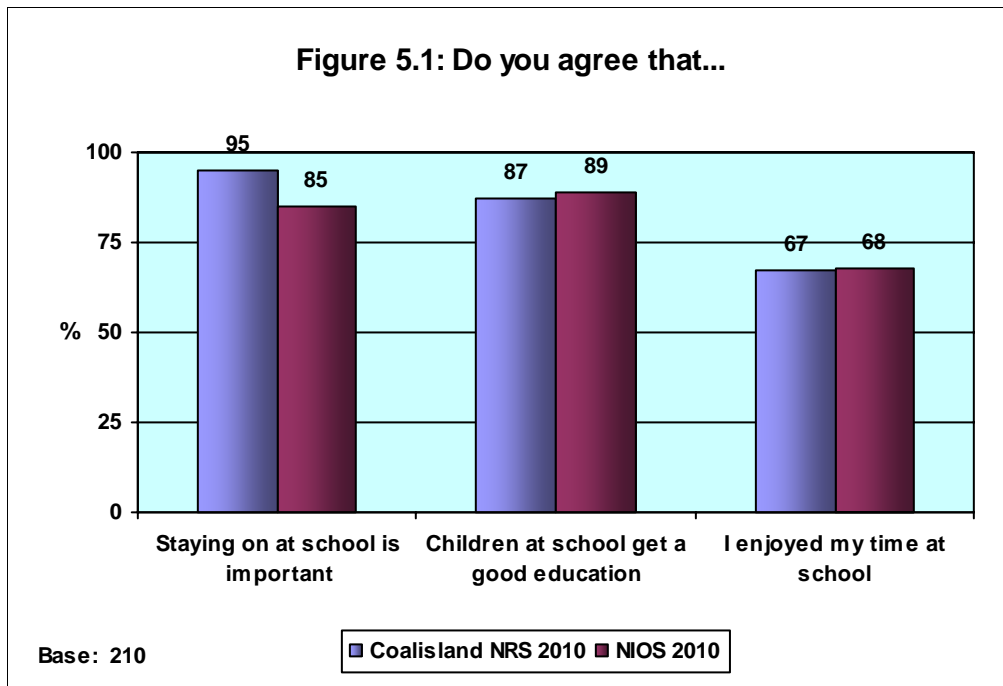
Of the 31 respondents who had not contributed to the consultation process, the main reason was that they had not known about it/had not been asked to contribute to Neighbourhood Renewal ([Appendix Tables 4.37-4.40](#)).

5.0 EDUCATION IN COALISLAND NRA

One of the main objectives of the Neighbourhood Renewal Strategy is to improve educational standards. This survey sought to ascertain respondents' views on educational services for children and their personal experiences of, and opinions on, educational provision in Coalisland NRA. The results of the latest education module of the 2010 Northern Ireland Omnibus Survey¹⁶ (NIOS) have been included for information; however, since the NIOS had a much larger number of respondents, it is important to bear in mind the potential effect of sample error, particularly on the Coalisland NRA Survey, and therefore any conclusions based on a comparison of findings should be made with caution.

5.1 General opinions on education

Respondents were asked how much they agreed or disagreed with a series of statements relating to education in general. The overwhelming majority (95%) agreed that staying on at school is important if one wants to get a good job. More than four-fifths (87%) agreed that children at school in N Ireland get a good education and 67% agreed that they enjoyed their time at school. Results from the NIOS 2010 broadly reflect these trends (Figure 5.1; Appendix Table 5.1).



5.2 Parent questions

More than one-third (34%) of respondents were the parent/guardian of children between the ages of 4 and 18 who were still at school. Of these, almost half (34; 47%) had one child, 20 (28%) had two children and 18 (24%) had three or more children of school age who were at school.

To facilitate selection of a child in the household for the purpose of education questions, respondents were asked what year their child (or if they had more than one child, the child whose birthday was next) was in at school (Appendix Tables 5.2 and 5.3).

¹⁶ NISRA – Northern Ireland Omnibus Survey 2009 – Education Module

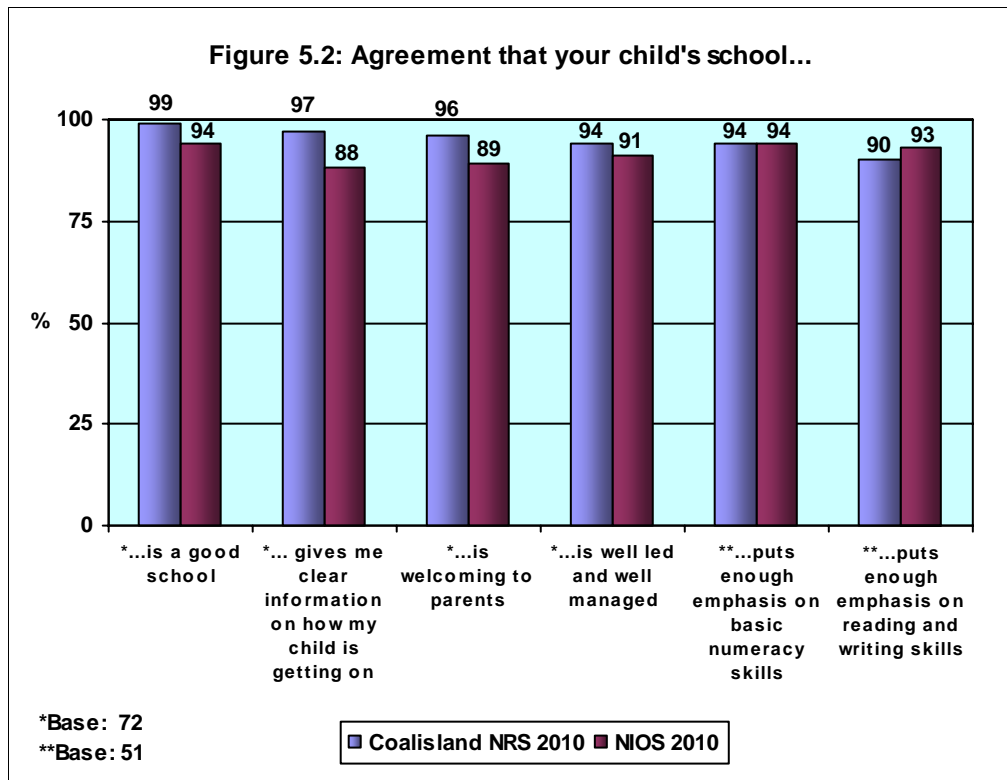
5.3 Primary/secondary education

More than two-thirds (46; 64%) said their child was in primary education (Years 1 to 7) and 26 (36%) respondents said their child was in post-primary education (Years 8-14) (Appendix Table 5.4).

5.4 Parents' opinions on schools

Respondents who were parents of school aged children were asked to state the extent to which they agreed or disagreed with a series of statements relating to their child's school. Almost all respondents (71; 99%) agreed their child's school is a good school; similarly high proportions also agreed their child's school gives them clear information on how their child is getting on (70; 97%), is welcoming to parents (69; 96%) and is well led and well managed (68; 94%).

Most of the 51 respondents whose child was between Year 1 and Year 7, agreed that literacy and numeracy skills are given enough emphasis in their child's school. Results from the NIOS 2010 broadly reflect these views, illustrated in Figure 5.2 and Appendix Table 5.5.



5.5 Importance of parental responsibilities regarding education

Almost all respondents (71; 99%; NIOS 2010 - 99%) who had school-age children said making sure their child attends school regularly and on time was very/quite important and all (72; 100%; NIOS 2010 - 98%) said helping their child with homework was very/quite important (Appendix Table 5.6).

5.6 Term time holidays

More than one-quarter (20; 28%) of respondents with school-age children reported that they would consider taking their child out of school during term time, for example, for a family break or holiday. This figure was lower at Northern Ireland level as reported by the NIOS 2010, which found that 24% of

parents would consider taking their child out of school during term time (Appendix Table 5.7).

5.7 Parental involvement

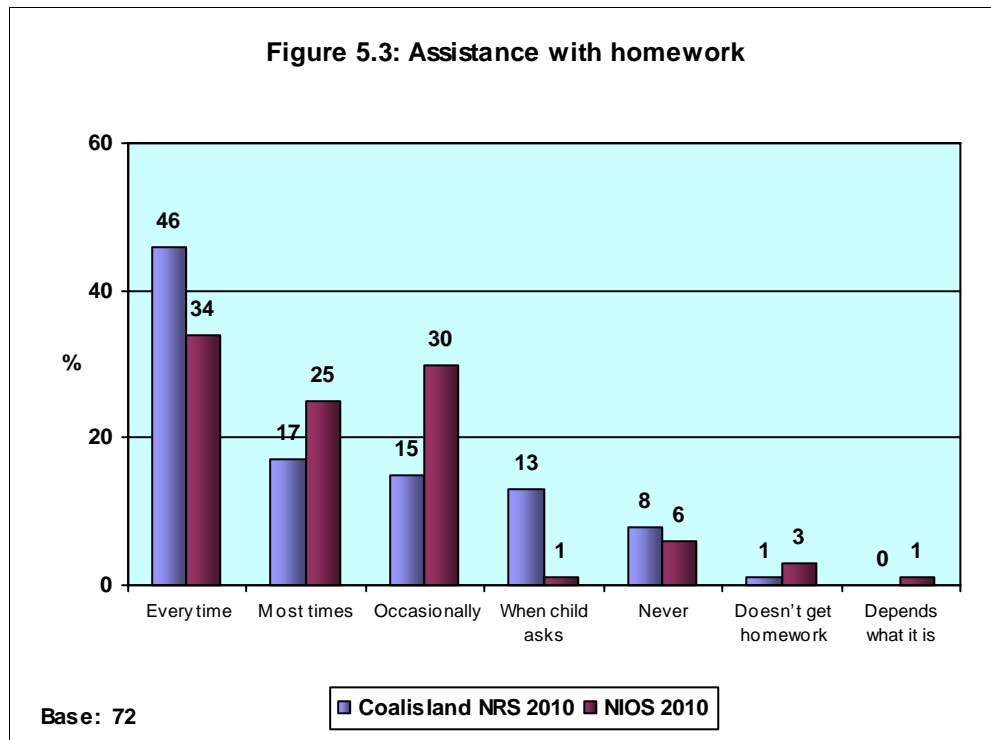
The majority (67; 93%) said they felt involved in their child's school life. This figure is higher than found at the Northern Ireland level (87%). Respondents reported different levels of involvement in their child's school, for example attendance at parent teacher meetings (65; 90%), involvement with parent-teacher association (12; 17%) and helping out with school clubs (7; 10%). Findings from this survey and from the 2010 NIOS at Northern Ireland level are included for reference in Table 5A and Appendix Tables 5.8-5.10.

Table 5A: Type of parental involvement in their child's school

Activity	Coalisland 2010 %	NIOS 2010 (NI) %
Attending parent teacher meetings	90	81
Getting involved with the Parent Teacher Association	17	19
Helping out with school clubs	10	8
Helping out with dinner duties/school trips and so on	8	11
Helping out in the classroom	7	5

5.8 Assistance with homework

More than two-fifths (33; 46%) of respondents with school-age children said they help their child out with their homework every time; almost one-fifth (12; 17%) helped out most times or occasionally (11; 15%). This is illustrated in Figure 5.3 which also shows data at the Northern Ireland level from the NIOS 2010 (Figure 5.3 and Appendix Table 5.11).



5.9 Confidence helping child with homework

More than two-fifths (30; 42%) said they would always feel confident helping their child with homework. One-third (24; 33%) said they would feel confident most of the time and 16% (11 respondents) said they would feel confident some of the time. Less than one-tenth (6; 8%) said they were never confident. Data from the 2010 NIOS is also provided for reference in the appendix tables ([Appendix Table 5.12](#)).

5.10 Children of primary school age

Of those 72 respondents (34% of all respondents) who had children who were still at school, 70% said they had a child or children between Year 1 to Year 7. Not all children were selected for education questions. Details of grades of those children selected are in the appendix tables ([Appendix Tables 5.13 and 5.14](#)).

5.11 Working in schools

All respondents were asked if they had ever worked in a school, 18% of whom said they had done so ([Appendix Table 5.16](#)).

Survey methodology

Millward Brown (Ulster) conducted interviews face-to-face with householders whose addresses had been randomly sampled from the Postal Address Database. Each household received a letter explaining the survey prior to visits by interviewers, who made up to five attempts to achieve an interview at each issued address, unless a sampled household had notified Millward Brown of their unwillingness to participate in the survey. At least one of the five attempts was made in the evening or at the weekend. Interviewers did not make calls on Sundays, except by prior arrangement with the respondent.

The sample and response Rates

The Coalisland Neighbourhood Renewal Survey was based on a random sample of 400 households from all tenures in the Coalisland Neighbourhood Renewal Area.

On completion of fieldwork, 23 addresses in the sample were ineligible due to being vacant, inaccessible or derelict, which reduced the valid sample to 377 addresses. A total of 210 completed interviews, therefore, gave a response rate of 56% (Table A1).

Table A1

Breakdown of response:		
	Number	%
Original target sample	400	
Vacant/derelict/ inaccessible	23	
Non residential	0	
Revised target sample	377	100
Refusals	14	4
Non-contacts	153	41
Actual interviews achieved	210	56

Sample error

The proportion of respondents who gave a particular answer was only an estimate of the proportion of all potential respondents in Coalisland NRA who would have given that answer, i.e. there was a margin of error, plus or minus, known as the sample error. Table A2 shows the margins of error for various percentages and a sample size of 210 at the 95% confidence level. The 95% confidence level means that if the same survey were to be carried out 20 times, exactly the same results would be obtained in 19 of those cases.

If, for example, the percentage cited in the report is 80%, the probable sample error is $\pm 5.5\%$. Therefore, there are 95 chances in 100 that the true figure lies between 74.6% and 85.4%.

Table A2

Sample size: 210	Percentages									
	5 or 95	10 or 90	15 or 85	20 or 80	25 or 75	30 or 70	35 or 65	40 or 60	45 or 55	50 or 50
Sample error:	3.0	4.1	4.8	5.4	5.9	6.2	6.5	6.6	6.7	6.8

Reporting conventions

Conditions regarding the inclusion of numbers and/or percentages in findings, depending on the size of the sample or sub-sample, are set out below:

- ◆ Where the sample, or sub-sample, is 100 or more, the textual analysis (i.e. the main body of the report) includes percentages only. The tabular analysis (i.e. the appendix tables) includes both numbers and percentages.
- ◆ Where the sample, or sub-sample, is 50 or more but less than 100, both the textual and tabular analyses include numbers and percentages.
- ◆ Where the sample, or sub-sample, is less than 50, both the textual and tabular analyses include numbers, but **not** percentage figures.

Since the total achieved sample in this survey is 210 and questions were directed at sub-samples of less than 100 and also less than 50 respondents, all of the above conditions apply to sections of both the textual and tabular analyses.

CoalislandNEIGHBOURHOOD RENEWAL SURVEY

Good morning/ afternoon/ evening. My name is ... and I am calling on behalf of Perceptive Insight Market Research. The Northern Ireland Housing Executive has asked Perceptive Insight to undertake a survey of people living in the Coalisland area. The aim of the survey is to understand your views of the type of housing you live in and your perceptions of Coalisland area as a place to live. The findings will be used by Government to assess the impact of the Neighbourhood Renewal Initiative.

All information given will be treated in the strictest confidence

Section 1 – You and your home

S1q1a How long have you lived in this area?

Please circle one response only

Less than 6 months	1
6 months or more but less than 1 year	2
1 year or more but less than 5	3
5 years or more but less than 10	4
10 years or more but less than 15	5
More than 15 years	6

S1q2 Where did you live immediately before your present home?

Please circle one response only

Within this Neighbourhood Renewal Area?	1
Outside Coalisland NR area but within the Dungannon Council area	2
Outside the Dungannon Council area	3
Have never lived anywhere else	4

S1q3 Which of the following best describes your home? *Please circle one response only*

House	1
Flat/apartment	2
Bungalow	3
Other, <i>please specify</i>	4

S1q4 Do you rent or own your home? **PROBE TO PRECODE**

Please circle one response only

Rent from Housing Executive	1
Rent from Housing Association	2
Rent Privately	3
Owner Occupier	4
Purchased through Co-ownership	5
Other, <i>please specify</i>	6

S1q5 Does your home have any of the following.....?

Please circle one option for each

	Yes	No
Window Locks	1	2
Security Lights	1	2
Burglar Alarm	1	2
Door Chain	1	2
Door Viewer (Peep-Hole)	1	2
Other security devices, <i>please specify</i>	1	2

S1q6 How many **working** smoke alarms do you have in your home?

Please circle one response in each column

One	1
Two	2
Three or more	3
None	4

S1q9 How many cars or other vehicles are owned or available for use, by one or more members of your household?

Please circle one response only

One	2
Two	3
Three or more	4
None	1

Continue

Go to question S1q11

S1q10 Where do you usually park your **only or main** vehicle?

Please circle one response only

On the street	1
In the garage	2
On the driveway	3
Other, please specify	4

S1q11 Do you have central heating in your home?

Please circle one response only

Yes – full	1
Yes – partial	2
No	3

S1q12 What is your **main** source of heating?

Please circle one response only

Oil Fired with radiators	1
Mains Gas	2
Bottled/Tank gas	3
Economy 7	4
Electric fire (not Economy 7)	5
Solid Fuel Open Fire (with radiators)	6
Solid Fuel Open Fire (no radiators)	7
Solid Fuel Glass Fronted Fire (with radiators)	8
Solid Fuel Glass Fronted Fire (no radiators)	9
Other, <i>please specify</i>	10

SHOW CARD S1q13

S1q13 How satisfied or dissatisfied are you with each of the following aspects of your **main** heating system?

First...

Please circle one response on each line

	Very satisfied	Satisfied	Neither	Dissatisfied	Very dissatisfied
...the type of heating system	1	2	3	4	5
the cost of running your system	1	2	3	4	5
the amount of heat that you can get	1	2	3	4	5
the control over the level of heat	1	2	3	4	5
the ease of use of the system	1	2	3	4	5

S1q14 In the last 12 months, have you ever been unable to adequately heat your home?

Please circle one response only

Yes	1
No	2

Go to question S1q15

Go to question S1q16

S1q15 Thinking about the last occasion, which of the following factors were responsible for your inability to adequately heat your home?

Please circle one answer for each line

	Yes	No
The cost of domestic fuel	1	2
Low household income	1	2
Money needed for other priorities	1	2
Other, <i>please specify</i>	1	2

S1q16 Have you heard of the Warm Homes Scheme (which provides a package of energy efficiency and heating measures to owner occupiers and people living in privately rented accommodation)?

PROMPT IF REQUIRED

Please circle one response only

Yes	1
No	2

S1q17 Would you say that your home is?

Please circle one response only

Too big	1
About the right size	2
Too small	3
Don't know	4

S1q18 Overall, how satisfied or dissatisfied are you with your home?

PROBE TO PRECODE

Please circle one response only

Very satisfied	1
Quite satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5

Go to Section 2

Go to question S1q19

S1q19 If dissatisfied, can you please tell us your *main* reasons why? **RECORD UP TO 2 MAIN REASONS**

1.

2.

Section 2 – Future Intentions

THE FOLLOWING QUESTIONS ARE FOR **HOUSING EXECUTIVE AND HOUSING ASSOCIATION TENANTS ONLY – CHECK S1q4 CODES 1&2.**
IF NOT A HOUSING EXECUTIVE/ASSOCIATION TENANT PLEASE GO TO **SECTION 3**

- S2q1 Do you intend to buy your home from the Housing Executive/Housing Association within the next 2 years?
Please circle one response only
- | | |
|------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |
- Go to Section 3*
Go to question S2q2
Go to question S2q2

- S2q2 Have you applied to the Housing Executive/Housing Association for a transfer from your present property in the last 2 years?
Please circle one response only
- | | |
|-----|---|
| Yes | 1 |
| No | 2 |
- Go to question S2q4*
Go to question S2q3

- S2q3 Do you intend to apply for a Housing Executive/Housing Association transfer within the next 12 months?
Please circle one response only
- | | |
|-----|---|
| Yes | 1 |
| No | 2 |
- Go to question S2q4*
Go to Section 3

- S2q4 If Yes, where do you wish to transfer to? **RECORD FIRST CHOICE ONLY**
Please circle one response only
- | | |
|---|---|
| Wish to transfer within your own local area | 1 |
| Wish to transfer to a different area | 2 |
| Other, please specify | 3 |

- S2q5 What are your *main reasons* for applying for a transfer? **RECORD UP TO 3 MAIN REASONS**

1
2
3

Section 3 – Your Neighbourhood

THE FOLLOWING QUESTIONS ARE TO BE ANSWERED BY ALL RESPONDENTS

SHOWCARD S3q1

- S3q1 To what extent do you agree or disagree with each of the following statements about your area? **READ OUT EACH STATEMENT IN TURN.**

Please circle one response on each row

Firstly.....	Strongly agree	Agree a little	Neither / nor	Disagree a little	Strongly disagree	Don't know
a ...I really feel part of the community, living in this area	1	2	3	4	5	6
b I'm embarrassed to bring people to this area	1	2	3	4	5	6
c I feel proud to come from this area	1	2	3	4	5	6

- S3q2 Would you say that, *overall*, this area is...

Please circle one response only

Changing for the better	1	<i>Go to question S3q3</i>
Not really changing	2	<i>Go to question S3q4</i>
Changing for the worse	3	<i>Go to question S3q3</i>

S3q3 Why do you say that? (Please limit your responses to **3 main** reasons.)

1
2
3

SHOWCARD S3q4

S3q4 For the following things, can you tell me how much of a problem they are in your area. By area we mean within a 15 minute walk.

ROTATE AND TICK START POINT

Please circle one answer for each line

	Very big problem	Fairly big problem	Not a very big problem	No problem at all
Noisy neighbours or loud parties	1	2	3	4
Teenagers hanging around on streets	1	2	3	4
Rubbish or litter lying about	1	2	3	4
Vandalism, graffiti and other deliberate damage to property or vehicles	1	2	3	4
People using or dealing in drugs	1	2	3	4
Abandoned or burnt out cars	1	2	3	4
People being drunk or rowdy in public places	1	2	3	4

S3q5 How much is your own quality of life affected by fear of crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

Please circle one response only

1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	----

S3q6a How safe do you feel walking alone in this area after dark? (by area we mean within a 15 minute walk). Nb – if respondent never goes out alone at night ask, how safe *would* you feel?

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4
Go to question S3q7a		Go to question S3q6b	

S3q6b Why do you feel unsafe walking alone in this area after dark?
DO NOT READ OUT – CODE ONE REASON ONLY

Too old	1
Ill/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other specify	11

S3q7a How safe do you feel walking alone in this area during the day? Nb – if respondent never goes out alone during the day ask, how safe *would* you feel?

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4
Go to question S3q8		Go to question S3q7b	

S3q7b Why do you feel unsafe walking alone in this area during the day?

DO NOT READ OUT – CODE ONE REASON ONLY

Too old	1
Ill/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other specify	11

S3q8 How safe do you feel when you are alone in your own home at night? Nb – if respondent is never alone at night ask, how safe *would* you feel. **PROMPT TO PRECODE**

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4

Section 4 – Neighbourhood RenewalS4q1 Are you aware of any physical changes that have *improved* your neighbourhood in the last 12 months?

Yes	1
No	2

*Please circle one response only**Go to question S4q2**Go to question S4q3*

S4q2 If yes please give details of the most recent improvements to your area.

1
2
3

S4q3 Are there any important issues in your neighbourhood that you think need to be addressed?

Yes	1
No	2

*Go to question S4q4**Go to question S4q5*

S4q4 What are the most important issues in your neighbourhood that you would like to see addressed? Please limit your responses to 3 issues

1
2
3

ASK ALL

S4q5 We would like to take this opportunity to ask you about facilities and services in your area. I am going to ask you about each type of facility or service in turn. Firstly...

- a Are you aware of <service> in your area?
- b Where is the service located/who provides the service in your area?
- c Does your household use this<service> ? **ASK FOR THOSE AWARE AT A**

Please circle a response in Section A for each facility/service aware of and say where in Section B. Used or not in Section C

	Section A		Section B	Section C	
	Aware of the facility/services		Located/provided by	Yes – one or more household member use this facility	
Mother and Toddler Group	Y	N		Y	N
Pre-School Play Group	Y	N		Y	N
Extended schools facilities (primary)	Y	N		Y	N
Extended schools facilities (post primary)	Y	N		Y	N
Childcare Facility	Y	N		Y	N
Youth Activities	Y	N		Y	N
Adult Education Classes	Y	N		Y	N
I.T. Facilities/Computer Classes	Y	N		Y	N
Unemployment/Job Club	Y	N		Y	N
Facilities for Senior Citizens	Y	N		Y	N
Women's Group	Y	N		Y	N
Men's Group	Y	N		Y	N
Exercise Classes	Y	N		Y	N
Sports facilities	Y	N		Y	N
Information Advice Services	Y	N		Y	N
Health Awareness Courses	Y	N		Y	N
Other activity, please specify	Y	N		Y	N

S4q6 Can you tell me, what facilities, services or activities would you like to see provided in the area that are not already available.

1
2
3

S4q9 Do you know about the Neighbourhood Warden Service provided by the Housing Executive?

Yes	1
No	2

Please circle one response only
Go to question S4q10
Go to question S4q13a

S4q10 Have you ever used the service?

Yes	1
No	2

Please circle one response only
Go to question S4q11
Go to question S4q13

S4q11 How satisfied or dissatisfied were you with the service you received?

Very satisfied	1
Quite satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5

Please circle one response only
Go to question S4q13
Go to question S4q12

S4q12 If dissatisfied, how could the service be improved? (please specify)

1
2

S4q13a I am going to read out a list of general services *in the area*. Please tell me whether the service is satisfactory or unsatisfactory.

S4q13b If it is unsatisfactory, **please give your main reason why.**

Firstly....	Satisfactory	Unsatisfactory	Why unsatisfactory
Emptying of general household waste wheelie bins	1	2	
Emptying of recycling bins	1	2	
Repairing of roads & pavements	1	2	
Street sweeping	1	2	
Clearing of road drains	1	2	
Street lighting	1	2	
Policing in the area	1	2	
Bus services	1	2	
Provision of bus shelters	1	2	
Maintenance of open green areas	1	2	
Weeding of footpaths and alleyways	1	2	

S4q14 Does your area have a local Community/Residents Association?

Yes	1
No	2
Don't know	8

Please circle one response only

Go to question S4q15

Go to question S4q18

Go to question S4q18

S4q15 If yes, please state the name of your local Community/Residents Association

S4q16 Do you feel the local Community/Residents Association is representative of the local community as a whole?

Yes	1
No	2

Please circle one response only

Go to question S4q18

Go to question S4q17

S4q17 If no – please give your main reasons why?

S4q18 Would you consider joining a local Community/Residents Association?

Yes	1
No	2
Don't know	3
Already a member	4

Please circle one response only

READ OUT

Neighbourhood Renewal is a Partnership between all Government Departments, Agencies, Communities and others to work together to close the gap between the quality of life for those living in the most disadvantaged areas with the rest of Northern Ireland. Your household has been selected to participate in this survey because you live within the Coalisland Neighbourhood Renewal Area.

Ask all

S4q19 Were you aware that your household lies within the Coalisland Neighbour Renewal Area?

Yes	1	<i>Please circle one response only</i>
No	2	<i>Go to question S4q20</i>
		<i>Go to Section 5</i>

S4q20 Neighbourhood Renewal Action Plans have been developed for your area. Did you contribute to the consultation process for the development of the Neighbourhood Renewal action plan for your area?

Yes	1	<i>Please circle one response only</i>
No	2	<i>Go to question S4q21</i>
Don't know	3	<i>Go to question S4q22</i>
		<i>Go to Section 5</i>

S4q21 If yes, please give brief details about your level of contribution to the Neighbourhood Renewal Consultation Exercise?

	Go to Section 5
--	------------------------

S4q22 If no, please tell us your main reason why you did not contribute to the consultation process?

	Go to Section 5
--	------------------------

Section 5 – Education**READ OUT**

One of the main objectives of Neighbourhood Renewal Strategy is to improve educational standards. We want high quality educational services for children and are interested in your personal experiences of, and opinions on, educational provision where you live".

Ask all respondents**SHOW CARD S5Q1**

S5q1 I am going to read out some statements about education. Can you tell me whether you agree or disagree with each one.

		Strongly agree	Agree a little	Neither / nor	Disagree a little	Strongly disagree	Don't know
a	Children at school in Northern Ireland get a good education	1	2	3	4	5	8
b	Staying on at school is important if you want to get a good job	1	2	3	4	5	8
c	I enjoyed my time at school	1	2	3	4	5	8

S5q2 May I just check are you or your partner the parent or legal guardian of any children between ages 4 and 18 who are at school?

Yes	1
No	2

Go to question S5q3

Go to question S5q13

If not parent/guardian go to question S5q13.

S5q3 How many children who are at school (aged between 4 and 18) are you the parent/legal guardian of?

Enter
number

SHOW CARD S5q4**IF ONLY ONE CHILD ASK**

S5q4 What year is the child in at school?

IF MORE THAN ONE CHILD ASK

S5q4 Thinking about the child whose birthday is next, what year is the child in at school?

Enter Year 1 to 14

To ALL parents/legal guardians of a child/children aged between 4 and 18

Questions S5q5 to S5q11 refer to the child selected at S5q4

SHOW CARD S5Q1 AGAIN

S5q5 Please indicate the extent to which you agree or disagree with the following statements.

		Strongly agree	Agree a little	Neither / nor	Disagree a little	Strongly disagree	Don't know
a	I find my child's school welcoming to parents	1	2	3	4	5	8
b	My child's school gives me clear information on how my child is getting on	1	2	3	4	5	8
c	My child's school is well led and well managed	1	2	3	4	5	8
d	My child's school is a good school	1	2	3	4	5	8

S5q6 I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you? **PROBE TO PRECODE**

		Very important	Quite important	Not very important	Not at all important	Don't know
a	Making sure your child attends school regularly and on time.	1	2	3	4	8
b	Helping your child with schoolwork	1	2	3	4	8

S5q7 Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?

Yes	1
No	2

S5q8 How involved do you personally feel in you child's school life? **PROBE TO PRECODE**

Very involved	Fairly involved	Not very involved	Not at all involved
1	2	3	4

S5q9 Thinking of your involvement with your child's school, which (if any) of the following activities do you do?

	Yes	No
Go to parent teacher meetings	1	2
Help out in the classroom	1	2
Help out with dinner duties/school trips and so on	1	2
Help out with school clubs	1	2
Get involved with the Parent Teacher Association (PTA)	1	2
None of these	1	2
Other, <i>please specify</i>	1	2

S5q10 How often do you help your child with their homework? **PROMPT TO PRECODE**

Doesn't get homework	1
Every time	2
Most times	3
Occasionally	4
Never	5
When the child/children ask for help	6

S5q11 How confident do you/would you feel helping your child with their homework? **PROBE TO PRECODE**

Always confident	Confident most of the time	Confident some of the time	Never confident
1	2	3	4

To all parents/legal guardians of a child/children in Year 1 to Year 7.

If child selected at S5q4 is in years 1 to 7 at school continue to ask S5q12 about that child.

If child at S5q4 is in years 8 to 14 at school, check if there are other children in the household ask in years 1 to 7 at school. If yes, then select the eldest of these children and ask S5q12 about that child.

Record if children in the household years 1 to 7

Yes	1	Enter school year of eldest child yrs 1 to 7	YEAR
No	2	<i>Go to S5q13</i>	

S5q12 Please indicate the extent to which you agree or disagree with the following statements.
PROBE TO PRECODE

	Strongly agree	Agree a little	Neither / nor	Disagree a little	Strongly disagree	Don't know
a My child's school puts enough emphasis on reading and writing skills	1	2	3	4	5	8
b My child's school puts enough emphasis on basic numeracy skills/sums	1	2	3	4	5	8

Ask all respondents

S5q13 Have you ever worked in a school?

Yes	1
No	2

Section 6 – You and Your Household

We need to know some details about you and the people who live with you

Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:

“A physical or mental impairment which has a substantial and long term adverse effect on a persons ability to carry out normal day to day activities”.

Day to day activities are normal activities carried out by most people on a regular basis. The affect of the disability must have lasted at least 12 months, or are likely to last at least 12 months or for the rest of the life of the person affected.

S6q1 Does any member of your household have a disability which affects their normal day to day activities?

Please circle one response only

Yes	1
No	2

Go to question S6q2

Go to question S6q3

S6q2 How many members of your household have a disability that affects their normal day to day activities?

Please circle one response only

1	2	3+
---	---	----

S6q3 How many people live in this household?

Now go to question S6q4

S6q4 Could you please tell me who lives here and how they are related to the **Household Reference Person (HRP)**. *This is the person who would be considered to be the head of the household.* Please circle a response that applies to each person starting with the Household Reference Person working down the categories. [A family unit cannot span more than 2 consecutive generations (eg. Mother and child {family unit 2} living with parents {family unit 1})].

Person:	HRP	2	3	4	5	6	7	8	9	10
Age on last birthday:										
Male	1	1	1	1	1	1	1	1	1	1
Female	2	2	2	2	2	2	2	2	2	2
Your Household										
HRP	1									
Relationship to HRP: Partner (married)		2	2	2	2	2	2	2	2	2
Partner (cohabiting)		3	3	3	3	3	3	3	3	3
Partner (civil partnership)		4	4	4	4	4	4	4	4	4
Child		5	5	5	5	5	5	5	5	5
Parent		6	6	6	6	6	6	6	6	6
Other Relative		7	7	7	7	7	7	7	7	7
Lodger		8	8	8	8	8	8	8	8	8
Other non-relative		9	9	9	9	9	9	9	9	9
Family Unit										
Employment Status SHOWCARD										
Self Employed	1	1	1	1	1	1	1	1	1	1
Working full-time	2	2	2	2	2	2	2	2	2	2
Working part-time	3	3	3	3	3	3	3	3	3	3
Not working short term (< 1 year)	4	4	4	4	4	4	4	4	4	4
Not working long term (> 1 year)	5	5	5	5	5	5	5	5	5	5
Retired (excludes looking after home)	6	6	6	6	6	6	6	6	6	6
Student (further / higher education)	7	7	7	7	7	7	7	7	7	7
Permanent Sick/Disabled	8	8	8	8	8	8	8	8	8	8
Looking after family/home	9	9	9	9	9	9	9	9	9	9
Other, including schoolchild	10	10	10	10	10	10	10	10	10	10
Marital Status SHOWCARD										
Single (never married)	1	1	1	1	1	1	1	1	1	1
Married (first marriage)	2	2	2	2	2	2	2	2	2	2
Re-married	3	3	3	3	3	3	3	3	3	3
Civil Partnership	4	4	4	4	4	4	4	4	4	4
Separated (but still legally married)	5	5	5	5	5	5	5	5	5	5
Divorced (but not legally remarried)	6	6	6	6	6	6	6	6	6	6
Widowed (but not legally remarried)	7	7	7	7	7	7	7	7	7	7
Ethnic Group SHOWCARD										
White	1	1	1	1	1	1	1	1	1	1
Chinese	2	2	2	2	2	2	2	2	2	2
Irish Traveller	3	3	3	3	3	3	3	3	3	3
Indian	4	4	4	4	4	4	4	4	4	4
Pakistani	5	5	5	5	5	5	5	5	5	5
Bangladeshi	6	6	6	6	6	6	6	6	6	6
Black Caribbean	7	7	7	7	7	7	7	7	7	7
Black African	8	8	8	8	8	8	8	8	8	8
Mixed Ethnic (please specify)	9	9	9	9	9	9	9	9	9	9
Other, please specify	10	10	10	10	10	10	10	10	10	10
Black other (please specify)	11	11	11	11	11	11	11	11	11	11
Nationality										
British	1	1	1	1	1	1	1	1	1	1
Irish	2	2	2	2	2	2	2	2	2	2
Northern Irish	3	3	3	3	3	3	3	3	3	3
Portuguese	4	4	4	4	4	4	4	4	4	4
Latvian	5	5	5	5	5	5	5	5	5	5
Lithuanian	6	6	6	6	6	6	6	6	6	6
Polish	7	7	7	7	7	7	7	7	7	7
Nigerian	8	8	8	8	8	8	8	8	8	8
Other (please specify)	9	9	9	9	9	9	9	9	9	9

SHOWCARD S6q5

S6q5 Using the letter from this card, could you tell me the approximate **total GROSS WEEKLY/MONTHLY/ANNUAL income** from all sources for yourself and your partner (if you have one). That will be the amount before deductions of income tax, National Insurance and other compulsory deductions. Please take into account any money you may have from employment including bonuses, overtime, pensions and state pensions, benefits and interests from savings. Exclude money you may receive from other members of the household.

Please circle one response only

Less than £5,000 per year
£5,000 - £9999 per year
£10,000 - £14,999 per year
£15,000 - £19,999 per year
£20,000 - £24,999 per year
£25,000 - £29,999 per year
£30,000 - £34,999 per year
£35,000 - £39,999 per year
£40,000 - £49,999 per year
£50,000 or more per year
Refused
Don't Know

SHOW CARD S6q6

S6q6 Does the Household Reference Person or partner (if applicable) receive any of the following benefits? (If no partner code N/A)

Please circle a response for each benefit the household reference person and partner, if applicable, receives.

	Household Ref Person				Partner				
	Yes	No	Ref	DK	Yes	No	Ref	N/A	DK
Child Benefit	1	2	7	9	1	2	7	8	9
A Disability Benefit	1	2	7	9	1	2	7	8	9
Incapacity Benefit	1	2	7	9	1	2	7	8	9
Housing Benefit	1	2	7	9	1	2	7	8	9
Income Support	1	2	7	9	1	2	7	8	9
Jobseeker's Allowance	1	2	7	9	1	2	7	8	9
Retirement Pension (inc works pension)	1	2	7	9	1	2	7	8	9
Working Tax Credit	1	2	7	9	1	2	7	8	9
Child Tax Credit	1	2	7	9	1	2	7	8	9
Pension Credit	1	2	7	9	1	2	7	8	9
Other Benefits, please specify	1	2	7	9	1	2	7	8	9

SHOWCARD S6q7

S6q7 The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household **using the numbers on the card?**

Please circle one response only

Protestant	Catholic	Mixed Religion Protestant/Catholic	Other	None	DK
1	2	3	4	5	8

S6q8 Have you any other comments you would like to make about life in the Coalisland Neighbourhood Renewal area?

THANK YOU VERY MUCH FOR YOUR HELP

I declare that this interview was conducted within the Market Research Society's Code of Conduct and according to instruction and that the respondent was unknown to me. I understand that all information given to me must be kept confidential.

Date:

Signed

TABULAR ANALYSIS¹

Socio-economic profile

Table 1.1: Age of HRP

	Number	Percent
16-24	13	6
25-39	63	30
40-59	75	36
60-74	37	18
75+	22	10
Total	210	100

Base: 210 respondents

Table 1.2: Gender of HRP by Age of HRP

	Age HRP					Total
	16-24	25-39	40-59	60-74	75+	
Male	4	26	33	16	6	85
	31	41	44	43	27	41
Female	9	37	42	21	16	125
	69	59	56	57	73	60
Total	13	63	75	37	22	210
	100%	100%	100%	100%	100%	100%

Base: 210 respondents

Table 1.3: Age of all household members

	Number	Percent
1-15	149	26
16-24	79	14
25-39	121	21
40-59	136	24
60-74	56	10
75+	26	5
Total	567	100

Base: 567 household members

¹ **Note on rounding:** In the main text and appendix tables percentages are rounded in an attempt to avoid giving an impression of spurious accuracy. Percentages were rounded up if a percentage was .5 or more (e.g. 10.5% was rounded up to 11%). There might be more than one instance of rounding up or down. Therefore, the total column may add to more or less than 100%. However, the total column in the table will still show 100%.

Table 1.4: Employment Status HRP

	Number	Percent
Retired (Excludes Looking After Home)	55	26
Working Full-Time	53	25
Looking After Family/Home	27	13
Not Working Long Term (> 1 Year)	23	11
Working Part-Time	21	10
Permanent Sick/Disabled	15	7
Not Working Short Term (< 1 Year)	9	4
Self Employed	5	2
Other, Including Schoolchild	2	1
Total	210	100

Base: 210 respondents

Table 1.5: Household Type comparison with House Condition Survey 2006

Household Type Definitions	Coalisland 2010 %	HCS 2009 %
Large Adult (three or more adults - related or unrelated - and no dependent children < 16)	20	12
Two Adults (two people – related or unrelated – below pensionable age)	14	15
Lone Older (lone person of pensionable age - 65 years for men, 60 years for women)	13	15
Lone Parent (sole adult living with dependent child(ren) < 16)	13	8
Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children < 16)	13	13
Two Older (two people – related or unrelated - at least one of whom is of pensionable age)	11	14
Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)	8	13
Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16)	8	10

Base: 210 respondents

Table 1.6: Annual household Income

	Number	Percent
Less Than £5,000 Per Year	8	4
£5,000 - £9,999 Per Year	33	16
£10,000 - £14,999 Per Year	30	14
£15,000 - £19,999 Per Year	23	11
£20,000 - £24,999 Per Year	18	9
£25,000 - £29,999 Per Year	4	2
£30,000 - £34,999 Per Year	8	4
£35,000 - £39,999 Per Year	2	1
£40,000 - £49,999 Per Year	2	1
Don't Know	61	29
Refused	21	10
Total	210	100

Base: 210 respondents

Table 1.7: Benefits

Benefits received	Household Reference Person (%)	Partner (%)
Housing Benefit	30	4
Income Support	28	4
Child Benefit	28	11
Retirement Pension	23	9
A Disability Benefit	19	10
Child Tax Credit	19	8
Pension Credit	14	5
Incapacity Benefit	12	4
Working Tax Credit	10	3
Jobseekers Allowance	4	3
Other including Carer's Allowance	3	-

Base: 210 respondents

Table 1.8: Does any member of your household have a disability which affects their normal day to day activities?

	Number	Percent
Yes	69	33
No	141	67
Total	210	100

Base: 210 respondents

Table 1.9: How many members of your household have a disability which affects their normal day to day activities?

	Number	Percent
One	61	88
Two	7	10
Three or more	1	1
Total	69	100

Base: 69 respondents with one or more disabled members of the household

Table 1.10: Household Religion

	Number	Percent
Catholic	194	92
Mixed Protestant / Catholic, Other, None and Refused	12	6
Protestant	4	2
Total	210	100

Base: 210 respondents

Table 1.11: Ethnicity of HRP

	Number	Percent
White	202	96
Irish Traveller	5	2
Other	3	1
Total	210	100

Base: 210 respondents

Table 1.12: Nationality of HRP

	Number	Percent
Irish	143	68
Northern Irish	23	11
British	22	10
Lithuanian	12	6
Polish	4	2
Other	4	2
Portuguese	1	0
Refused	1	0
Total	210	100

Base: 210 respondents

Characteristics of the home and area

Table 2.1: Tenure

	Number	Percent
Owner occupier	110	52
Rent privately	51	24
Social Housing	49	23
Total	210	100

Base: 210 respondents

Table 2.2: Length of time living in Coalisland NRA

	Number	Percent
Up to a year	14	7
1 year or more but less than 5	34	16
5 years or more but less than 10	28	13
10 years or more but less than 15	24	11
More than 15 years	110	52
Total	210	100

Base: 210 respondents

Table 2.3: Where did you live immediately before your present home?

	Number	Percent
Within this Neighbourhood Renewal Area	109	52
Outside the Dungannon Council area	39	19
Have never lived anywhere else	37	18
Outside Coalisland area but within the Dungannon Council area	25	12
Total	210	100

Base: 210 respondents

Table 2.4: Tenure by Length of time living in Coalisland NRA

	Tenure			Total
	Social Housing	Rent privately	Owner occupier	
Less than 1 year	3 6%	11 22%	0 0%	14 7%
1 year or more but less than 5	6 12%	26 51%	2 2%	34 16%
5 years or more but less than 10	7 14%	5 10%	16 15%	28 13%
10 years or more but less than 15	8 16%	2 4%	14 13%	24 11%
More than 15 years	25 51%	7 14%	78 71%	110 52%
Total	49 100%	51 100%	110 100%	210 100%

Base: 210 respondents

Table 2.5: Which of the following best describes your home?

	Number	Percent
House	197	94
Bungalow	11	5
Flat	2	1
Total	210	100

Base: 210 respondents

Table 2.6: Home security measures present

	Yes		No		Total	
	Num	Percent	Num	Percent	Num	Percent
Window locks	136	65	74	35	210	100
Security lights	52	25	158	75	210	100
Door chain	28	13	182	87	210	100
Door viewer	24	11	186	89	210	100
Burglar Alarm	16	8	194	92	210	100
Other (including extra locks, special locks)	12	6	198	94	210	100

Base: 210 respondents

Table 2.7: How many working smoke alarms in total do you have in your house?

	Number	Percent
One	60	29
Two	100	48
Three or more	40	19
None	10	5
Total	210	100

Base: 210 respondents

Table 2.8: How many cars or other vehicles are owned or available for use, by one or more of your household?

	Number	Percent
One	110	52
Two	33	16
Three or more	11	5
None	56	27
Total	210	100

Base: 210 respondents

Table 2.9: Where do you park your only or main vehicle?

	Number	Percent
On the driveway	78	51
On the street	65	42
In the garage	7	5
At the back of the house	4	3
Total	154	100

Base: 154 respondents with one or more vehicles available for use in the household

Table 2.10: Do you have central heating in your home?

	Number	Percent
Yes – full	201	96
Yes – partial	4	2
No	5	2
Total	210	100

Base: 210 respondents

Table 2.11: What is your main source of heating?

	Number	Percent
Oil Fired with radiators	191	91
Solid Fuel Open Fire (with radiators)	14	7
Solid Fuel Open Fire (no radiators)	2	1
Economy 7	2	1
AGA with radiators	1	0
Total	210	100

Base: 210 respondents

Table 2.12: How satisfied are you with the following aspects of your heating system?

	Very satisfied/ Satisfied		Neither		Dissatisfied/ Very dissatisfied		Total	
	N	%	N	%	N	%	N	%
Ease of using the system	195	93	7	3	7	3	210	100
The control over the level of heat	190	90	7	3	13	6	210	100
The amount of heat that you can get	184	88	8	4	18	9	210	100
The type of heating system	182	87	8	4	19	9	210	100
The cost of running your system	63	30	30	14	117	56	210	100

Base: 210 respondents

Table 2.13: In the last 12 months, have you ever been unable to adequately heat your home?

	Number	Percent
Yes	54	26
No	156	74
Total	210	100

Base: 210 respondents

Table 2.14: Factors in your inability to heat your home?

	Yes		No		Total	
	Num	Percent	Num	Percent	Num	Percent
Cost of domestic fuel	37	69	17	31	54	100
Money needed for other priorities	30	56	24	44	54	100
Low household income	28	52	26	48	54	100
Other factors	19	35	35	65	54	100

Base: 54 respondents who have been unable to adequately heat their home in the last 12 months

Table 2.15: Specify other reasons for your inability to heat your home

	Number
Severe weather/very cold	7
Heat doesn't stay long	5
Wooden windows	1
Draughts coming in	1
Only single radiators in the house	1
Burner kept breaking	1
Hard to heat in general	1
Have to light fire as well	1
Refused	1
Total	19

Base: 19 respondents who gave an other reason for their inability to adequately heat their home

Table 2.16: Have you heard of the Warm Homes Scheme (by tenure)?

	Tenure			
	Owner Occupier	Social Housing	Rent Privately	Total
Yes	54 49%	9 18%	19 37%	82 39%
No	56 51%	40 82%	32 63%	128 61%
Total	110 100%	49 100%	51 100%	210 100%

Base: 210 respondents

Table 2.17: Would you say that your home is:

	Number	Percent
Too big	7	3
About the right size	167	80
Too small	35	17
Don't know	1	0
Total	210	100

Base: 210 respondents

Table 2.18: Overall, how satisfied or dissatisfied are you with your home?

	Number	Percent
Very satisfied/satisfied	192	91
Neither satisfied nor dissatisfied	9	4
Dissatisfied/ very dissatisfied	9	4
Total	210	100

Base: 210 respondents

Table 2.19: Reasons not satisfied

	Number
Too small/kitchen/rooms	5
Lack of money to decorate home	1
Windows not well fitted	1
Refused	3
Total	10

Base: 9 respondents who were dissatisfied with the home who gave 10 answers

Table 2.20: Do you intend to buy your home from the Housing Executive / Housing Association within the next 2 years?

	Number
Yes	1
No	40
Don't know	8
Total	49

Base: 49 respondents who were Housing Executive or Housing Association tenants

Table 2.21: Have you applied to the Housing Executive / Housing Association for a transfer from your present property in the last 2 years?

	Number
No	47
Refused	1
Total	48

Base: 48 respondents who did not (or did not know if they) intend to buy their home

Table 2.22: Do you intend to apply for a Housing Executive / Housing Association transfer within the next 12 months?

	Number
Yes	2
No	44
Refused	1
Total	113

Base: 47 respondents who did not intend to apply for a transfer

Table 2.23: Where do you wish to transfer?

	Number
Within the local area	1
To a different area	1
Total	2

Base: 2 respondents who had applied or who intend to apply for a transfer within the next 12 months

Coalisland NRA

Table 3.1: Perceptions on the local area

	Strongly agree/ Agree a little		Neither		Disagree a little /Strongly disagree	
	N	%	N	%	N	%
I really feel part of the community	178	85	17	8	14	7
I feel proud to come from this area	159	76	38	18	13	6
I'm embarrassed to bring people to this area	18	9	7	3	181	86

Base: 210 respondents

Table 3.2: Would you say that, overall, this area is...

	Number	Percent
Changing for the better	63	30
Not really changing	97	46
Changing for the worse	50	24
Total	210	100

Base: 210 respondents

Table 3.3: Reasons why area is changing

Changing for the Better			Changing for the Worse		
	N	%		N	%
Nicer surroundings / Cleaner / New Trees	21	22	Anti Social Behaviour	21	28
Quiet / "Troubles" are over	11	11	Outsiders / Travellers / Foreigners / Different class of people	14	18
Roads / Pavements	10	10	Alcohol Problem	11	14
Action being taken / Repairs	8	8	Young people hanging around	5	7
Don't know or Refused	8	8	More maintenance required / Repairs / Buildings	5	7
Shops / Shopping	8	8	Refused	5	7
Recreational facilities / New park for children	7	7	Drug Problem	3	4
Lighting	5	5	Lack of Police presence / Action	2	3
Good community Relations	5	5	Parking Issues / Access outside home / Spaces	2	3
Not as many teens hanging about	5	5	Crime / Burglaries	2	3
Traffic Issues / Speeding / Ramps	2	2	Recreational facilities / New park for children	1	1
Anti Social Behaviour	2	2	Action being taken / Repairs	1	1
Sewage Infrastructure	1	1	Roads / Pavements	1	1
Demolishing Buildings	1	1	Traffic Issues / Speeding / Ramps	1	1
More maintenance required / Repairs / Buildings	1	1	Shops / Shopping	1	1
Removed electricity wires above homes	1	1	Other	1	1
Total	76	100	Total	96	100

Base: 63 respondents who gave 76 reasons

Base: 50 respondents who gave 96 reasons

Table 3.4: How much of a problem are the following issues in your area. By area we mean within a 15 minute walk.

	Very big problem	Fairly big problem	Not a very big problem	No problem at all	DK	Total
	%	%	%	%	%	%
Teenagers hanging around on streets	16	13	19	51	1	100
People being drunk or rowdy in public places	12	14	17	57	-	100
Vandalism, graffiti and other deliberate damage to property or vehicles	10	13	14	63	-	100
People using or dealing in drugs	9	8	12	69	2	100
Rubbish or litter lying about	8	14	22	56	-	100
Noisy neighbours or loud parties	4	5	15	76	-	100
Abandoned or burnt out cars	1	1	11	86	-	100

Base: 210 respondents

Table 3.5: How much is your own quality of life affected by fear of crime on a scale of 1 to 10.

	Number	Percent
1 – no effect	66	31
2	38	18
3	28	13
4	19	9
5	19	9
6	8	4
7	14	7
8	7	3
9	2	1
10 – total effect	7	3
Total	210	100

Base: 210 respondents

Table 3.6: How safe do you feel walking alone in this area after dark?

	Number	Percent
Very safe	68	32
Fairly safe	69	33
A bit unsafe	39	19
Very unsafe	34	16
Total	210	100

Base: 210 respondents

Table 3.7: Why don't you feel safe walking around this area after dark?

	Number	Percent
Fear of being mugged or physically attacked	33	45
Young people hanging around	13	18
Fear of becoming a victim of crime	11	15
Fear of being subject to or witnessing anti-social behaviour	4	5
Fear of burglary/vandalism	3	4
Foreign nationals/travellers	2	3
Refused	2	3
People using or dealing drugs	1	1
Don't trust people	1	1
Don't go out after dark	1	1
Dog fouling/mess	1	1
Drunks about	1	1
Total	73	100

Base: 73 respondents who felt unsafe

Table 3.8: How safe do you feel walking alone in this area during the day?

	Number	Percent
Very safe	159	76
Fairly safe	45	21
A bit unsafe	3	1
Very unsafe	3	1
Total	210	100

Base: 210 respondents

Table 3.9: Why don't you feel safe walking alone in this area during the day?

	Number
Fear of being mugged or physically attacked	2
Fear of becoming a victim of crime	2
Fear of being subject to or witnessing anti-social behaviour	1
Fear of receiving verbal abuse	1
Total	6

Base: 6 respondents who don't feel safe walking alone in this area during the day

Table 3.10: How safe do you feel when you are alone in your own home at night?

	Number	Percent
Very Safe	130	62
Fairly Safe	52	25
A bit Unsafe	18	9
Very Unsafe	5	2
Refused	5	2
Total	210	100

Base: 210 respondents

Neighbourhood Renewal

Table 4.1: Are you aware of any physical changes that have improved your neighbourhood in the last 12 months?

	Number	Percent
Yes	66	31
No	144	69
Total	210	100

Base: 210 respondents

Table 4.2: Specify physical changes to your neighbourhood

	Number	Percent
Roads improved	21	19
Footpaths / Paving / Stones	18	16
New Garden / Trees / Flowers	11	10
New / Improved lighting	11	10
Area cleaned / Tidier	8	7
Shops / New / Refurbished	5	5
Play park / New / Refurbished	4	4
New railings / fencing	4	4
Toilets / New / Refurbished	3	3
New Signage	3	3
Festival Back	2	2
Salt boxes provided	2	2
River / Canal Walk	2	2
New entrance / Gate to park	1	1
Demolished old buildings / flats	1	1
Removing Chip Shop	1	1
Neighbourhood Watch	1	1
Pubs / Renovated Exteriors	1	1
Improved sports facilities / Playing Fields	1	1
Ramps	1	1
Refused	10	9
Total	96	100

Base: 66 respondents who gave 96 responses

Table 4.3: Are there any important issues in your neighbourhood that you think need to be addressed?

	Number	Percent
Yes	93	44
No	114	54
Refused	3	1
Total	210	100

Base: 210 respondents

Table 4.4: Specify important issues that you think need to be addressed

	Responses	
	Number	Percent
Antisocial behaviour / by youths	18	14
Traffic issues / Calming Ramps / Pedestrian Crossing at park	12	9
Sort out rear of houses / Back Entries	10	8
More for young people / To take them off streets	9	7
Alcohol Problem / Youths	8	6
Potholes / Repair roads / Resurface Alleyways	7	5
Car Parking	6	5
Access Issues / kerbs too high / better access to my home	4	3
Drug Problem	4	3
Problems with Dogs / fouling / barking / need see warden more	4	3
"Canal Line" area	4	3
Flooding	3	2
Area cleaned up / Litter problem / More street bins	3	2
Lack of policing	3	2
Issues with outsiders / travellers	3	2
Lighting	2	2
Green Maintenance / Weeding / Neighbour's trees trimmed / Landscaping	2	2
Park / for kids	2	2
Unemployment	2	2
Housing allocations / start vetting of tenants prior to "letting"	2	2
Demolish / Refurbish / Replace Shops	1	1
New boiler	1	1
Need street names	1	1
Railings / Fences	1	1
Crime / Youth Crime	1	1
Neighbourhood watch	1	1
Politicians not being vocal enough	1	1
Leisure / Recreational facilities	1	1
Upgrading of buildings / houses / PVC secure door and windows	1	1
Refused	15	11
Total	152	100

Base: 93 respondents who gave 152 responses

Table 4.5: Facilities/Services/Activities in the area

	Aware of... %	Would use... %	
		%	N
Mother and Toddler Group	74	12	19
Pre-school play group	74	17	27
Sports facilities	73	27	42
Exercise Classes	64	28	38
IT facilities	60	13	16
Extended Schools (primary)	59	21	26
Youth activities	59	22	27
Senior citizens facilities	58	8	10
Adult education classes	57	18	21
Childcare facility	50	7	7
Extended Schools (secondary)	41	16	14
Information/advice services	41	26	22
Women's group	39	16	13
Health Awareness Courses	30	16	10
Men's group	20	2	1
Unemployment/Job Club	16	6	2

Base: 210 respondents

Table 4.6: Facilities/Services needed that are not already available

	Responses	
	Number	Percent
Something for children / Park	30	21
Don't know	30	21
Something for teenagers / youths	20	14
More (alternatives/) specific sports facilities / clubs	15	11
Indoor facilities / after school clubs / playgroup / youth clubs	7	5
Leisure Centre (where police station was)	4	3
More for senior citizens / Community transport for elderly	4	3
Cinema	3	2
More specific exercise classes	3	2
Somewhere to go (off streets / in evenings)	3	2
Citizens advice bureau for community	2	1
More in summer months	2	1
Upgrade footpaths /more litter bins	2	1
More alternative education classes / First Aid	2	1
Restaurants / Coffee Bars	2	1
Adult Classes	2	1
More dentists	1	1
Open canal for boats	1	1
Men's group	1	1
IT Classes	1	1
Improved bus service	1	1
Events	1	1
Free activities	1	1
Women's Group	1	1
Walkway	1	1
Total	140	100

Base: 103 respondents who gave 140 responses

Table 4.7: Do you know about the Neighbourhood Warden Service provided by the Housing Executive?

	Number	Percent
Yes	17	8
No	192	91
Refused	1	1
Total	210	100

Base: 210 respondents

Table 4.8: Have you ever used the service?

	Number
Yes	4
No	13
Total	17

Base: 42 respondents who knew about the Neighbourhood Warden Service

Table 4.9: How satisfied or dissatisfied were you with the service you received?

	Number
Very/Quite satisfied	2
Neither	-
Very/Quite dissatisfied	2
Total	4

Base: 4 respondents who had used the Neighbourhood Warden Service

Table 4.10: Emptying of general household waste and wheelie bins

	Number	Percent
Satisfactory	198	94
Unsatisfactory	12	6
Total	210	100

Base: 210 respondents

Table 4.11: Why is emptying of general household waste unsatisfactory?

	Number
Empty bins more often / weekly	9
Trouble with moving bins when full / Can't pull up steps / Should be collected at back door / Can't move bin when full	3
Total	12

Base: 12 respondents who had found the emptying of household waste service to be unsatisfactory

Table 4.12: Emptying of recycling bins

	Number	Percent
Satisfactory	204	97
Unsatisfactory	6	3
Total	210	100

Base: 210 respondents

Table 4.13: Why is emptying of recycling bins unsatisfactory?

	Number
Need glass bin for bottles	2
Don't have one	1
Bin was stolen	1
Brown bin should be emptied more often in summer months	1
Refused	1
Total	6

Base: 6 respondents who had found the emptying of recycling bins to be unsatisfactory

Table 4.14: Repairing of roads and pavements

	Number	Percent
Satisfactory	157	75
Unsatisfactory	53	25
Total	210	100

Base: 210 respondents

Table 4.15: Why is repairing of roads and pavements unsatisfactory?

	Number	Percent
Not being repaired / repairs not finished / Could be better	20	32
Too many potholes	13	21
Roads in bad condition	5	8
Too slow to repair them	5	8
Back entries need repaired	4	6
Refused	4	6
Need speed ramps	3	5
Other not specified	3	5
Kerbs are too high	2	3
Ongoing road works	1	2
Need access ramps for prams / bikes	1	2
Uneven surfaces lead to flooding	1	2
Total	62	100

Base: 53 respondents who gave 62 responses

Table 4.16: Street sweeping

	Number	Percent
Satisfactory	192	91
Unsatisfactory	16	8
Don't know	2	1
Total	210	100

Base: 210 respondents

Table 4.17: Why is street sweeping unsatisfactory?

	Number
Not cleaned properly / could be better	7
Not done regularly / needs to be more frequent / should be twice weekly	5
Never / rarely done	2
Refused	2
Total	16

Base: 16 respondents who had found the street sweeping service to be unsatisfactory

Table 4.18: Clearing of road drains

	Number	Percent
Satisfactory	186	89
Unsatisfactory	18	9
Don't know	6	3
Total	210	100

Base: 210 respondents

Table 4.19: Why is clearing of road drains unsatisfactory?

	Number
Needs to be more frequent	6
Leads to flooding / regular flooding	4
Drains are regularly blocked	2
Never / Rarely done	1
Bad smell from road drains	1
Would have to ask them to come out to do it	1
Refused	3
Total	18

Base: 18 respondents who had found the clearing of road drains service to be unsatisfactory

Table 4.20: Street lighting

	Number	Percent
Satisfactory	200	95
Unsatisfactory	10	5
Total	210	100

Base: 210 respondents

Table 4.21: Why is street lighting unsatisfactory?

	Number
Not enough lighting	5
Not repaired quickly enough	2
Situation needs to be monitored / 2 lights out in 2 weeks	1
Refused	2
Total	10

Base: 10 respondents who had found the provision of street lighting to be unsatisfactory

Table 4.22: Policing in the area

	Number	Percent
Satisfactory	133	63
Unsatisfactory	71	34
Don't know	6	3
Total	210	100

Base: 210 respondents

Table 4.23: Why is policing in the area unsatisfactory?

	Number	Percent
Never see them / No foot patrols / More policing required	48	65
Don't respond / come out when called	7	9
More needed to keep an eye on young people	3	4
No permanent presence since police station closed / No police station	3	4
More needed at weekends	2	3
Don't want to see them	2	3
More needed at night	1	1
Respond too slowly	1	1
Police do nothing / lack of action	1	1
Refused	6	8
Total	74	100

Base: 71 respondents who had found the policing service to be unsatisfactory

Table 4.24: Bus services

	Number	Percent
Satisfactory	190	90
Unsatisfactory	11	5
Don't know	9	4
Total	210	100

Base: 210 respondents

Table 4.25: Why are bus services are unsatisfactory?

	Number
Need better service / More frequent	6
Better Sunday service	1
Need service after 7pm	1
Steps on bus too high / need kneeling buses	1
You have to go to the town"	1
Won't let you on if you don't have the right money	1
Total	11

Base: 11 respondents who had found bus services to be unsatisfactory

Table 4.26: Provision of bus shelters

	Number	Percent
Satisfactory	153	73
Unsatisfactory	50	24
Don't know	7	3
Total	210	100

Base: 210 respondents

Table 4.27: Why is the provision of bus shelters unsatisfactory?

	Number	Percent
None here / No bus shelters	23	45
More bus shelters required / only one	18	35
None for Dungannon route	2	4
Promised one but it never happen	2	4
Refused	2	4
None at the main stop	1	2
Only bus shelter on other / wrong / one side of the road	1	2
None around Newtownkelly	1	2
Other	1	2
Total	51	100

Base: 50 respondents who had found the provision of bus shelters to be unsatisfactory

Table 4.28: Maintenance of open green spaces

	Number	Percent
Satisfactory	203	97
Unsatisfactory	7	3
Total	210	100

Base: 210 respondents

Table 4.29: Why is the maintenance of open green spaces unsatisfactory?

	Number
Lorry parked on green space	1
Dog fouling is a problem	1
Glass brushed onto green areas	1
There are none / There is none	1
Prefer them to lift grass when it is cut	1
Refused	2
Total	7

Base: 7 respondents who had found the maintenance of open green spaces to be unsatisfactory

Table 4.30: Weeding of footpaths and alleyways

	Number	Percent
Satisfactory	200	95
Unsatisfactory	9	4
Don't know	1	0
Total	210	100

Base: 210 respondents

Table 4.31: Why is the weeding of footpaths and alleyways unsatisfactory?

	Number
Could be better / more frequent	6
Not doing all the alleyways	1
Doesn't happen at all	1
Refused	1
Total	9

Base: 9 respondents who had found the weeding of footpaths and alleyways to be unsatisfactory

Table 4.32: Does your area have a community / residents association?

	Number	Percent
Yes	44	21
No	68	32
Don't know	98	47
Total	210	100

Base: 210 respondents

Table 4.33: State the name of your local community / resident association?

	Number
Mount Cairn Residents	4
Coalisland Regeneration Group	3
Coalisland Residents forum / community residents forum	2
Coalisland Resident Association	1
Coalisland Community Renewal Scheme	1
Coalisland and district community group	1
Don't know / No	30
Refused	2
Total	44

Base: 44 respondents whose area had a community/residents association

Table 4.34: Do you feel the local community / residents association is representative of the local community as a whole?

	Number	Percent
Yes	35	80
No	7	16
Don't know	2	5
Total	44	100

Base: 44 respondents whose area had a community/residents association

Table 4.35: Why do you feel the local community / residents association is not representative of the local community as a whole?

	Number
No contact / lack of information from them	4
Other including: Don't use it; Don't know	3
Total	7

Base: 7 respondents who felt the community group was not representative of the local community

Table 4.36: Would you consider joining a local community / residents association?

	Number	Percent
No	128	61
Don't know	43	21
Yes	36	17
Already a member	3	1
Total	210	100

Base: 210 respondents

Table 4.37: Were you aware that your household lies within the Coalisland NRA?

	Number	Percent
Yes	47	22
No	163	78
Total	210	100

Base: 210 respondents

Table 4.38: Did you contribute to the consultation process for the development of the Neighbourhood Renewal Action Plan?

	Number	Percent
Yes	6	13
No	31	66
Don't know	10	21
Total	47	100

Base: 47 respondents who were aware their household lies within the Coalisland NRA

Table 4.39: Specify your level of involvement

	Number
NR survey	1
Issue over ramps	1
Attending local meetings	1
Agreed with them all on Partnership Board	1
Held meetings with residents of estate	1
Through resident committee and raising awareness	1
Total	6

Base: 6 respondents who had contributed to the consultation process

Table 4.40: Please tell us your main reason why you did not contribute to the consultation process?

	Number
Wasn't asked to / Didn't know you could / didn't know it was happening	14
Didn't know enough about it	7
Never bothered / Don't get involved / Not interested	3
No money	1
Live in converted shop	1
I live on my own	1
Never thought about it	1
Not aware of times	1
No reason	1
Don't know	5
Total	35

Base: 31 respondents who had not contributed to the consultation process

Education

Table 5.1: To what extent do you agree with the following statements relating to education?

	Strongly agree/ agree a little		Neither		Disagree a little/ strongly disagree		Don't know	
	N	%	N	%	N	%	N	%
Staying at school is important if you want to get a good job	199	95	5	2	3	1	3	1
Children at school in Northern Ireland get a good education	183	87	4	2	8	4	15	7
I enjoyed my time at school	141	67	17	7	50	24	5	2

Base: 210 respondents

Table 5.2: Are you (or your partner) the parent or legal guardian of any children between the ages of 4 and 18 who are at school

	Number	Percent
Yes	72	34
No	137	65
Refused	1	0
Total	210	100

Base: 210 respondents

Table 5.3: How many children who are at school (aged between 4 and 18) are you the parent/legal guardian of?

	Number	Percent
One	34	47
Two	20	28
Three	14	19
Four	3	4
Five	1	1
Total	72	100

Base: 72 respondents

Table 5.4: What year is your child (or if more than one child, your eldest child) in at school?

	Number	Percent
Year 1 (P1)	7	10
Year 2 (P2)	6	8
Year 3 (P3)	6	8
Year 4 (P4)	5	7
Year 5 (P5)	3	4
Year 6 (P6)	9	13
Year 7 (P7)	10	14
Year 8 (Form 1)	5	7
Year 9 (Form 2)	2	3
Year 10 (Form 3)	4	6
Year 11 (Form 4)	6	8
Year 12 (Form 5)	3	4
Year 13 (Lower Sixth)	3	4
Year 14 (Upper sixth)	3	4
Total	72	100

Base: 72 respondents

Table 5.5: Please indicate the extent to which you agree or disagree with the following statements.

	Strongly agree / Agree a little		Neither		Disagree a little / Strongly disagree		Don't know	
	N	%	N	%	N	%	N	%
My child's school is a good school	71	99	1	1	-	-	-	-
My child's school gives me clear information on how my child is getting on	70	97	-	-	2	3	-	-
I find my child's school welcoming to parents	69	96	2	3	1	1	-	-
My child's school is well led and well managed	68	94	2	3	1	1	1	1

Base: 72 respondents

Table 5.6: I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you?

	Very important		Quite important		Not very important		Not at all important	
	N	%	N	%	N	%	N	%
Making sure your child attends school regularly and on time.	67	93	4	6	-	-	-	-
Helping your child with schoolwork	64	89	8	11	-	-	-	-

Base: 72 respondents

Table 5.7: Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?

	Number	Percent
Yes	20	28
No	52	72
Total	72	100

Base: 72 respondents

Table 5.8: How involved do you personally feel in you child's school life?

	Number	Percent
Very involved	35	49
Fairly involved	32	44
Not very involved	4	6
Don't know	1	1
Total	72	100

Base: 72 respondents

Table 5.9: Do you go to parent-teacher meetings?

	Number	Percent
Yes	65	90
No	7	10
Total	72	100

Base: 72 respondents

Table 5.10: Involvement in local schools

	Yes		No	
	N	%	N	%
Go to parent teacher meetings	65	90	7	10
Involved with Parent/Teacher Association	12	17	60	83
Help out with school clubs	7	10	65	90
Help out with the dinner duties/school trips and so on	6	8	66	92
Help out in the classroom	5	7	67	93

Base: 72 respondents

Table 5.11: How often do you help your child out with their homework?

	Coalisland		NIOS 2010
	Number	Percent	Percent
Every time	33	46	34
Most times	12	17	25
Occasionally	11	15	30
When the child/children ask for help	9	13	1
Never	6	8	6
Doesn't get homework	1	1	3
Depends what it is	-	-	1
Total	72	100	100%

Base: 72 respondents

Table 5.12: How confident do you/would you feel helping your child with your homework

	Coalisland		NIOS 2010
	Number	Percent	Percent
Always confident	30	42	36
Confident most of the time	24	33	36
Confident some of the time	11	15	19
Never confident	6	8	5
Depends what it is	-	-	3
Don't know	1	1	-
Total	72	100	100

Base: 72 respondents

Table 5.13: Do you have any children in the household in Year 1 to Year 7

	Number	Percent
Yes	51	71
No	21	29
Total	72	100

Base: 72 respondents

Table 5.14: What year is your child (eldest child) in at school?

	Number	Percent
Year 1 (P1)	7	14
Year 2 (P2)	8	16
Year 3 (P3)	6	12
Year 4 (P4)	4	8
Year 5 (P5)	2	4
Year 6 (P6)	11	22
Year 7 (P7)	13	26
Total	51	100

Base: 51 respondents

Table 5.15: Please indicate the extent to which you agree or disagree with the following statements.

	Strongly agree /agree a little		Neither		Disagree a little /strongly disagree		Refused	
	N	%	N	%	N	%	N	%
My child's school puts enough emphasis on basic numeracy skills/sums	48	94	-	-	2	4	1	2
My child's school puts enough emphasis on reading and writing skills	46	90	-	-	4	8	1	2

Base: 51 respondents

Table 5.16: Have you ever worked in a school?

	Number	Percent
Yes	38	18
No	171	1
Refused	1	1
Total	210	100

Base: 210 respondents

